



MONSIEUR BLONDE

WHOLESALE
TERMS & CONDITIONS



JANUARY 2020

www.wholesale.monsieurblonde.com
www.instagram.com/monsieurblonde_ | www.facebook.com/monsieurblonde.jewels

WHOLESALE TERMS AND CONDITIONS

MINIMUM ORDERS:

Initial minimum order is USD \$1200 of designs, a minimum order of 2-3 pieces per style and sizes especially if it is a backorder; However we can be flexible regarding some orders, depending on the quantities and the pieces selected.

WHOLESALE PRICING:

Our wholesale prices are more or less 50% off of our retail website prices. All prices are listed in USD.

In the fairness of all customers, we recommend that suggested retail prices range from 2 to 2.7 mark up.

Monsieur Blonde retains the right to increase prices due to inflation in material and production costs but these will be kept to a minimum and advance notice will be given.

Please contact us at wholesale@monsieurblonde.com for door to door shipment. Prices are landed.

STOCK:

Monsieur Blonde do not carry any stock in its stores, all orders will be produce. Production can take up to 8 weeks. Once we receive your order, we will check stock availability, we will then inform you of any backorders and give you an estimated delivery date.

ORDERING METHODS & ACCOUNT:

Wholesale account must be registered and approved prior to placing an order. Minimum requirements: physical retail location and / or website that is currently live.

Use this link to register or apply online: <https://monsieurblonde.com/pages/wholesale>

HOW TO ORDER:

You may choose any item available on our wholesale website and specify the quantity and sizes you wish to order.

During checkout, you will not be required to pay right away. We will contact you with your order total and a digital invoice.

METHOD OF PAYMENT:

You will receive your first invoice through email as soon as we process your order, this invoice is valid for 15 days. We require 50% down payment for any backorders. You will receive your second invoice (balance invoice) through email when your order is ready. We will require the balance payment before shipping. Order will not be dispatched until paid in full. We accept bank transfer on our Indonesian bank account - in Rupiahs or US Dollars – and Paypal, either through your Paypal account, or by credit card. Please note that any additional fees (bank transfer or Paypal) will be at your charge.

Payment Surcharges:

Payment Gateway	Surcharge Title	Surcharge Amount
Direct Bank Transfer	International Bank Surcharge	\$30
PayPal	International PayPal Surcharge	4.4% on total amount + \$0.3 USD

More info on PayPal Fees here

{use link <https://www.paypal.com/au/webapps/mpp/paypal-seller-fees>}

DELIVERY AND SHIPPING:

All orders are shipped from Bali - Indonesia via DHL.

Your order will be shipped with a tracking number sent via email, enabling you to track your package. Shipping fee(s) will be included in your final invoice.

We are able to give you an estimation of the shipping fees when you put an order, but this estimation will be re-calculated once the order is finished, and we are able to weight your package.

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DELIVERY AND SHIPPING:

Monsieur Blonde is not responsible for any customs/duties additional fees attached to your shipment. Please research fees ahead of time so you can budget accordingly. Payment will not be refunded for any shipments that are refused or abandoned or lost.

NATURE OF HANDMADE PRODUCTS:

All of our products are handmade. Due to the nature of our production method, each product may vary slightly.

DAMAGE OR DEFECTS:

Before shipping, our pieces are carefully controlled, we will send you pictures of your order before shipment. Please inspect all shipment immediately upon arrival. If unfortunately, you receive faulty pieces, please contact us at wholesale@monsieurblonde.com

Within 14 days of receipt, attached pictures for us to assess the problem, and we will compensate accordingly. Monsieur Blonde will only compensate factory faulty pieces. We will not compensate any mishandled items, or items damaged during shipment. Please note that Monsieur Blonde will not cover any return shipment fee and returned piece will not be accepted if it is held for more than 14 days.

SERVICE AND REPAIRS:

Our jewelry is handmade, using natural materials as much as we can, hand carved gemstones, gold plated & sterling silver metals, we aspire to offer unique and refined pieces that needs care. Due to the nature of our jewelry it can discolor over time, especially metal based jewelry.

For peace of mind, all our jewelry is covered by 6 months warranty, we may repair the piece or offer credit for a future order. Please note that any return shipment fee is at your cost, Monsieur Blonde will only cover the shipment back.

If breakage occur to a sold piece, contact us to claim your ASS form (After Sale Service form) and return it completed to wholesale@monsieurblonde.com, products return without an ASS form won't be accepted.

We shall not be liable to you as to the conditions of storage, use, mishandled items and maintenance. Monsieur Blonde will not accept any request from your direct client.

After the warranty period has expired they may be a charge for servicing & repairs. We do try to keep repair costs to a minimum, charges for repair will be calculated once the craftsman has inspected the piece. You will then be asked to confirm that you'd like to go ahead with your repair. Please note that all shipment fees will be your responsibility.

DISPLAY & STORAGE

Each of our jewelry is handmade, using natural materials as much as we can, handcarved gemstones, gold plated, dainty chains, delicate soldering. We aspire to offer you unique and refined pieces that needs care.

Chlorine, salt water and fresh water can damage metals and gemstones by dulling or eroding them and may damage their delicate coating.

We are strongly recommending to store Monsieur Blonde jewelry in a display to maintain the quality of the jewelry, especially close to the coast.

You are responsible for the care of your goods, please refer to our "Care & Production", also educating your clients by giving them the same information.

Monsieur Blonde isn't responsible of any damaged or discoloration issues of product not properly stored. Pieces will be packed in anti-tarnish baggies, please store jewelry which is not on display in these baggies, it will keep them looking great for longer.

RETURN AND EXCHANGES:

We do not provide a refund or exchange for change of mind, so please choose carefully.

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ORDER CANCELLATION:

You may cancel your order within 15 days prior deposit payment. Any changes or cancellation to orders must be emailed to wholesale@monsieurblonde.com

We are not able to make any changes or cancel your order after deposit has been paid. In the event of stock unavailability, we will liaise with you through email to propose an agreeable alternative.

EXCLUSIVITY:

In order for our regular stockists to maintain a level of exclusivity within their geographical area, we work on a case by case basis to ensure there are no conflicts of interest with new Monsieur Blonde stockists. We reserve the right to supply multiple new stockists that are a reasonable distance apart from each other. Exclusivity will lapse if an order has not been placed for a period of six months to one year.

ONLINE SELLING:

If you wish to sell Monsieur Blonde products online we ask that you notify us first so that we can maintain brand integrity and distribution.

CONSIGNMENTS:

At this time, we are not able to do consignment outside of Indonesia.

POP UP SHOPS / SPECIAL EVENTS:

We always looking for new opportunities, if you wish to sell Monsieur Blonde products at a pop up shop, or special event please contact our Development Manager melanie@monsieurblonde.com we will be happy to hear what you have in mind!

FEEDBACK & SOCIAL MEDIAS:

We love feedback, good or bad... it helps us grow and improve our products so we can give our stockists and customers what they love. Let us know what's selling or not... what customers are saying about Monsieur Blonde! We will be asking for some pictures of your display, also using your social media for feeds.

TRADEMARK:

Monsieur Blonde products must be identified with the name of the brand. Only the products sold by the company PT BALI AURA INDAH are recognized as authentic products of the brand Monsieur Blonde.

Thank You!



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