

To our customers:

As a family-owned business that has been part of the Greater Boston community for over 50 years, nothing is more important to us than the health and well-being of our employees, customers, and community at large. Out of an abundance of caution, we have made the difficult decision to temporarily close our store effective Wednesday March 18th. While our physical location is closed, we remain open for business.

As a small business, it's important to us to continue to provide the level of service that we pride ourselves on. Here are the ways in which we are here to serve you over the coming days and weeks:

- Our online store remains open and available 24/7 at ShopLeatherworld.com
- <u>Luggage repairs</u>, including pickup of completed repairs, can be scheduled for pickup_at your convenience. Please email (<u>Michael@ShopLeatherworld.com</u>) or call 617-332-6519.
- Gift cards are available for purchase by emailing Michael@ShopLeatherworld.com

We do not make this decision lightly, but we need to be part of the effort to protect the community, the neighborhood, our employees, and everyone we love and care for. We thank you for your continued support throughout this unprecedented time.

Brighter times lay ahead. You'll soon be back to planning your next vacation and we'll be here to service your every travel need. We look forward to seeing you in store in the near future.

If there is anything else we can do to serve you during this time, do not hesitate to reach out and we will do everything we can to accommodate you.

Stay safe and take care of one another.

Michael