



# Safelet Set Up Guide



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# Charging the Hero Safelet

Connect the three pins of the charger to the three connectors on the inside of the Hero Safelet.

When you connect the charger correctly, two things will happen :

1. You will feel a short vibration
2. In the display you will see the battery symbol that indicates that charging is taking place correctly

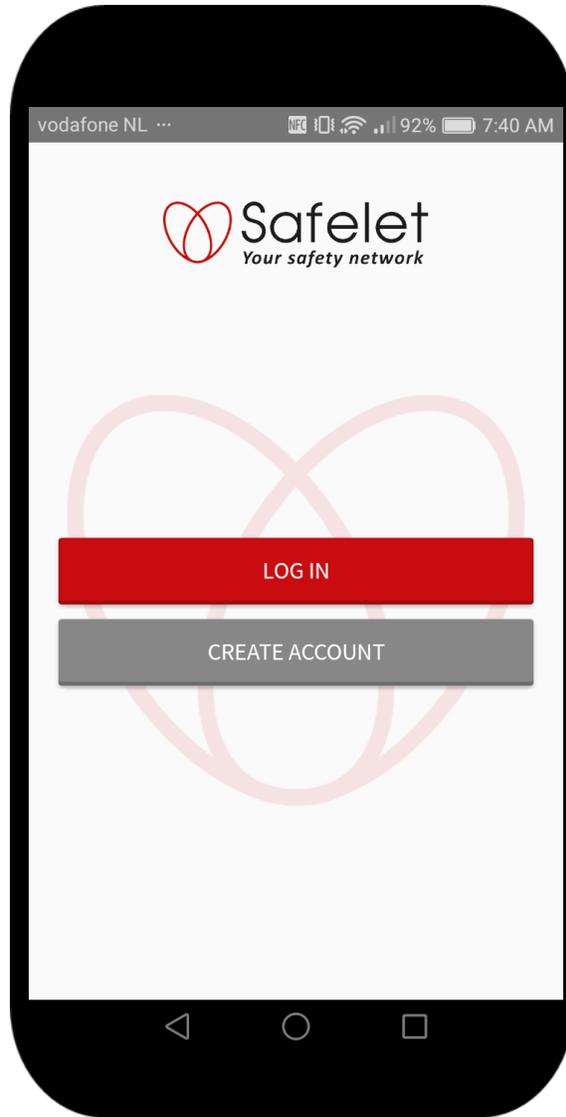


# Install the Safelet App

1. Go to the Apple App Store if you have an iPhone or to Google Play Store if you have an Android phone
2. Search for Safelet
3. Install the Safelet App
4. Open the Safelet App

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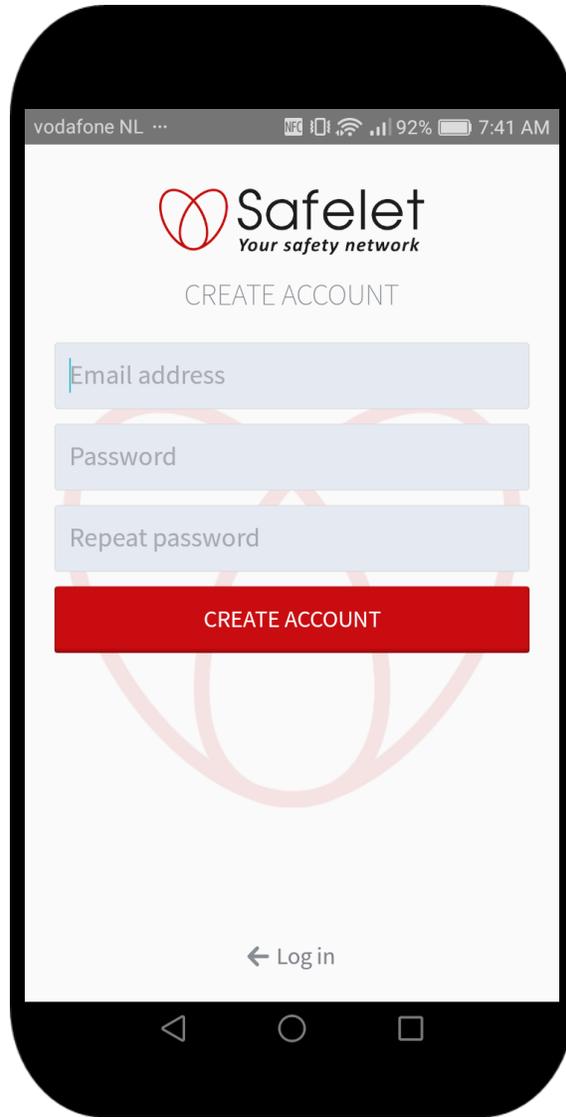


# Create an Account

1. When you open the Safelet App for the first time you will be asked to create an account.
2. Press the 'CREATE ACCOUNT' button

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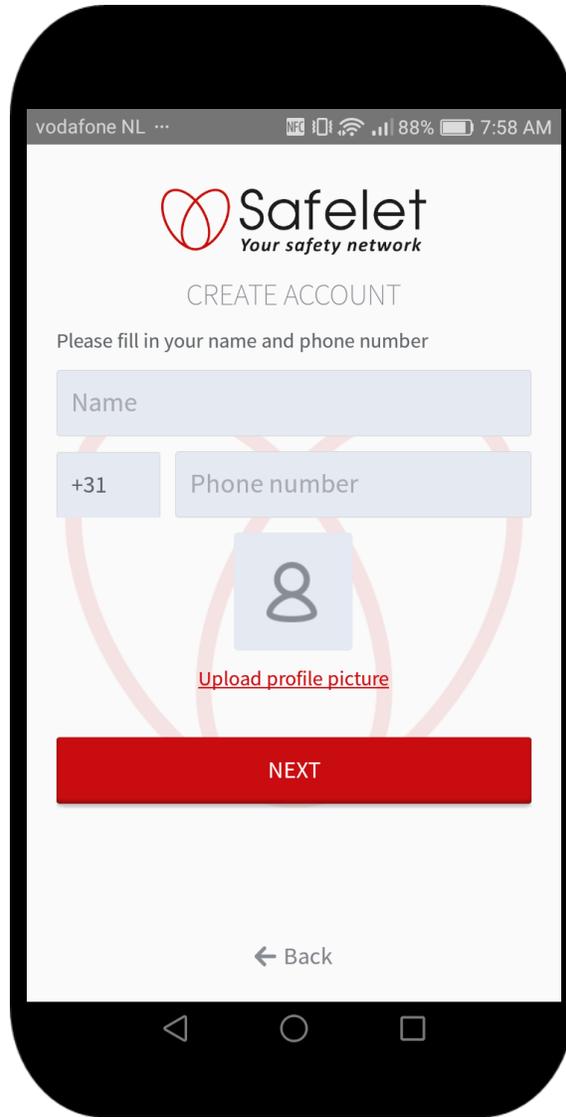
# Create an Account – Step 1

1. Enter your email address
2. Create a password

NB. Your email address is very important for account recovery if something goes wrong. Please remember the email address that you use.

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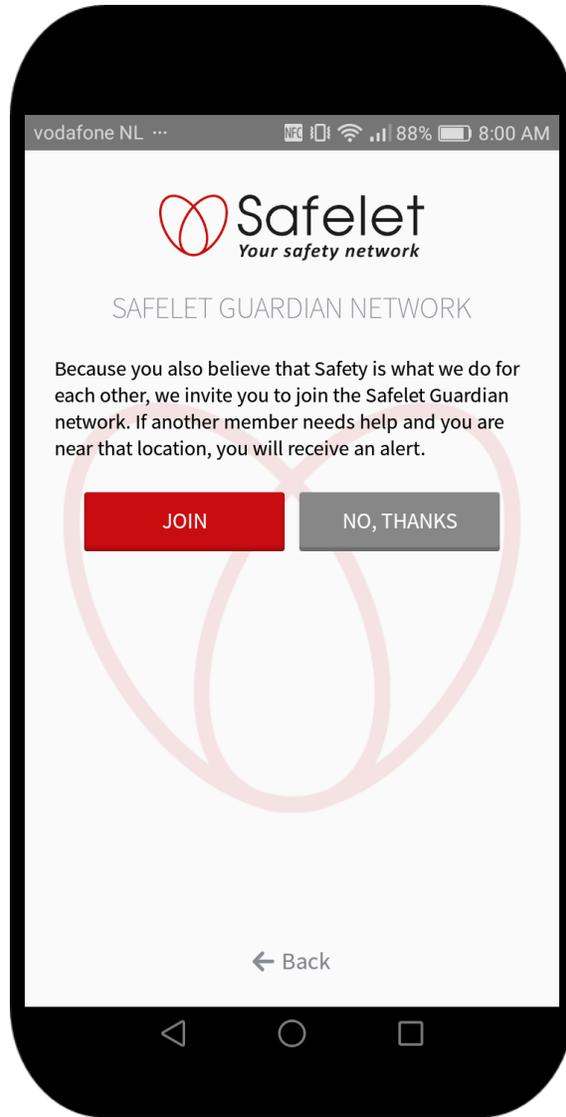


# Create an Account – Step 2

1. Fill in your Name
2. Fill in your Phone Number
3. Add a profile picture

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# Create an Account – Finish

In the final step we ask you to join the Safelet Guardian network. This means that if somebody else needs help and you are within 200 meters distance, you will receive the alarm

This is an OPT IN feature

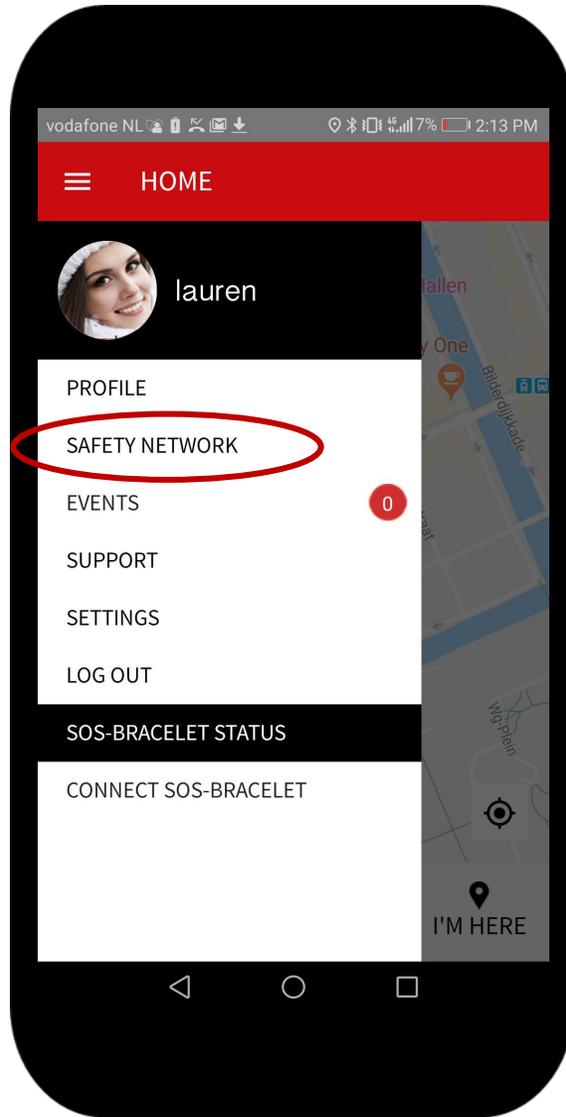


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# Create a Safety Network

In this step you are going to invite your friends, family, co-workers and others to become your Guardian. During an emergency they will receive your alarm with your location !

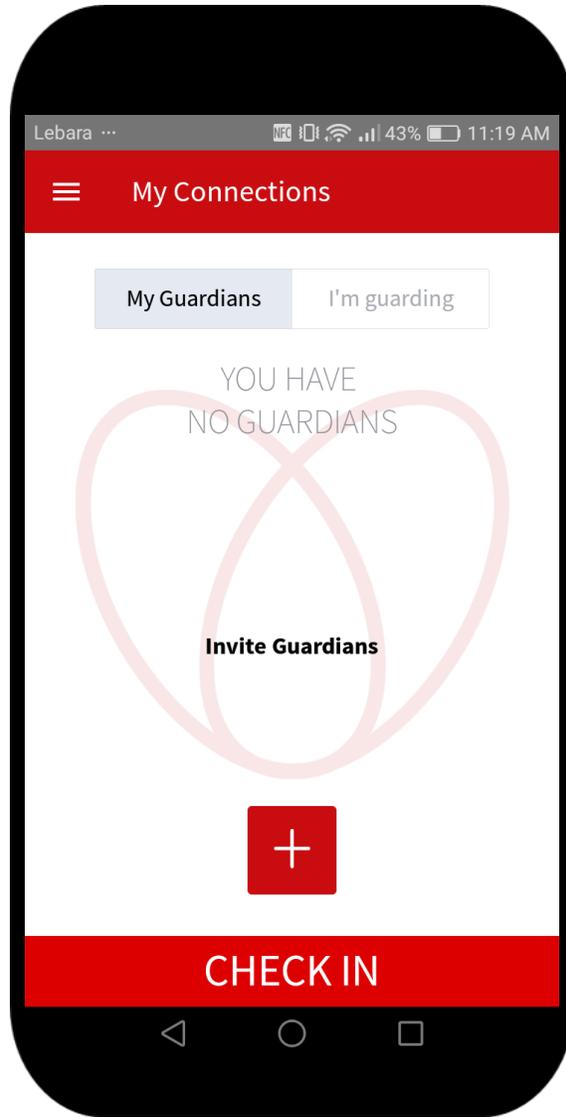
1. Go to menu ( the three bars on top left )
2. Go to SAFETY NETWORK



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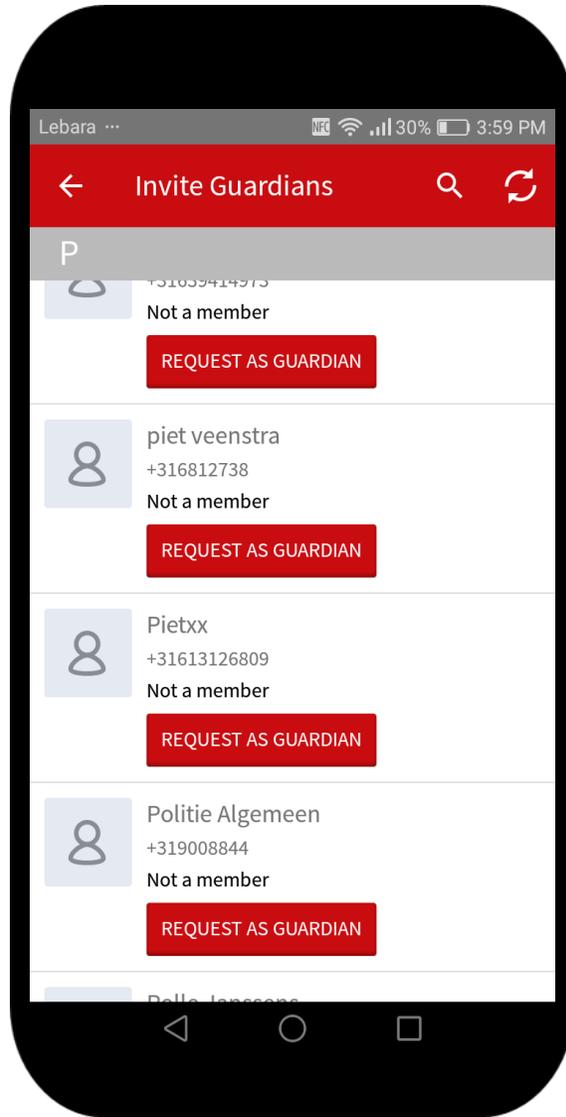
# Create a Safety Network – step 1



1. Press the  sign
1. The Safelet App is checking your contact list. This could take some time.

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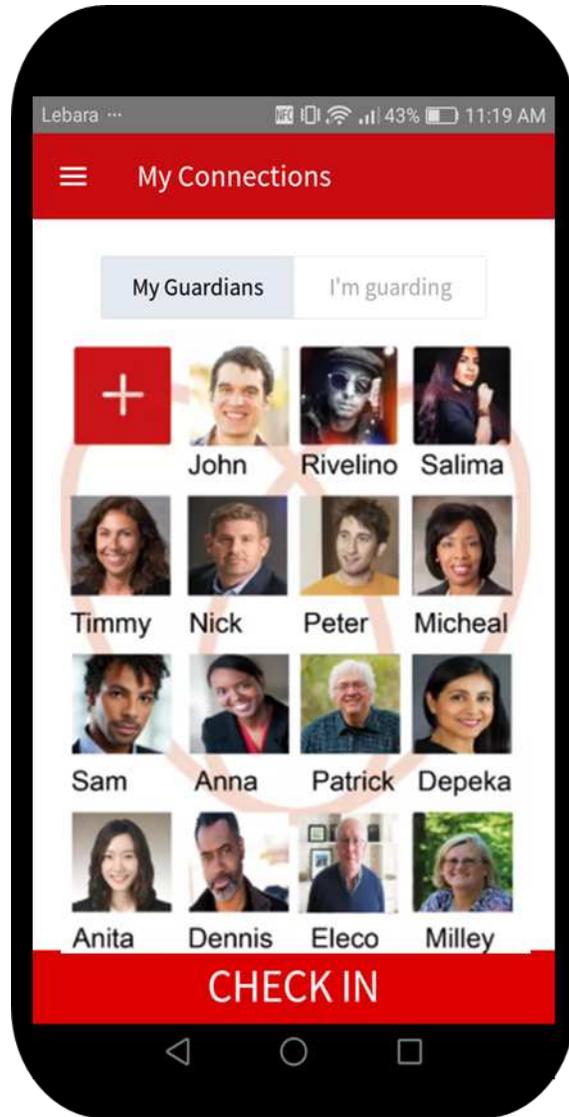
## Create a Safety Network – step 2

1. Scroll through your contacts
2. Press 'REQUEST AS GUARDIAN' for everybody that you want to invite as a Guardian
3. They will receive a message with the following text :

Dear < guardian name >  
I do not always feel safe. I would feel much safer if I could send an alarm to the people I love in case of an emergency. You are one of those people. Do you want to become my Guardian and receive my alarm when I need help ? Please install the free Safelet App.  
iOS: <http://bit.ly/Safelet-iOS>  
Android: <http://bit.ly/Safelet-Android>  
With love  
< user name >

The invitation can also be found via the "EVENTS" tab in the App



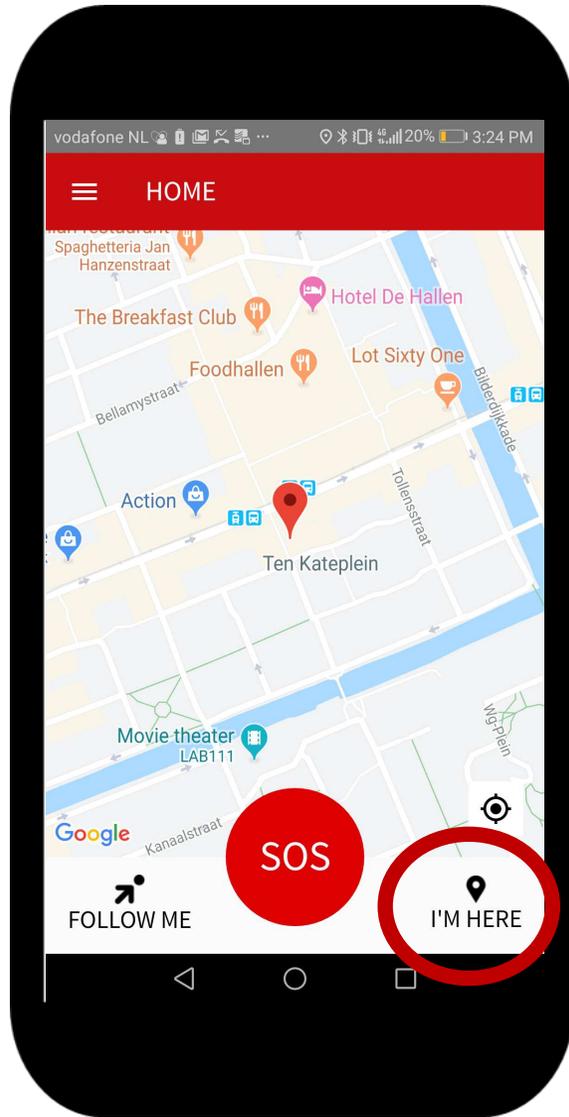


# Create a Safety Network – finish

When the person who you invited as a Guardian accepts the invitation and installs the Safelet App, they will show in the 'My Connections' section of the Safelet App.

By pressing the  sign again, you can select additional Guardians





# The I'M HERE function

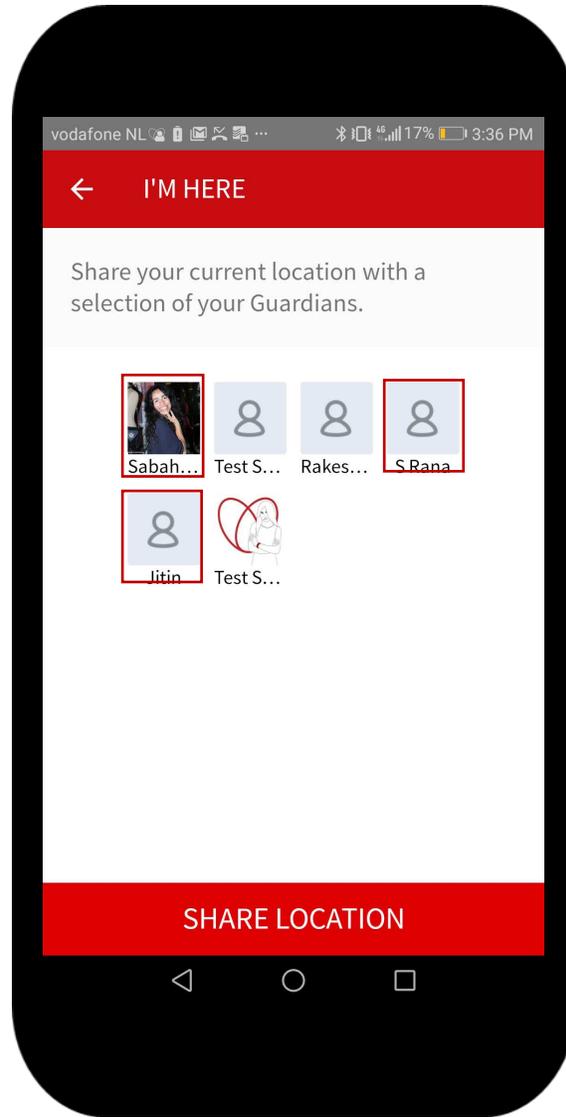
With the I'M HERE function you can notify your Guardians where you are to let them know that you are safe. For example when you have safely arrived at your destination.

Click the I'M HERE button



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# The I'M HERE function-step 1



You can select which guardians you wish to share your location with  
Click on the Guardian you want to select

After selection you will see a red box around the selected Guardian

Click SHARE LOCATION to let the selected Guardians know where you are

Guardians can review a history of " shared locations " via the EVENTS tab in the app

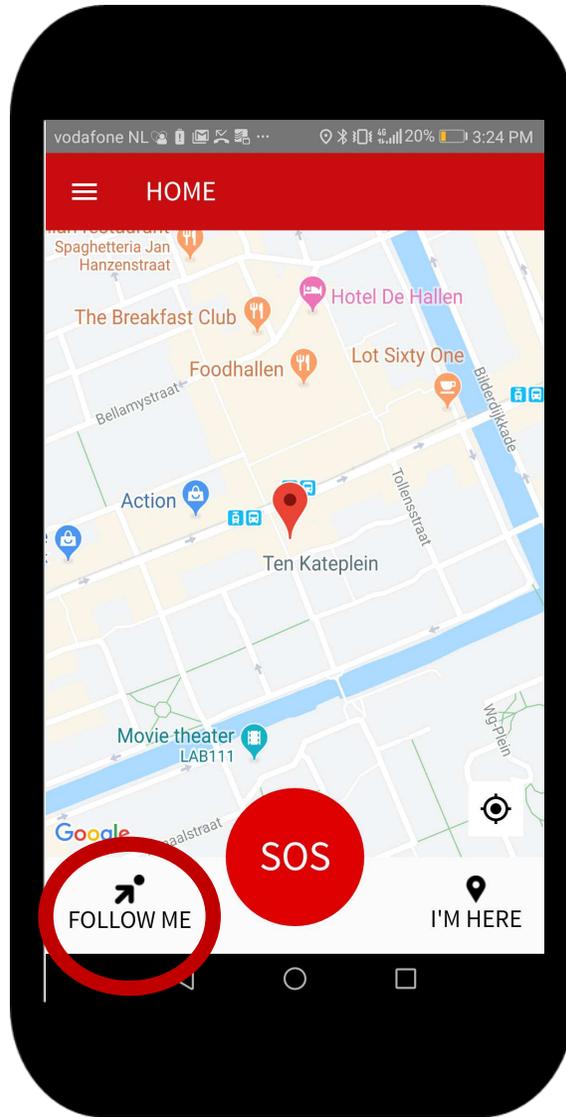
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# The FOLLOW ME function

With the FOLLOW ME function you can allow a selection of your Guardians to follow you.

Click the FOLLOW ME button



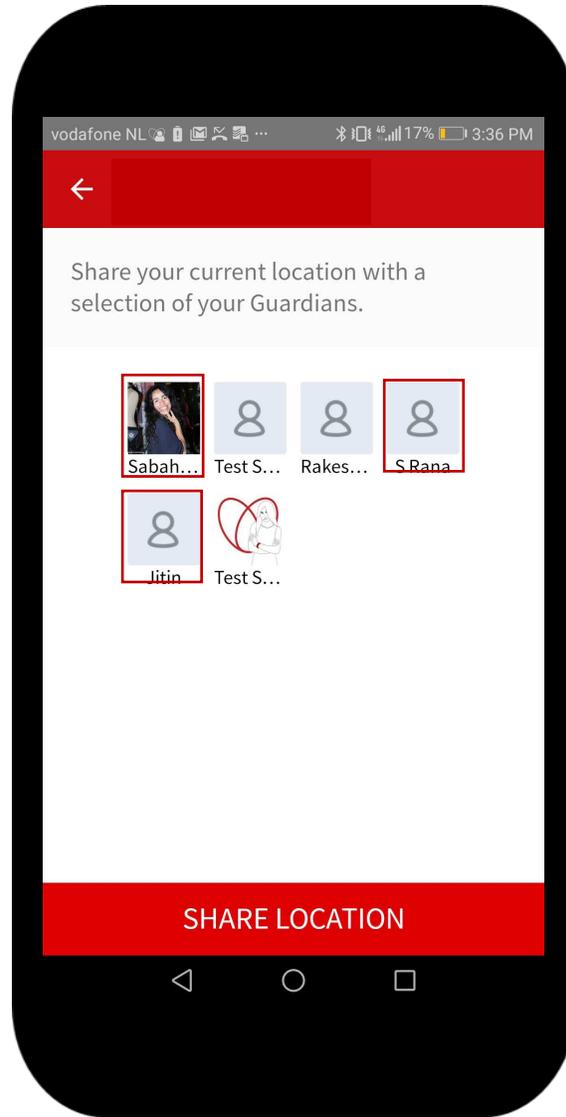
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# The FOLLOW ME function-step 1

You can select which Guardians will be allowed to follow you.  
After selection you will see a red box around the selected Guardians

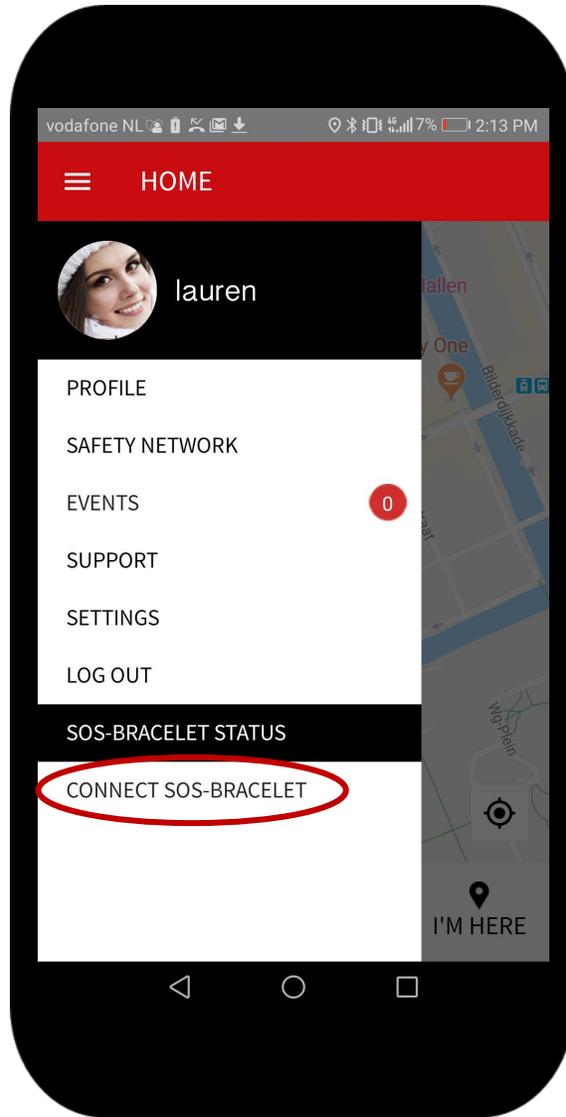
Click FOLLOW ME to let the selected Guardians know that you have given them permission to follow you



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# Connect the Safety Bracelet

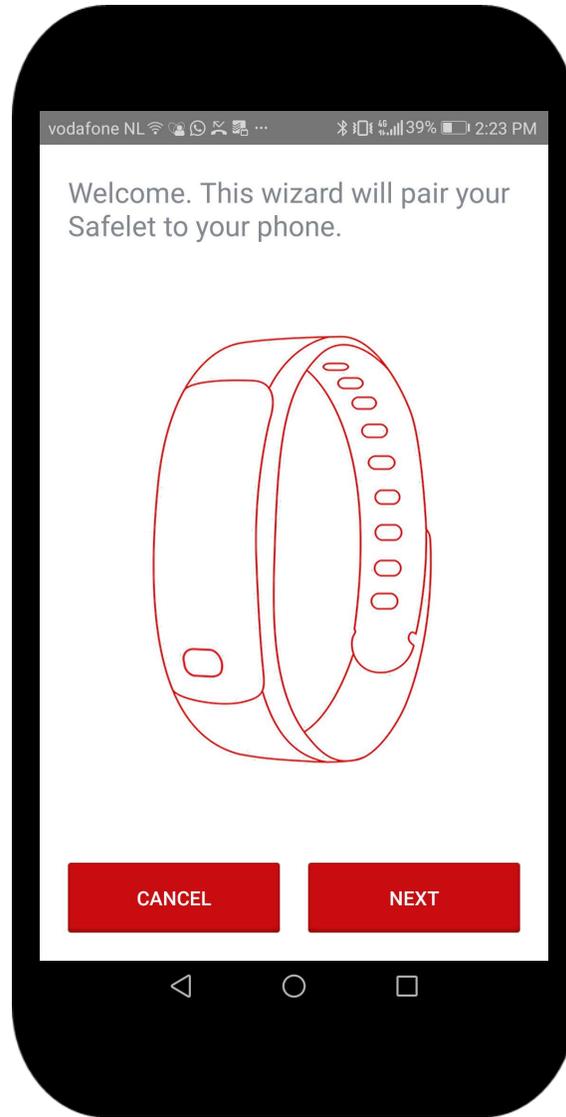


1. First check if the Safety Bracelet is charged. If you press the button, the display should say 'READY FOR CONNECTION'. If the display remains black, charge the Hero first.
2. Open the menu by pressing the three horizontal lines in the top left corner
3. Select the 'CONNECT SAFELET' option

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# Connect the SOS Bracelet—step 2



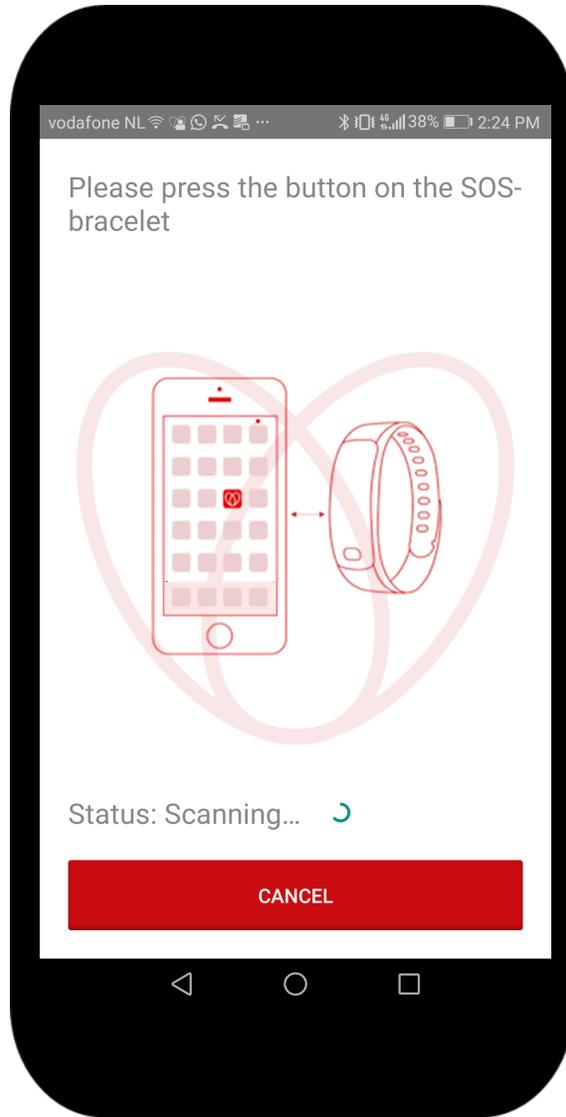
Press 'NEXT'

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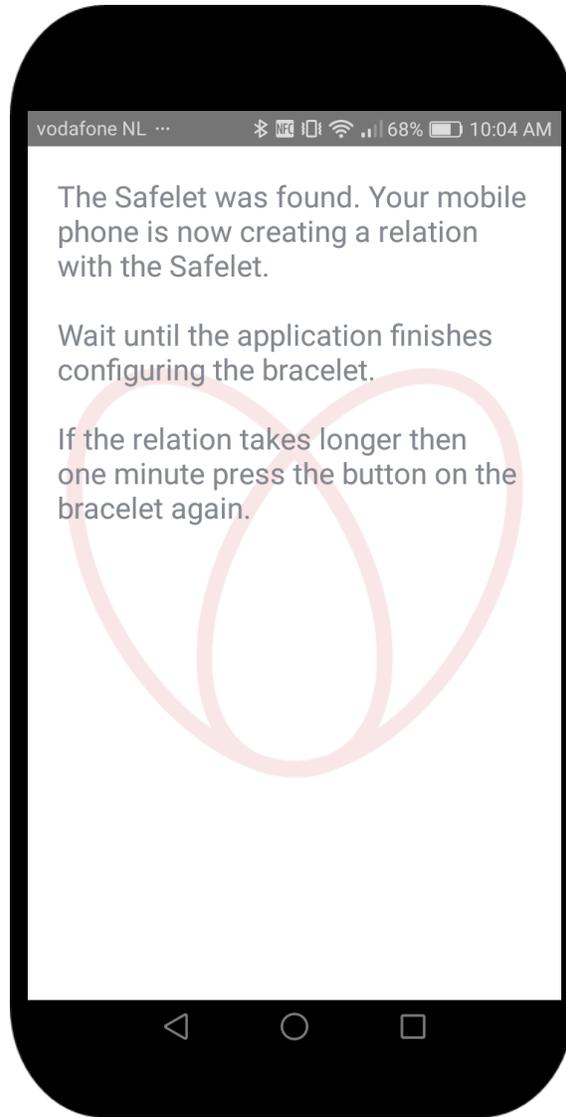
# Connect the SOS Bracelet—step 3

Press the *button* on your Hero model



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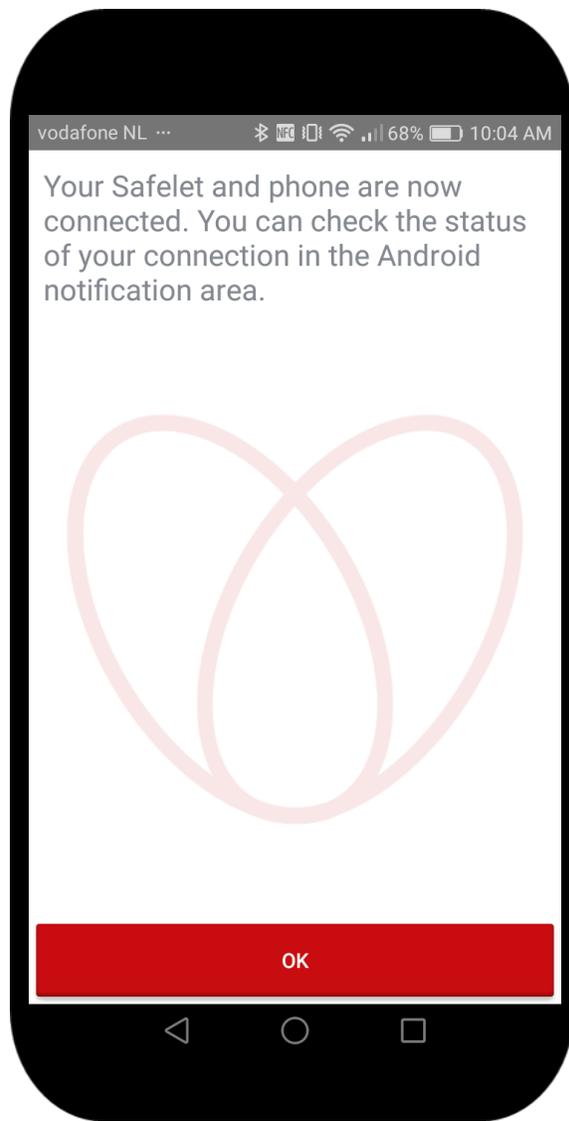
# Connect the SOS Bracelet–step 4

1. After you pressed the button of your Hero Safelet model, you should see the message to the left
1. If the text 'READY FOR CONNECTION' in the display of your Hero Safelet model disappears, just press the button on your Hero Safelet once again

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# Connect the SOS Bracelet–finish



Your Hero Safelet and phone are now connected



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# The Safety Bracelet Display



Tap on the display with your finger.

You see three functions :

1. Battery status
2. Time
3. Connection status. Two up- and down-arrows means that the bracelet is connected. If you see X, it means that the bracelet is NOT connected



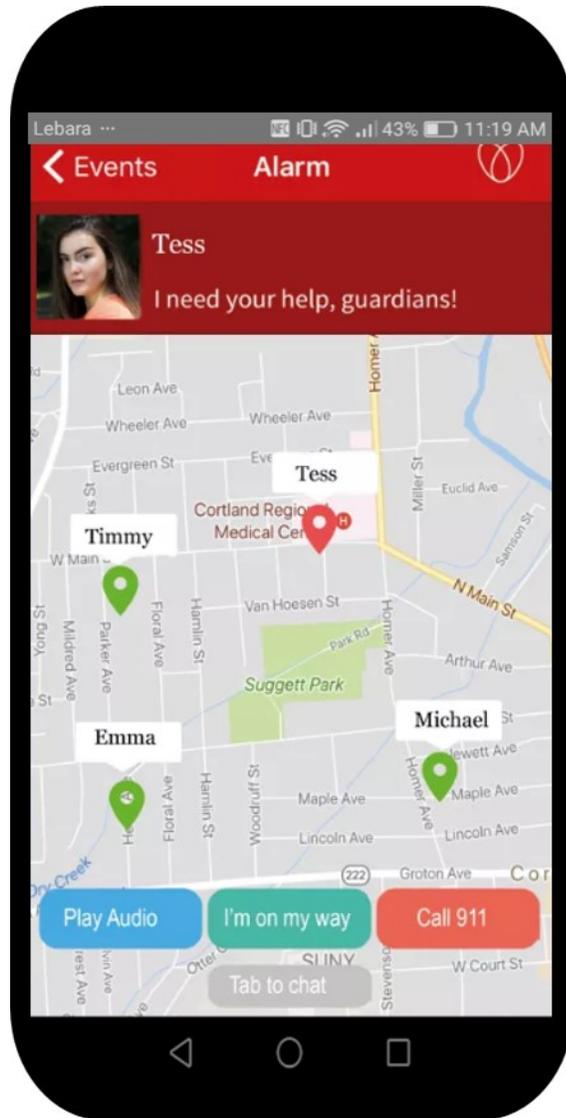
# Activating the Alarm

1. To activate the alarm , push the button for 3 seconds
2. You will feel a short vibration and a countdown begins
3. The display will show : ALARM in 5,4,3,2,1
4. After 5 seconds the display will show : Alarm sent to Guardians
5. If the alarm was set off accidentally, simply hold the button down before the countdown is finished until the screen says "Alarm disabled"

PLEASE NOTE: An active alarm must always be disabled / stopped to ensure recordings are saved. To do this, open the app and on the home page, select the disable/stop tab then choose a message from the drop-down menu.

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# How Guardians receive an alarm

1. They will hear the Safelet alarm sound ( unless they have put the volume on mute )
2. They will receive an alarm message with the following text : ( x needs your help)
3. When they open the message, the alarm screen of the App will open
4. Your Guardians will see your location
5. As soon as a Guardian confirms **I'm on my way**, their location will also be displayed
6. The Guardians can listen to a sound recording
7. They can chat with each other to coordinate the best response
8. The app will have the relevant Emergency Services number to call (eg: 111 for NZ )

Guardians can review a history of alarms via the "EVENTS" tab in the app



# How to solve a connection problem



1. When the display of the Bracelet shows X it means that it is not connected to the Phone.
2. If this occurs simply open the App to re-establish the connection or turn Bluetooth off and on again
3. If step 2 does not work after 2 mins ,open the menu of the Safelet App , select the Disconnect Safelet option and follow the steps .
4. Press the button of the Bracelet for 30 seconds. If you press it again it should read "READY FOR CONNECTION"
5. Select "CONNECT SAFELET" from the menu and follow the steps



# When you need help...

we're ready !

1. Send an email to [info@safelet.co.nz](mailto:info@safelet.co.nz)
2. Mention your type of Mobile Phone e.g. Samsung S6 , iPhone 7
3. Mention the email address you have used for your Safelet account and your phone number.
4. Describe your problem in detail
5. We'll try to solve it asap