



RETURNS AND EXCHANGES FORM

ORDER DATE	ORDER NUMBER

QTY	ITEM NAME	DESCRIPTION	REASON CODE	EXCHANGE FOR SIZE

REASON CODES:

- 1. too big
- 2. too small
- 3. not as expected
- 4. quality
- 5. color
- 6. fabric
- 7. changed mind
- 8. item defective
- 9. incorrect item received

ELIGIBILITY FOR RETURNS & EXCHANGES

Most items purchased from XOmandysue are eligible for a full refund if returned within 14 days of order delivery. **Returns must be unworn, unwashed, undamaged, and unused with no signs of make up or pet hair in order to be eligible for a refund.** All SALE items are **final sale** and are **not** eligible for a refund or exchange. **Swimwear** must be returned with hygienic liner intact. **Shoes** must be returned with all original packaging in original shoe box and placed in an additional protective box or poly mailer to be eligible for a return or exchange. Returns that do not meet these requirements will not be processed.

XOmandysue offers size exchanges for same styles within 14 days of order delivery, excluding final sale items and contingent on the new desired size being in stock when your exchange is processed. You can note the new size you want in the Exchange Size column above. If we do not have the desired size in stock when we process your exchange, we will process a return for your item instead.

HOW TO SEND BACK YOUR RETURN OR EXCHANGE

1. Print out this form and indicate whether you are returning or exchanging the item(s).
2. For exchanges, please indicate the new desired size.
3. Re-pack your item(s) in the bag or box you received them in, removing any existing shipping labels.
4. Mail your package to our return address:

**XOmandysue**  
**8941 Atlanta Ave**  
**Suite 267**  
**Huntington Beach, CA 92646**