Use & care manual

SHIATSU MASSAGE CUSHION WITH HEAT

SL-256





Instruction

Thank you for purchasing Shiatsu massage cushion with heat by Snailax Corporation. With normal care and proper treatment, it will provide years of reliable service.

Please read all instructions carefully before using this product.

Please retain this manual for future reference.

FEATURES

- Full back Shiatsu massage
- Flexible massage nodes
- Spot massage
- Soothing heat therapy
- Seat vibration massage
- Intensity control flap
- Luxury PU leather combines soft mesh cloth

CONTENTS

- SL-256 Shiatsu massage cushion with Heat
- 12V home adpater





TECHNICAL DATA

Measurements: Weight: Voltage:

Nominal Power: Automatic runtime: 40 x 16 inches 5.8lbs Input: AC 100-240V ~50/60Hz Output: 12VDC 1500mA max. 18 Watt 15 minutes

Setup and Operation

- 1. Attach the massager to a chair with elastic straps or place it on other support.
- 2. Connect the adapter cable to the corresponding cable on the cushion.



Cushion side

Adaptor side

- 3. Plug the home adapter into an outlet.
- 4. Turn on the device using the controller (instructions on page 5).
- 5. When finished place the controller in the pouch at the side of the cushion.
- 6. The detachable intensity control flap lets you choose a softer or more intense massage.
- 7. You also may soften the massage pressure by placing a blanket or towel between you and the device.

! Attention

If the Shiatsu is too strong,

- (1) Install the flap onto the cushion to get a softer massage.
- 2 Place a blanket or towel between you and the massager to achieve a far softer massage intensity if you still feel too strong shiatsu after installing the flap onto the cushion.

If the shiatsu can't reach your lower back area

(3) If you want to massage your lower back, but the shiatsu nodes can not reach that low. You may adjust the height of your back when sitting, by placing a seat cushion or a pillow on the sitting part.



- The device will automatically switch off after 15 minutes timer run out.
- Remove the adapter from the outlet when not in use.
- Do not setup or use the massager in a bathroom or similary wet / damp areas.

! Attention

• You should allow your body some rest periods. To avoid straining your muscles too much, we recommend to Not exceed a continuous massage of 15 Minutes per time and Not exceed 3 times use one day.

Safety Instructions



Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these operating instructions for further use!

- The massage device conforms to recognized technical principles and the latest safety regulations.
- Do not wet, do not use pins, never remove cover.
- This items is NOT A TOY. Close supervision is necessary when this appliance is used by , on, or near children or disabled persons.
- This appliance should never be left unattended when plugged in.
- Never use any power sources other than a standard 110V wall outlet as original equipment with this unit.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Never touch the power plug with wet hands.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not use any damaged cables, plugs or loose sockets.
- Never operate under blankets where the air openingmay be blocked.
- If plugs or cords are damaged, they must be replaced by the manufacturer, a service representative or by qualified personnel.
- In case of malfunction, disconnect immediately from the mains.
- Do not use if you have skin disorders, open wounds, or swollen or inflamed areas.
- Misuse or incorrect use excludes any liability for damage.
- Do not use this device while driving.
- Do not use while you sleep.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 15 minutes at a time.
- The massager is equipped with a protection against over-heating for safe use.

PLEASE NOTE !

- Each massage even a hand massage must be refrained from during pregnancy or if one or more of the following complaints are present in the massage area: recent injuries, thrombotic diseases, all kinds of in flammations and swellings, and cancer. It is recommended to consult a doctor before having a massage for the treatment of ailments and illnesses.
- If you are dependent on electrical aids e.g. pacemakers, please be sure to consult your doctor for medical advice before taking a massage.
- The packaging material supplied should not be used as a toy.

Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

Controller Instructions



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Care and Cleaning Instructions

- 1. Do not wash in washing machine or immerse the product or the adapter in water.
- 2. Always switch off before cleaning and remove the adapter from the socket with clean, dry hands.
- 3. The massager should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.
- 4. Do not overstretch the eAlastic back straps.
- 5. Keep away from heat, fire or exposure to direct sunlight.
- 6. Do not apply excessive pressure or impact onto massager/massage heads. Application of a direct force in excess of 110 lbs. may damage your massager and invalidate your warranty. Refrain from over usage of the device.
- 7. Store the massager in a cool, dry place out of reach of children.
- 8. Avoid contact with sharp edges or pointed objects which might cut or puncture the cover of massager.

| Fault | Solutions |
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| Massage heads rotating at reduced speed. | The load on the massage hea ds is excessive. Reduce load and try again. |
| Massage heads only rotate in the upper or lower region. | The massage has been activated for the upper or lower back region. Press the 'Full Back' button for the massage to cover both regions. |
| Device switches off suddenly | Device may have been in use for 15mins. Auto-shut-off function activated. Continue using by pressing the 'power' button after resting the unit for 15mins. |
| | Over-heat protection function activated. Device is switched off for your safety. Please rest device for 15-30mins before restarting. |
| Device fail to start | Check if device has been used for more than 15mins. If so, let device rest for 15mins before continuing. Device may require longer time to cool in warmer environments. |
| | Check if adapter is plugged into socket. |
| | Check if adapter output is connected to device power inlet wire. |
| Jerky motion of massage heads /Vibrations from device | Excessive pressure may have been applied onto the device.Reduce the load and try again. |
| Infra-red lights are on but no motion from massage heads | Device may be jammed. Remove pressure / loadfrom the device and press the 'Full Back' button to try again. |

TROUBLESHOOTING GUIDE

Warranty

If you have any issue about the product, please feel free to contact us by sending email to support@snailax.com or call us at 1.734.709.6982. We will strive to provide the best service possible within 24 hours.

30-Day Money Back Guarantee for any reason

Snailax product can be returned to receive a full refund for any reason within 30days. Please contact our customers service (support@snailax.com), our staff will contact you within 48 hours.

90-Day Money Back Guarantee for quality related issue

Snailax product can be returned / replaced within 90 days if the product break down in the period of proper use.

24-Month Warranty for quality related issue

If the product break down within 24 months in the period of proper use, customers can enjoy the relevant warranty to get them replaced.

Attention!

No warranty will be given to any force majeure and man-made causes to a defective product, such as improper care, personal tear down and willful damage,etc.

Gratitude

We are quite thankful for your trust in our Snailax brand. Snailax will continuously bring you a better user experience.

To learn more information about Snailax's healthy products, please visit: www.snailax.com www.facebook.com/Snailax

WARRANTY REGISTRATION !

You can activate the 2-year free warranty:

Send message "WARRANTY" to phone: +1.734.709.6982

or send "WARRANTY" to support@snailax.com



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