

A LITTLE BIRD TOLD ME...

MULTIBRAND BOUTIQUE

ORDER NUMBER:

EXCHANGES AND RETURNS

NAME:

Item:	Description:	(please tick one)		Exchange to: (product title with colour/size or SKU)	Reason code:
		Exchange	Refund		

PROCEDURES FOR YOUR EXCHANGE / RETURN

You always have the right to withdraw from your order within 14 days, without giving any reason. The withdrawal period is counted from the day of the delivery of the last good(s) in your order. The easiest way to exercise your right of withdrawal is to simply fill in this return form and return the goods to us. For your protection, we recommend you use a trackable method to ship your package to us and ensure it is adequately insured.

Please note that any returned item must be received by ALBTM in its original new condition. Merchandise that has been worn, used, or altered in any way may not be returned.

Effects of withdrawal

We will refund all payments received from you, without undue delay and in any event no later than 14 days from the day on which we received your return. We will use the same means of payment that you used to pay for your order and this will not cause you any extra fees. You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

REASON CODES FOR EXCHANGE OR REFUND

1. I would like an exchange
2. The item doesn't fit me
3. I simply changed my mind
4. The item looked different on the website
5. I received the wrong item
6. The item arrived defective (describe below):

If you have questions or need any help,
please email us:
care@alittlebirdtoldme.nl

Use this address label to return your parcel:

A LITTLE BIRD TOLD ME... RETURNS

Van de Spiegelstraat 55
2613 EZ Delft
The Netherlands