



ORCA

— MARK I —

INITIAL SETUP GUIDE

Thank you for purchasing the ORCA Mark I, the world's first true seated electric scooter. This setup guide aims to help you through the initial process of getting to know your ORCA Mark I.

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Package Contents

PACKAGE CONTENTS

- ORCA Mark I Electric Scooter
- Charger accompanied with 2-pin or 3-pin plug
- Initial Setup Guide
- Anti-theft remote control

Please contact **support@voromotors.com** if any of the above is missing, which is highly unlikely.

Technical Support

TECHNICAL SUPPORT

What you'll get:

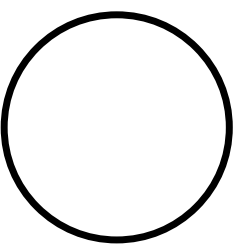
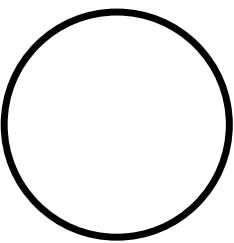
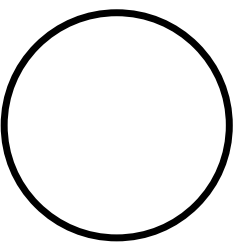
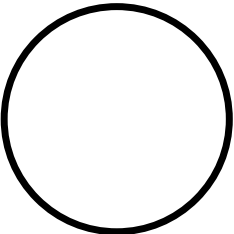
- *6-months limited manufacturer's warranty. Covering battery, controller and motor. Damages occurred from rider's usage, cosmetic damages and water damages are not covered.*
- *Free online technical support at support@voromotors.com*



Getting to know your ORCA Mark I

1. Battery Level

Your Mark I battery indicators come in 4 different bubbles at the right hand side of the screen. With each bubble showing the amount of battery left in the scooter.

- 100% 
- 75% 
- 50% 
- 25% 



For more **accurate display** of the battery, click **M** to switch it into voltage mode.

Getting to know your ORCA Mark I

2. Locating the charging port

Your Mark I charging port is located on the left side and covered with a dust cap.



Open the dust cap, you will find yourself with the charging port.



Getting to know your ORCA Mark I

3. Names of your "dashboard"



Setting up your ORCA Mark I

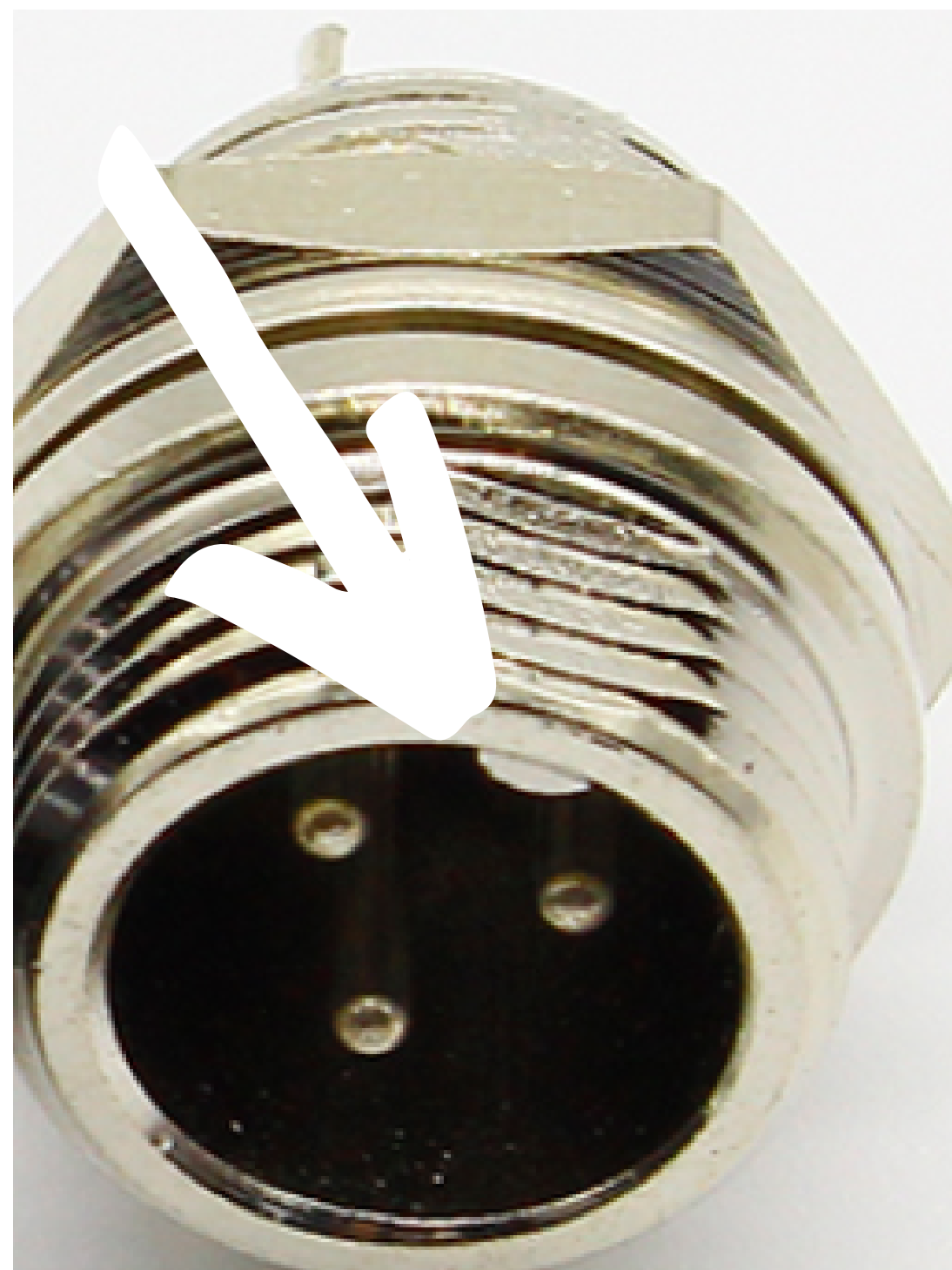
1. Charge

Connect the charger connector correctly to the charging port. A little strength might be required, but do not force.

Locate the notch



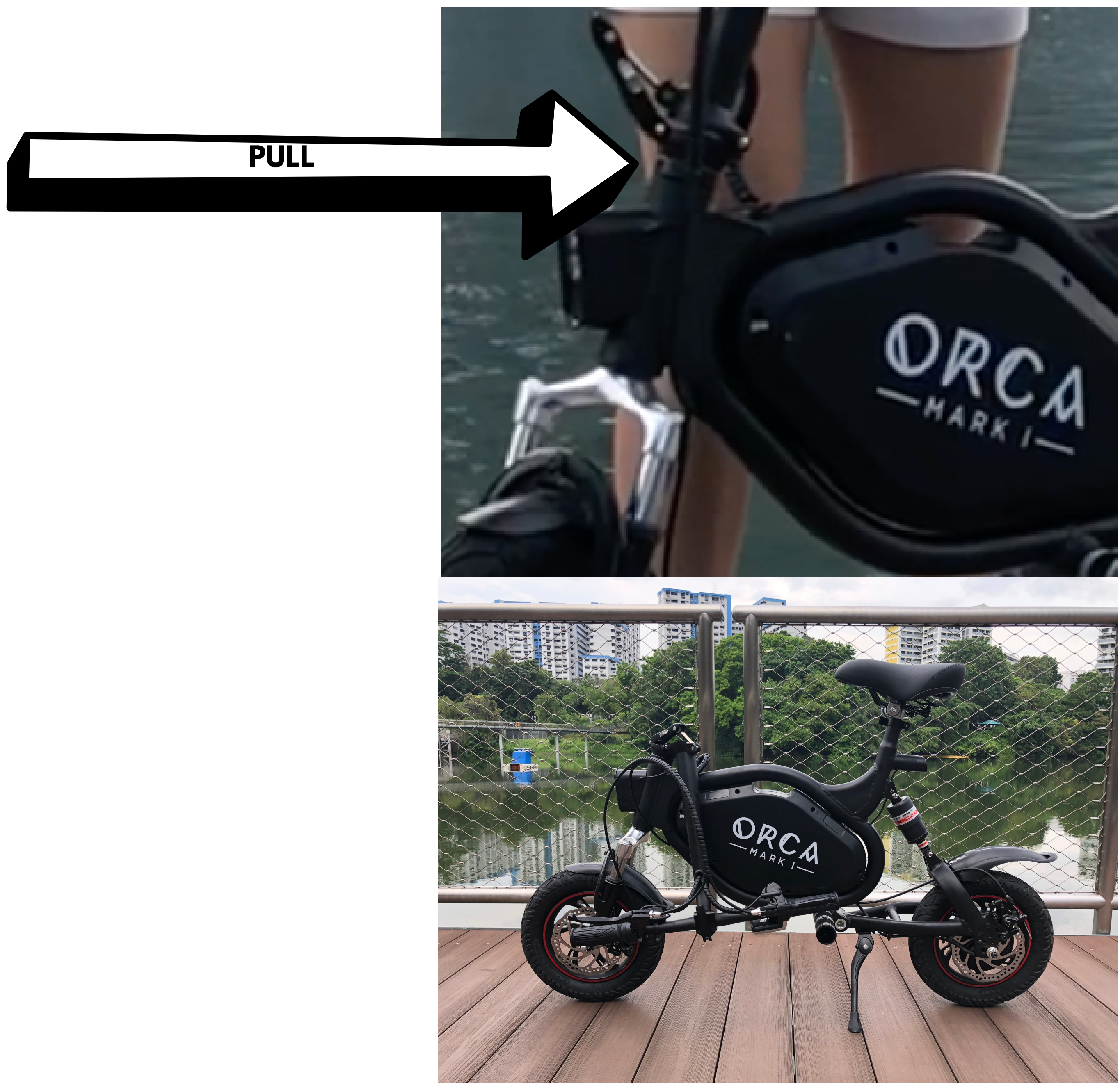
The notch should fit
in here.



Setting up your ORCA Mark I

2. Unfolding and Folding

Simply pull the latch to release the lock.



To fold, simply reverse this process.

Setting up your ORCA Mark I

3. Speed Modes

Basically works like your car gear.



LOWEST SPEED

Just chillin'



CRUISING SPEED

I'm a normal person



INSANE SPEED

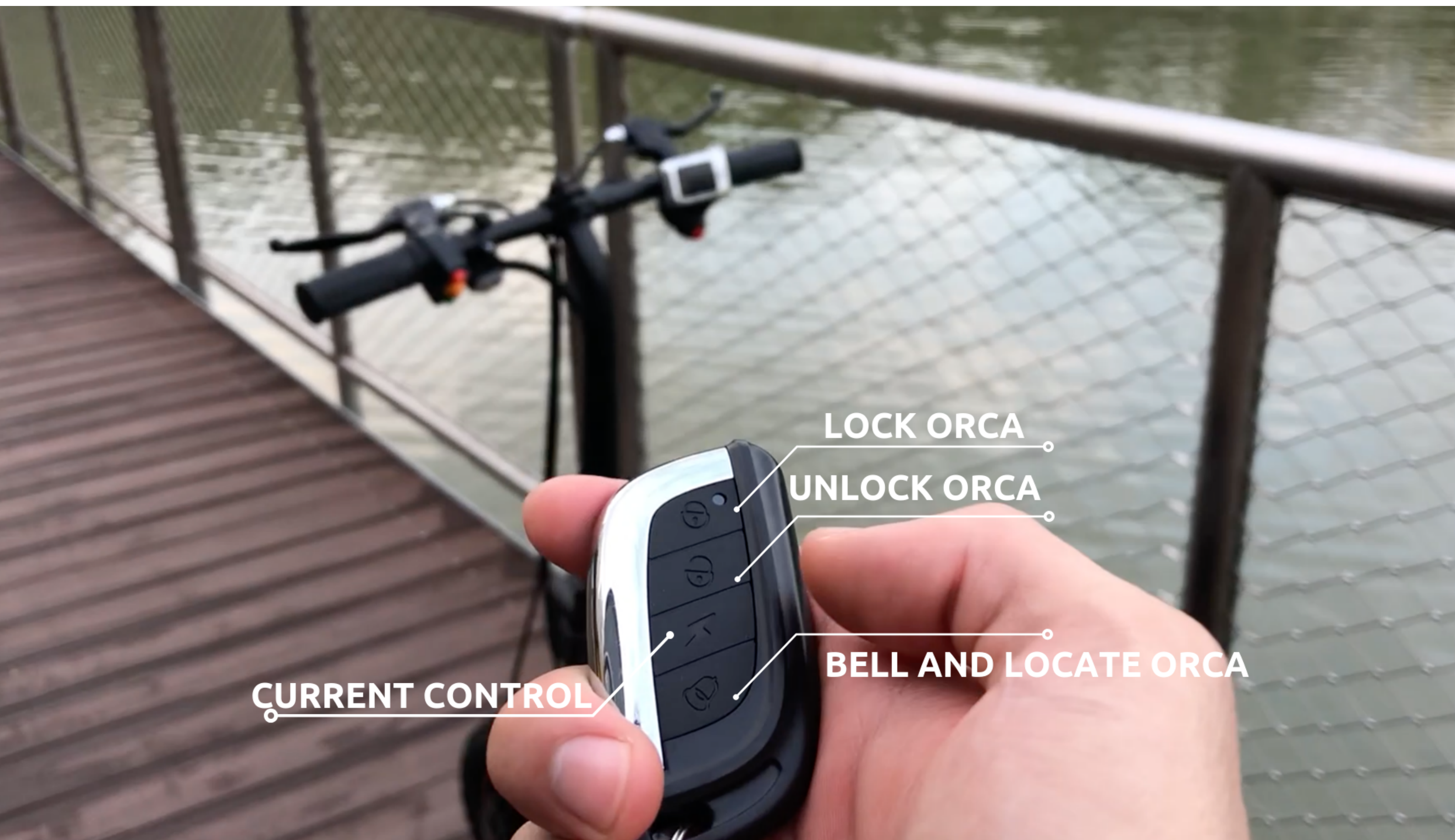
Adrenaline junkie!

If you are going upslope,
switch to this mode to
"climb"

Setting up your ORCA Mark I

4. The Anti-Theft Remote

Park your Mark I with a peace of mind, keep the thieves at bay. Or maybe, you are just forgetful and need to hear where you park your ORCA.



Setting up your ORCA Mark I

5. USB Port

If you happen to use a phone holder on your ORCA and like to charge your phone at the same time, use the built-in USB charging port to power up your phone. Or, power up a speaker to let the neighbours know you have arrived.



Safety and Maintenance

SAFETY GUIDELINES

In order to achieve maximum safety while using your ORCA Mark I, we suggest that you adopt the following guidelines:

1. Should you have trouble operating the device properly, unplug and/or remove the device and contact the VORO Support; or go to www.voromotors.com for assistance. Do not attempt to fix the device yourself.
2. Do not take apart the device (doing so will void your warranty) and do not attempt to operate it under abnormal current loads.
3. Charge the ORCA Mark I in accordance with the recommended charging time and do not leave the battery charging overnight. Do not use the ORCA Mark I while it is charging.
4. Do not expose the ORCA Mark I to liquids while charging. Exposing the Mark I to these conditions may result in an electric shock.
5. The ORCA Mark I is water resistant however; do not submerge the Mark I in liquid for more than 30 min at a depth of more than 1 meter.
6. Do not tamper or abuse the Mark I; including but not limited to dropping, crushing, excessive bending, puncturing, shredding, microwaving, incinerating, or inserting foreign objects into the Mark I.
7. Do not use abrasive cleaners and/or harsh cleaning agents to clean the Mark I.
8. Do not expose the Mark I to extremely high or low temperatures such as leaving the Mark I in direct strong sunlight or in snowy weather for extended periods of time.
9. Do not expose the Mark I to open flames such as stoves, candles, or fireplaces.
10. Dispose the product in accordance with your local environmental laws and guidelines.

Safety and Maintenance

MAINTENANCE TIPS

In order to achieve maximum longevity while using your ORCA Mark I, we suggest that you adopt the following guidelines:

1. Clean and dry your Mark I regularly, particularly in areas in contact with mud or rainwater. Use a clean, damp cloth. Do not wash product under a faucet, or use any form of water jet to spray it. (Common sense, guys!)
2. Even though the Mark I is rated **IP67 water resistant grade** and you can ride under rain, but do not use a water jet to clean the scooter.
3. Avoid leaving your Mark I to charge overnight, unplug once it is fully charged.
4. Clean the product off from time to time.

BATTERY

The Mark I contains an internal, lithium-ion polymer rechargeable battery. In general, the life expectancy of this battery depends upon use, and usually last a really long time. If the battery does not charge after several attempts, it may be non-operational and you may need to contact customer support. Do not attempt to replace the Mark I's battery yourself.

TRACKING

The accuracy of our sensors and associated calculations (i.e. distance traveled and riding speed) will vary with use.

LEGAL

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For the latest and current terms of the Limited Product Warranty, please visit www.voromotors.com/pages/warranty

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GENERAL

These terms shall be governed by and construed under the laws of the jurisdiction in which the Product was purchased. If any term herein is held to be invalid or unenforceable, then such term (in so far as it is invalid or unenforceable) shall be given no effect and deemed to be excluded without invalidating any of the remaining terms. VORO reserves the right to amend any term at any time without notice.

Congratulations! You have now successfully
configured your ORCA Mark I.

If you have further questions or concerns, please feel
free to email us.



support@voromotors.com



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www.voromotors.com