AVAYA

Avaya one-X Deskphone

9610 IP Telephone

Avaya one-X™ Deskphone is a family of next generation IP telephones that delivers a new and unique communications experience to drive increased productivity.

Created by users for users, the Avaya one-X Deskphone family features an intuitive user interface which helps to make users proficient and confident in performing common telephone tasks such as setting up a conference call or completing a transfer. With enhanced high-fidelity audio, it's much easier to hear and understand other people which speeds business while reducing fatigue and stress. The one-X Deskphone models are built with future growth and enhancement in mind, with many modular add-ons that can be added as they are needed — protecting investments and leading to improved total cost of ownership. The new telephones also feature a very stylish and professional design.

Avaya one-X™ is a portfolio of communications solutions which deliver a powerful and consistent communications experience for the end user — across a variety of devices and interfaces. Avaya one-X solutions provide intelligent access to Intelligent Communications, to drive productivity and competitive advantage.

Avaya 9610 IP Telephones are specifically designed for Walkup use Profile for use in common areas such as lobbies, secondary conference room phones, and printer or copier rooms. The 9610 is not intended to be associated with an individual user, but rather a location and will be shared by visitors and building employees. With this in mind, the 9610 interface is simple and

intuitive. Extra features and buttons typically required by power users – were removed from the 9610 – to keep the experience simple and easy for walk-up users.

Through its integrated web browser and backlit display, the 9610 supports productivity enhancing phone applications such as access to building directories, visitor information, news and events. And, with its dual position flip stand, the 9610 makes a smart-looking addition to any building lobby or visitor area.

And keep in mind:

Security and reliability: With enhanced protection against denial of service attacks and support for 802.1x, as well as improved VLAN separation, the 9610 delivers the high level of security and reliability that you've come to expect from Avaya.

Key Features:

Hardware:

- Backlit display — 3.33" diagonal ¼ VGA quality gray-scale pixel based with adjustable display angle

- Ergonomic wideband hearing aid compatible handset supporting TTD acoustic coupler

- Message Waiting Indicator – with Visual Alerting

- Flip-stand/dual position

- Wall Mount kit available

- Four way navigation cluster button

- Two contextual softkey buttons

- Volume button (separate volume levels in the handset, and ringer)

- Home (hard button)

- Contacts button (hard button)

- Single Ethernet (10/100) line interface

- POE 802.3af compliant class 2 device (auxiliary power available)

Software:

- Supports a single Call Appearance and Communication Manager Directory, Next and Make Call Features

- H.323 protocol with future support for SIP

- Standards-based wideband Codec G.722 and the following narrow band codecs: G.711, G.726 G.729A/B

- Support for the Avaya Push API application interface — for third party telephone applications (**http://www.support.avaya.com**)

- Support for the following languages: English, Canadian French, Parisian French, Latin American Spanish, Castilian Spanish, German, Italian, Dutch, Brazilian Portuguese, Japanese (Kanji, Hiragana, Katakana), Simplified Chinese, Korean, Russian Cyrillic, and Hebrew.

Requirements:

- Avaya Communication Manager 3.0 or greater

- Local or Centralized Electrical Power — through POE 802.3af switch, or local power supply

Learn More

For more information about how Avaya IP Telephony solutions may be leveraged to help grow revenue and reduce costs, please contact your Avaya Client Executive, Avaya Authorized BusinessPartner or visit **avaya.com** and click on *IP Telephony*.

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

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AT THE HEART OF BUSINESS**

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