



6400 Series Digital Telephones

Style Meets Function in Affordable,
Flexible Multiline Telephones

For today's fast-paced businesses, effective communication is all in a day's work. And for all the ways that people in your business work—whether alone or in groups, in their offices or on-the-go—the Avaya 6400 Series Digital Telephones help increase productivity, with hard-working features that enhance the ability to communicate.

Converged Voice and
Data Networks
Customer Relationship
Management
Unified Communication
Supported by:
Avaya Labs and Services



Smart Telephones
that are more
than Just Talk





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Consider, for instance, these valuable capabilities.

- **Whisper Page**—Without intruding on your present call, Whisper Page lets you know when an important call is waiting. "I'll be on a conference call till 4:00, but if Witherspoon calls, please interrupt me."
- **Group Listening**—While you take a call using your handset, others can listen in over the speaker without being heard or participating in the call. "Come in and listen to my conversation with our other sales office."
- **Group Paging**—Using the speaker built into each telephone set, a page can be sent to all nonactive phones within a specific workgroup or area. "If anyone needs to reach me, I'll be in R&D all afternoon."
- **Automatic Call Timer**—Set your phone to start timing a call as soon as the call connects (with DEFINITY System Release 6.3 or higher, and a 6400 display telephone).

The 6402D is the perfect entry-level display telephone.



The 6424D+M telephone has 24 call appearance/flexible feature buttons and a slot on the back of the set for integrating application modules for more functionality.



Smart Telephones that are more than Just Talk

Designed in response to input from our customers, the 6400 Series telephones are built to offer you maximum ease of use, plus an array of valuable features including:

- **User programmability**—Your employees can easily program the buttons on their telephones by choosing from a selection of convenient features.
- **Expandability**—You can expand your 16 or 24-button telephone with an additional 24-button expansion module.
- **"Plug and play" installation**—To ensure maximum reliability, every 6400 telephone arrives at your business quality-tested and ready for use.
- **Wall mountable**—For greater flexibility, the stand on each telephone can be reversed for easy mounting on any wall.
- **Automatic Station Relocation**—Because there's no need to change station wiring or cross-connects, your office staff can move telephone sets around without the help of a technician, saving you time and money. Requires Avaya Call Processing Release 9.5 and a 6400 Serialized labeled telephone set.
- **Internal self-test**—A built-in self-diagnostic capability reduces downtime and minimizes your need for technical assistance.
- **Advanced administration screens**—Users will appreciate sophisticated displays typically found in more elaborate systems.

The 6400 Series telephones are designed to complement any two-wire environment DEFINITY ProLogix™ Solution and DEFINITY System Release 6 or higher.

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Modules for Customizing Features/Functionality

The 6416D+M and 6424D+M telephone sets provide a built-in slot that allows you to integrate application modules into the telephones, for more functionality. For example, with a 100A Analog Interface Module, you can plug an analog fax machine, modem, or full-duplex SoundPoint® speakerphone directly into your 6416D+M or 6424D+M telephone. Additional modules are planned for the future, to offer more options

and further protect your investment.



Every Model Flexible and Feature-Rich

Each 6400 telephone is available in white or dark gray, and has four fixed-feature buttons; Conference, Transfer, Hold, and Last Number Dialed. Other buttons include Speakerphone, Mute, and Volume.

Most models also have flexible feature buttons and four "navigator" keys indicating Menu, Next, Previous, and Exit, as well as four softkeys for controlling display functions. The 2-line by 24-character display, available with most models, shows the date and time when the telephone is idle.

The 6400 Digital Telephones also improve productivity and allow for one-touch operation with headsets—so you can answer, hang up, and dial without having to pick up the handset. The 6416D+M and 6424D+M models include a built-in headset jack, eliminating the need for headset adapters and, in turn, reducing costs and eliminating desktop clutter.

In addition, the 6400 telephones allow for maximum comfort and mobility by supporting specialty handsets, shoulder rests, and long cords.



The 6408D+ is an entry-level feature/function telephone.

And now with our new Serialized 6400 Digital Telephones users will be able to take advantage of features such as Automatic Customer Telephone Rearrangement, which enables a customer to move telephones within a location without the need for a technician. This feature does require Avaya Call Processing Release 9.5 and a 6400 Serialized labeled telephone set.

World-Class Communications Tools

With their sleek, international styling, the 6400 Series telephones are at home all over the world, in any type of business environment. The 6400 telephones are specifically designed to meet global connectivity requirements.



The 6416D+M and the rest of the display telephones (except 6402D) include four softkeys that make it easy to access and program system features, allowing users to personalize each phone to meet individual needs.

Quality You Can Trust, Value That Endures

Every 6400 Digital Telephone carries the Avaya name—your assurance of reliable quality, technical excellence, and outstanding service, before and after the sale. The 6400 telephones come with a 12-month warranty, making the Avaya expert technical staff available 24 hours a day via our toll-free Helpline.

For an added measure of support, you can also choose one of our comprehensive, flexible service agreements.

To learn more about how our 6400 Series Digital Telephones can meet your business needs, just talk with your Avaya representative, Authorized BusinessPartner or visit our Web site.

avaya.com



The XM24 expansion module adds 24 feature buttons to the 6416 and 6424 telephone sets.

The 6400 Series Digital Telephones Offer a World of Convenience, Functionality, & Flexibility

Model	Number of Call Appearance/Flexible Feature Buttons	Feature/Function Display Size	Speaker Type	Expansion Module Capable	Application Module Ready
6402	0	NA	Group Listening	No	No
6402D ¹	0	2 lines x 16 characters	Group Listening	No	No
6408D+	8	2 lines x 24 characters	Speakerphone ²	No	No
6416D+M	16	2 lines x 24 characters	Speakerphone ²	Yes ²	Yes ²
6424D+M	24	2 lines x 24 characters	Speakerphone ²	Yes ²	Yes ²
XM24 ³	24	NA	NA	NA	NA

¹ Requires DEFINITY System R6.3 or higher.

² Can be optioned by user on an individual call basis for Group Listening.

³ Requires external power supply. One per set. SoundPoint is a registered trademark of Polycom, Inc.