



- Ordering with dstar

Thank you for enquiring about dstar racewear products.

To proceed with your order we will need to gather some important information so we can give you accurate pricing and create your designs based on your colour scheme and ideas.

Order List

List all products you require along with quantities for each product.

Measurements

On page 2 is a measurements form for you to fill in.

Please take all sizes whilst wearing full body armour.

Read all instructions and watch our tutorial before measuring.

Give exact sizes as we will add to them to ensure the suit fits nicely.

sizes 8. 9. and 11 are important.

Sizes 8. + 9. should total size 11.

Please ensure when measuring these, any shorts, pants are pulled up into the crotch and size 11 is taken so the tape measure can be felt on all parts of the body, especially under the crotch and bum

**Watch the Measurements
Youtube Tutorial**

Scan the QR Code NOW!



<https://www.youtube.com/watch?v=3nnVGKYTE1w>

Design

Attached to the email will be some blank design sheets based on your initial enquiry.

You can use these to sketch designs or note logo placements.

For the actual design, if you do not want to sketch a design, just emailed over photos of race suits you like and your colours and we can make something perfect for you.

I have also attached a colour chart so you can see colours.

We can make special colours also if you provide a CMYK colour code

During the design process you will have chance to make changes per product.

Please ensure you tell us all design changes in one go.

You will have upto 3 chances to make changes before you are charged **£25.00 + vat** per additional design version.

So if you do not have the designs approved by Design V4, you will be charged.

If you are unsure on designs and want to have multiple mocked up, we would recommend using a designer like Spiller Industries who will be able to create design examples, note these would be at additional cost.

Logos

Please email all logos with a logo placement sheet, so we know where to place them.

Logos need to be sent to us in editable vector .pdf files so we can print them perfectly.

This is an industry standard file type so all companies should have this.

If they are just name, then write them to us by email so we can ensure the spelling is correct.

We have a library of over 6000+ logos so if you cannot find a logo but have seen it on dstar racewear, we will have it ready to use.

Any logos sent in .jpg .jpeg .png .bmp .tif .evg etc will need to be remade into a vector format by ourselves.

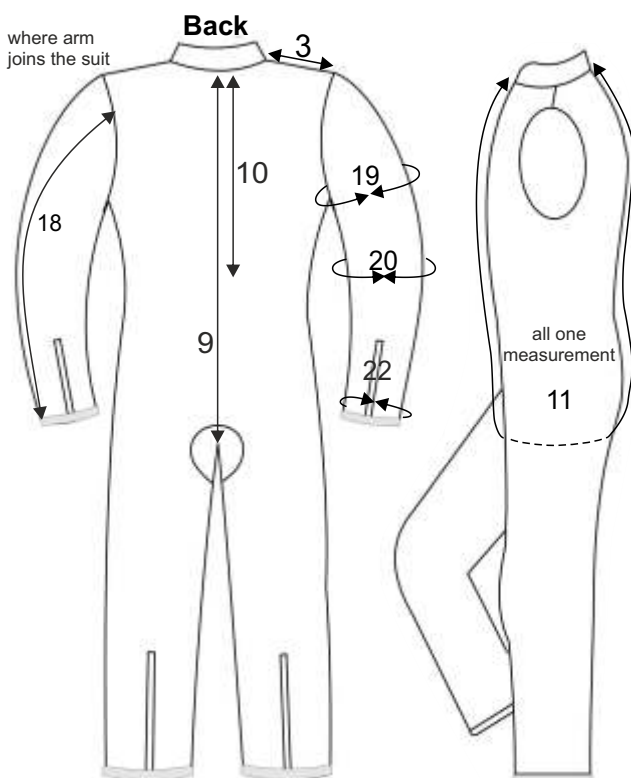
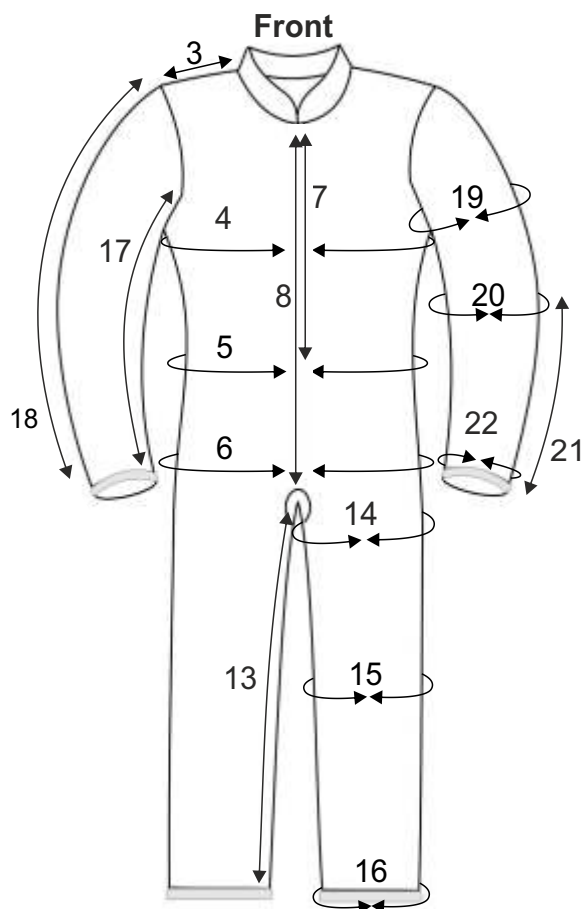
This will be an additional cost charged at **£50+ vat** per hour, so we do advise getting the correct logo files from sponsors.

The only exception to this would be logo files that are above 1000 pixels and can be easily remade without graphic designer input.





- Measurements Form



Name:
Tel Number:
Email:
Address:

All measurements in cm please.

Please give exact measurements as we WILL add allowances to them when making the suit.

- 1..... Height (bare foot)
- 2.....kg Weight
- 3..... Shoulder length
- 4..... Chest circumference
- 5..... Waist circumference(belly button height)
- 6..... Hips circumference
- 7..... Neck(collar) to waist
- 8..... Body length(collar to crotch)
- 9..... Full back length (crotch to neck)
- 10..... Back length (waist height to neck)
- 11..... Full body length* (collar down your front, under your crotch and up to your neck bone)
- *Measurements 8 and 9 added together should equal measurement number 11
- 12..... Inside leg (crotch) to knee
- 13..... Inside leg (crotch) to ankle
- 14..... Thigh circumference (4cm down from crotch or widest part)
- 15..... Knee circumference (4cm up from centre of patella or widest part)
- 16..... Ankle circumference (with boots on)
- 17..... Inside arm seam (with arm slightly bent - 45°)
- 18..... Outside arm seam (with arm slightly bent - 45°)
- 19..... Bicep circumference (widest part)
- 20..... Elbow circumference (with arm slightly bent - 45°)
- 21..... Wrist to elbow (outer seam)
- 22..... Wrist circumference

Measuring Guidelines

- Please take all measurements wearing anything that you will be wearing under the suit whilst racing. Back protector, knee braces, under suit etc. Only measure with boots on for your ankle measurement. All other measurements please do in bare feet.
- We advise going through the measurements a few times to make sure all measurements are correct.
- You are basically measuring where all the seams will be. If you have an old suit from us you will be able to use that for reference to see where to measure.
- We need the actual measurements, so don't let the tape hang too loose and equally don't pull the tape measure too tight.
- Arm measurements to be done with the arm slightly bent at about 45°
- Please supply all measurements in cm
- If you have any questions please ask rather than guess a measurement.
- We can not accept any responsibility for customers own measurements if wrong on the form.
- After taking your measurements please send this form along with your design to the address at the top of the form.
- Please make all cheques payable to D-Star Racewear
- Please also supply with a copy of this form filled out with the external measurements from your old/current suit as this will help us to work out your measurements and sizing.

Watch the Youtube Tutorial

Scan the QR Code NOW!



<https://www.youtube.com/watch?v=3nnVGKYTE1w>



- Order terms & Conditions *(full terms & conditions also on our website)*

TERMS OF SERVICE

OVERVIEW

This website is operated by D-Star Racewear (Dstar Limited). Throughout the site, the terms “we”, “us” and “our” refer to D-Star Racewear (Dstar Limited). D-Star Racewear offers this website, including all information, tools and services available from this site to you, the user, conditioned upon your acceptance of all terms, conditions, policies and notices stated here.

By visiting our site and/ or purchasing something from us, you engage in our “Service” and agree to be bound by the following terms and conditions (“Terms of Service”, “Terms”), including those additional terms and conditions and policies referenced herein and/or available by hyperlink. These Terms of Service apply to all users of the site, including without limitation users who are browsers, vendors, customers, merchants, and/ or contributors of content.

Please read these Terms of Service carefully before accessing or using our website. By accessing or using any part of the site, you agree to be bound by these Terms of Service. If you do not agree to all the terms and conditions of this agreement, then you may not access the website or use any services. If these Terms of Service are considered an offer, acceptance is expressly limited to these Terms of Service.

Any new features or tools which are added to the current store shall also be subject to the Terms of Service.

You can review the most current version of the Terms of Service at any time on this page. We reserve the right to update, change or replace any part of these Terms of Service by posting updates and/or changes to our website. It is your responsibility to check this page periodically for changes. Your continued use of or access to the website following the posting of any changes constitutes acceptance of those changes.

Our store is hosted on Shopify Inc. They provide us with the online e-commerce platform that allows us to sell our products and services to you.

SECTION 1 - ONLINE STORE TERMS

By agreeing to these Terms of Service, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

You may not use our products for any illegal or unauthorized purpose nor may you, in the use of the Service, violate any laws in your jurisdiction (including but not limited to copyright laws).

You must not transmit any worms or viruses or any code of a destructive nature.

A breach or violation of any of the Terms will result in an immediate termination of your Services.

SECTION 2 - GENERAL CONDITIONS

We reserve the right to refuse service to anyone for any reason at any time.

You understand that your content (not including credit card information), may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices. Credit card information is always encrypted during transfer over networks.

You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the Service, use of the Service, or access to the Service or any contact on the website through which the service is provided, without express written permission by us.

The headings used in this agreement are included for convenience only and will not limit or otherwise affect these Terms.

SECTION 3 - ACCURACY, COMPLETENESS AND TIMELINESS OF INFORMATION

We are not responsible if information made available on this site is not accurate, complete or current. The material on this site is provided for general information only and should not be relied upon or used as the sole basis for making decisions without consulting primary, more accurate, more complete or more timely sources of information. Any reliance on the material on this site is at your own risk.

This site may contain certain historical information. Historical information, necessarily, is not current and is provided for your reference only. We reserve the right to modify the contents of this site at any time, but we have no obligation to update any information on our site. You agree that it is your responsibility to monitor changes to our site.

SECTION 4 - MODIFICATIONS TO THE SERVICE AND PRICES

Prices for our products are subject to change without notice.

We reserve the right at any time to modify or discontinue the Service (or any part or content thereof) without notice at any time.

We shall not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of the Service.

SECTION 5 - PRODUCTS OR SERVICES (if applicable)

Certain products or services may be available exclusively online through the website. These products or services may have limited quantities and are subject to return or exchange only according to our Return Policy.

We have made every effort to display as accurately as possible the colors and images of our products that appear at the store. We cannot guarantee that your computer monitor's display of any color will be accurate.

We reserve the right, but are not obligated, to limit the sales of our products or Services to any person, geographic region or jurisdiction. We may exercise this right on a case-by-case basis. We reserve the right to limit the quantities of any products or services that we offer. All descriptions of products or product pricing are subject to change at anytime without notice, at the sole discretion of us. We reserve the right to discontinue any product at any time. Any offer for any product or service made on this site is void where prohibited.

We do not warrant that the quality of any products, services, information, or other material purchased or obtained by you will meet your expectations, or that any errors in the Service will be corrected.

SECTION 6 - ACCURACY OF BILLING AND ACCOUNT INFORMATION

We reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person, per household or per order. These restrictions may include orders placed by or under the same customer account, the same credit card, and/or orders that use the same billing and/or shipping address. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers or distributors.

You agree to provide current, complete and accurate purchase and account information for all purchases made at our store. You agree to promptly update your account and other information, including your email address and credit card numbers and expiration dates, so that we can complete your transactions and contact you as needed.



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Social Media
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Company No: 13449400

SECTION 7 - OPTIONAL TOOLS

We may provide you with access to third-party tools over which we neither monitor nor have any control nor input.

You acknowledge and agree that we provide access to such tools "as is" and "as available" without any warranties, representations or conditions of any kind and without any endorsement. We shall have no liability whatsoever arising from or relating to your use of optional third-party tools.

Any use by you of optional tools offered through the site is entirely at your own risk and discretion and you should ensure that you are familiar with and approve of the terms on which tools are provided by the relevant third-party provider(s).

We may also, in the future, offer new services and/or features through the website (including, the release of new tools and resources). Such new features and/or services shall also be subject to these Terms of Service.

SECTION 8 - THIRD-PARTY LINKS

Certain content, products and services available via our Service may include materials from third-parties.

Third-party links on this site may direct you to third-party websites that are not affiliated with us. We are not responsible for examining or evaluating the content or accuracy and we do not warrant and will not have any liability or responsibility for any third-party materials or websites, or for any other materials, products, or services of third-parties.

We are not liable for any harm or damages related to the purchase or use of goods, services, resources, content, or any other transactions made in connection with any third-party websites. Please review carefully the third-party's policies and practices and make sure you understand them before you engage in any transaction. Complaints, claims, concerns, or questions regarding third-party products should be directed to the third-party.

SECTION 9 - USER COMMENTS, FEEDBACK AND OTHER SUBMISSIONS

If, at our request, you send certain specific submissions (for example contest entries) or without a request from us you send creative ideas, suggestions, proposals, plans, or other materials, whether online, by email, by postal mail, or otherwise (collectively, 'comments'), you agree that we may, at any time, without restriction, edit, copy, publish, distribute, translate and otherwise use in any medium any comments that you forward to us. We are and shall be under no obligation (1) to maintain any comments in confidence; (2) to pay compensation for any comments; or (3) to respond to any comments.

We may, but have no obligation to, monitor, edit or remove content that we determine in our sole discretion are unlawful, offensive, threatening, libelous, defamatory, pornographic, obscene or otherwise objectionable or violates any party's intellectual property or these Terms of Service.

You agree that your comments will not violate any right of any third-party, including copyright, trademark, privacy, personality or other personal or proprietary right. You further agree that your comments will not contain libelous or otherwise unlawful, abusive or obscene material, or contain any computer virus or other malware that could in any way affect the operation of the Service or any related website. You may not use a false e-mail address, pretend to be someone other than yourself, or otherwise mislead us or third-parties as to the origin of any comments. You are solely responsible for any comments you make and their accuracy. We take no responsibility and assume no liability for any comments posted by you or any third-party.

SECTION 10 - PERSONAL INFORMATION

Your submission of personal information through the store is governed by our Privacy Policy. To view our Privacy Policy.

SECTION 11 - ERRORS, INACCURACIES AND OMISSIONS

Occasionally there may be information on our site or in the Service that contains typographical errors, inaccuracies or omissions that may relate to product descriptions, pricing, promotions, offers, product shipping charges, transit times and availability. We reserve the right to correct any errors, inaccuracies or omissions, and to change or update information or cancel orders if any information in the Service or on any related website is inaccurate at any time without prior notice (including after you have submitted your order).

We undertake no obligation to update, amend or clarify information in the Service or on any related website, including without limitation, pricing information, except as required by law. No specified update or refresh date applied in the Service or on any related website, should be taken to indicate that all information in the Service or on any related website has been modified or updated.

SECTION 12 - PROHIBITED USES

In addition to other prohibitions as set forth in the Terms of Service, you are prohibited from using the site or its content: (a) for any unlawful purpose; (b) to solicit others to perform or participate in any unlawful acts; (c) to violate any international, federal, provincial or state regulations, rules, laws, or local ordinances; (d) to infringe upon or violate our intellectual property rights or the intellectual property rights of others; (e) to harass, abuse, insult, harm, defame, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin, or disability; (f) to submit false or misleading information; (g) to upload or transmit viruses or any other type of malicious code that will or may be used in any way that will affect the functionality or operation of the Service or of any related website, other websites, or the Internet; (h) to collect or track the personal information of others; (i) to spam, phish, pharm, pretext, spider, crawl, or scrape; (j) for any obscene or immoral purpose; or (k) to interfere with or circumvent the security features of the Service or any related website, other websites, or the Internet. We reserve the right to terminate your use of the Service or any related website for violating any of the prohibited uses.

SECTION 13 - DISCLAIMER OF WARRANTIES; LIMITATION OF LIABILITY

We do not guarantee, represent or warrant that your use of our service will be uninterrupted, timely, secure or error-free.

We do not warrant that the results that may be obtained from the use of the service will be accurate or reliable.

You agree that from time to time we may remove the service for indefinite periods of time or cancel the service at any time, without notice to you.

You expressly agree that your use of, or inability to use, the service is at your sole risk. The service and all products and services delivered to you through the service are (except as expressly stated by us) provided 'as is' and 'as available' for your use, without any representation, warranties or conditions of any kind, either express or implied, including all implied warranties or conditions of merchantability, merchantable quality, fitness for a particular purpose, durability, title, and non-infringement.

In no case shall D-Star Racewear, our directors, officers, employees, affiliates, agents, contractors, interns, suppliers, service providers or licensors be liable for any injury, loss, claim, or any direct, indirect, incidental, punitive, special, or consequential damages of any kind, including, without limitation lost profits, lost revenue, lost savings, loss of data, replacement costs, or any similar damages, whether based in contract, tort (including negligence), strict liability or otherwise, arising from your use of any of the service or any products procured using the service, or for any other claim related in any way to your use of the service or any product, including, but not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of the service or any content (or product) posted, transmitted, or otherwise made available via the service, even if advised of their possibility. Because some states or jurisdictions do not allow the exclusion or the limitation of liability for consequential or incidental damages, in such states or jurisdictions, our liability shall be limited to the maximum extent permitted by law.

SECTION 14 - INDEMNIFICATION

You agree to indemnify, defend and hold harmless D-Star Racewear and our parent, subsidiaries, affiliates, partners, officers, directors, agents, contractors, licensors, service providers, subcontractors, suppliers, interns and employees, harmless from any claim or demand, including reasonable attorneys' fees, made by any third-party due to or arising out of your breach of these Terms of Service or the documents they incorporate by reference, or your violation of any law or the rights of a third-party.



www.dstar.global

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Social Media
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[instagram @dstarracewear](https://www.instagram.com/dstarracewear)
[twitter - @dstarracewear](https://twitter.com/dstarracewear)

Company Details
VAT No: GB 390 9442 72
EORI No: GB 390944272000
Company No: 13449400

SECTION 15 - SEVERABILITY

In the event that any provision of these Terms of Service is determined to be unlawful, void or unenforceable, such provision shall nonetheless be enforceable to the fullest extent permitted by applicable law, and the unenforceable portion shall be deemed to be severed from these Terms of Service, such determination shall not affect the validity and enforceability of any other remaining provisions.

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SECTION 16 - TERMINATION

The obligations and liabilities of the parties incurred prior to the termination date shall survive the termination of this agreement for all purposes.

These Terms of Service are effective unless and until terminated by either you or us. You may terminate these Terms of Service at any time by notifying us that you no longer wish to use our Services, or when you cease using our site.

If in our sole judgment you fail, or we suspect that you have failed, to comply with any term or provision of these Terms of Service, we also may terminate this agreement at any time without notice and you will remain liable for all amounts due up to and including the date of termination; and/or accordingly may deny you access to our Services (or any part thereof).

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SECTION 17 - ENTIRE AGREEMENT

The failure of us to exercise or enforce any right or provision of these Terms of Service shall not constitute a waiver of such right or provision.

These Terms of Service and any policies or operating rules posted by us on this site or in respect to The Service constitutes the entire agreement and understanding between you and us and govern your use of the Service, superseding any prior or contemporaneous agreements, communications and proposals, whether oral or written, between you and us (including, but not limited to, any prior versions of the Terms of Service).

Any ambiguities in the interpretation of these Terms of Service shall not be construed against the drafting party.

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SECTION 18 - GOVERNING LAW

These Terms of Service and any separate agreements whereby we provide you Services shall be governed by and construed in accordance with the laws of Unit 6, Beaver Industrial Estate, Southmoor Lane, Havant, Hampshire PO9 1JW

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SECTION 19 - CHANGES TO TERMS OF SERVICE

You can review the most current version of the Terms of Service at any time at this page.

We reserve the right, at our sole discretion, to update, change or replace any part of these Terms of Service by posting updates and changes to our website. It is your responsibility to check our website periodically for changes. Your continued use of or access to our website or the Service following the posting of any changes to these Terms of Service constitutes acceptance of those changes.

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SECTION 20 - CUSTOM GOODS

See following page



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Social Media
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SECTION 20 - CUSTOM GOODS

Pricing

Goods are invoiced in pounds sterling at the prevailing prices at date of order. We reserve the right to alter or amend our prices at any time.

We accept payment by Bank Transfer, Cheque, Cash and Credit and Debit Cards.

International Bank transfers will have a £20.00 fee added to the invoice per transfer. If you pay a 50% deposit by bank transfer you will be charged £20.00 for each 50% transfer.

Manufacture will not start until full payment has been made, if payment is delayed for any reason your order will be delayed.

When you place an order with D-Star Racewear, you are agreeing to the terms set out in our Terms of Sale.

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Delivery

All goods will be shipped out via courier unless picked up from our factory. Please make sure you supply us with an address where somebody can sign for the parcel and also a contact number.

All UK orders will have a delivery charge of £15.00 minimum

International rates vary but we make sure all our services are fully insured against loss or damage.

We accept no liability for any orders that become delayed whilst in the possession of the courier / freight company.

Delivery Times

Delivery times vary throughout the year. We will advise an estimated time when you place the order.

We accept no liability for any orders arriving later than an advised delivery date.

Once your order is placed your delivery time maybe extended if you are slow to reply to our design emails or making payment.

Delivery times are estimated and may take longer than advised to manufacture.

Once full payment is made you will receive your order no sooner than three weeks (15 working days).

Orders may take longer than this time based on our work load at the time of ordering.

If you have a specific date you would like your order for, we will try our best to achieve this.

However we accept no liability for late delivery and missing any deadlines you have set, as we will never guarantee a delivery date.

International Buyers

Customers outside of the UK must contact us direct for carriage charges.

Please look on our Agents page and see if we have one in your country, they maybe able to help you and will speak your language fully.

Email & Postal Correspondence

All correspondence must be in UK English to a UK Citizen standard.

We accept no liability for any miscommunication due to letters or emails written in a foreign language or when translation software has been used.

We also accept no liability for any information you read through translator software or website.

Tips on Buying

Before ordering to speed up the process and make sure you haven't forgotten anything please follow these tips;

Design your race suit/covers using out design sheets.

Collect your sponsor logos in vector .pdf files ready to send to us.

Decide where you would like your logos.

Measure up for your suit using our measurements form, Please give exact measurements as we will add to them.

Send all your information including design sheets and logos to us via post or email.

Make full or part payment and then we will get the designs ready for you

Once you have checked and ok'd the designs we will need full payment before manufacture

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Race Suits & All Accessories

The race suits we make all exceed FIM regulations. These suits must be worn with protective body armour as they are not protective suits, they are an outer garment suitable for racing purposes that can be custom styled to suit your needs.

D-Star Racewear accept no liability for any injuries or death to users whilst using any of D-Star Racewear (Dstar Limited) products.

Once your order is delivered we accept no liability for any damage to products, whether on or off the track.

We supply care instructions with all products, these guidelines should be followed at all times.

If for any reason you do not have a copy, please email us and we can send you a copy

We accept no liability for any products damaged during washing/cleaning. This includes physical damage to materials and also any colour migration.

Racesuits should be washed on their own, failure to do this may result in colour damage to garments.

We do not recommend using any cleaning sprays or degreasers on products as they may have a harmful effect.

Bike covers and accessories should never be put in the washing machine, this will causes damage to products.

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Logos

All logos used in our racewear are provided by our customer who is responsible for making sure they have authorisation for use of the logos and that the logos are correct and approved to match the companies corporate identity. D-Star Racewear hold no responsibility for logos that appear incorrect on racewear or are used without authorisation.

Logos must be in editable vector pdf files.

Any logos sent in .jpg .jpeg .png .bmp .tif .evg etc will need to be remade into a vector format by ourselves.

This will be an additional cost charged at £50+ vat per hour, so we do advise getting the correct logo files from sponsors.

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Designs

Customers hold all responsibility including copyright liability for any designs given to us to use and recreate for their racewear. Customers wanting non original designs must independently seek authorisation to use these designs.

D-Star Racewear hold copyrights to all original designs produced and must not be used without our permission.

Racewear will not be manufactured until designs have been fully checked by you the customer. Any errors or changes can be made at this stage before work is started.

Once you check off, and give D-Star the ok to start manufacture you are then responsible for any errors or mistakes in the racewear and its design.

We advise all customers to look very carefully and make sure they are 100% happy with the designs.

During the design process you will have chance to make changes. Please ensure you tell us all design changes in one go.

You will have upto 3 chances to make changes before you are charged £25.00 per additional design version. So if you do not have the designs approved by Design V4, you will be charged.



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Materials

We use a range of materials when manufacturing our racewear products to ensure the highest quality.
Due to differences in material types and material manufacture techniques colours may have variation between them.
We do of course make every effort to ensure materials and colours match across all materials but small differences may occur.
When materials are either vinyl printed or dye sublimated, the base materials are all white, however there is a variation of white colour across materials.
This may show if you have all white products upon close inspection or across different lighting scenarios.

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Measurements

Please follow our measurements forms and read all the information on them. We need the exact measurements so please make sure when you measure you do not pull the tape measure tightly but also do not let the tape hang loose.
We cannot be responsible for children growing, we make race suits to fit using the measurements given to us at the time of the order being placed. If a child grows in the period before receiving the suit we cannot be responsible for this.
We can of course alter the sizes but this will be charged depending on the alterations needed.
We do also have a youtube video tutorial available on this website and youtube.
Dstar Racewear Measurements Tutorial for Speedway Grasstrack - Flat Track motorcycle race suits

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Order Cancellation

If there's a reason you need to cancel your order there is no problem doing so. Depending how far through your order we are will determine how much of a refund is given from your payment.

All orders cancelled will be subject to a £70.00 administration charge and an additional £30.00 bank transfer charge for Overseas Customers to cover costs of time.

If a bank transfer fee was paid originally this will not be returned as that fee is to cover the bank charges we receive.

Orders cancelled before design or custom suit size template is produced - Full payment minus the admin charge will be returned unless the customer was measured by us at our factory or by one of our agents. The refund will be given minus £250.00 to cover time carrying out this process and the paperwork involved.

Orders cancelled after design is complete - If a 50% payment has been made then no refund is entitled. If full payment has been made you will be issued a refund of 40% of your order total. This covers the full cost of designing all your order.

Orders cancelled after manufacture has started - If you decide to cancel your order after manufacture has started, you will not be entitled to a refund of any kind.

All products are made custom for each order, so therefore its important you check design details and our terms of sale for delivery information.

If you cancel once manufacture has started, we will continue to manufacture your products and send them to you via a signed courier delivery so that the order is then complete.

If you are cancelling due to late delivery, please see our Delivery Times section above.

We accept no liability for late delivery, and missing any deadlines you have set, we will never guarantee a delivery date for any orders.

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Unclaimed monies paid to D-Star Racewear

Any money paid to D-Star Racewear that is not claimed and allocated to an order within 12 months from the payment received date will be become money of D-Star Racewear (Dstar Limited) and you will not be entitled to a refund of any kind

- CONTACT INFORMATION

Questions about the Terms of Service should be sent to us at info@dstar.global be washed on their own, failure to do this may result in colour damage to garments.

We do not recommend using any cleaning sprays or degreasers on products as they may have a harmful effect.

Bike covers and accessories should never be put in the washing machine, this will causes damage to products.

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Logos

All logos used in our racewear are provided by our customer who is responsible for making sure they have authorisation for use of the logos and that the logos are correct and approved to match the companies corporate identity. D-Star Racewear hold no responsibility for logos that appear incorrect on racewear or are used without authorisation.

Logos must be in editable vector pdf files.

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Designs

Customers hold all responsibility including copyright liability for any designs given to us to use and recreate for their racewear. Customers wanting non original designs must independently seek authorisation to use these designs.

D-Star Racewear hold copyrights to all original designs produced and must not be used without our permission.

Racewear will not be manufactured until designs have been fully checked by you the customer. Any errors or changes can be made at this stage before work is started.

Once you check off, and give D-Star the ok to start manufacture you are then responsible for any errors or mistakes in the racewear and its design.

We advise all customers to look very carefully and make sure they are 100% happy with the designs.

During the design process you will have chance to make changes. Please ensure you tell us all design changes in one go.

You will have upto 3 chances to make changes before you are charged £25.00 per additional design version.

So if you do not have the designs approved by Design V4, you will be charged.



www.dstar.global

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