

Terms and Conditions – Win the ultimate luxury escape

1. Information on how to enter and prizes form part of these conditions of entry. Entry into this competition is deemed to be acceptance of these conditions. DECJUBA Pty Ltd, 56-60 Gwynne St, Cremorne VIC 3121, Australia ABN 22 611 918 873, is the Promoter ("Promoter").
2. The Contest ("Contest") is open to legal residents of Australia and New Zealand, who have reached 18 years of age as of the beginning of the Contest Period, and who are not:
 - a. an employee of; or
 - b. domiciled with an employee of;
 - c. or an immediate family member of an employee of; the Promoter or its affiliated companies, their advertising and promotional agencies.
3. No purchase is necessary. The Contest is subject in all instances to compliance with applicable law.
4. The Contest Period runs from Monday 2nd October 2023 at 9:00am AEDT to Sunday 15th October 2023 at 11.59pm AEDT ("Contest Closing Date").
5. The Contest is running across the websites: [decjuba.com.au](https://www.decjuba.com.au) and [decjuba.co.nz](https://www.decjuba.co.nz)
6. To enter the draw to win the ultimate luxury escape for you and a friend, simply complete the entry form via the Decjuba competition page <https://www.decjuba.com.au/win-the-ultimate-luxury-escape> and <https://www.decjuba.co.nz/win-the-ultimate-luxury-escape> Only one (1) entry per person is permitted. As a condition of entry, all entrants must opt in to receive marketing material from DECJUBA in order to go into the draw to win the luxury experience. For a bonus entry into the draw provide your mobile phone number and consent to receiving SMS communication from DECJUBA.
7. By entering the Contest, entrants agree to sign up to the DECJUBA Insider program, receive marketing communications from DECJUBA, and consent to [DECJUBA Privacy Policy](#).
8. All Entries that are incomplete, illegible, damaged, contain an erroneous phone and/or email address or do not conform to or satisfy any condition of the rules may be disqualified by the Promoter.
9. Following the conclusion of the Contest, DECJUBA will draw at random an entry from all valid entries received during the Contest Period as the winner. The draw will take place on Wednesday 18th October 2023 at 11am AEDT at DECJUBA HO, 50-60 Gwynne Street, Cremorne, Victoria, Australia, 3121. The draw will not take place publicly. The winning entrant will be notified by email (to the email addresses registered with the Promoter) on the same date. The winners must claim their prize by responding via email by Wednesday 8th November 2023.

10. The Promoter will publish the results in the same medium as where the promotion was advertised, on or before Wednesday 15th November 2023.

11. The Promoter's decision is final, and no correspondence will be entered into.

12. In the event of the prize being unclaimed by Wednesday 8th November 2023, further draw/s will take place to determine replacement winners on Thursday 9th November 2023 at 11am AEST. The draw will take place at DECJUBA HO, 50-60 Gwynne Street, Cremorne, Victoria, Australia, 3121. The replacement winners will be notified by email on the same day. The Winners must claim their prize by responding via email before the 23rd November 2023 or prize will be forfeit. The Promoter will publish the unclaimed draw results and the winning entrant's name in the same medium as where the promotion was advertised, on or before Friday 24th November 2023.

13. The prize is an ultimate luxury experience for the winner and one friend. The winner and friend must travel within 12 months of redeeming the prize. Travel dates cannot include the blackout period 20 December – 29 January and cannot be redeemed during long weekends and/or Public Holidays.

14. Total prize pool value is up to AU\$5,560. The prize includes:

- a. \$1,000 DECJUBA Gift Card
- b. Alba artisan massage, spring bathing & meal at Thyme restaurant for two valued at \$760
- c. 2 nights stay at Jackalope hotel for two & breakfast valued at \$1,700
- d. Dinner for two at Doot Doot Doot valued up to \$300
- e. Melbourne transfers up to \$300
- f. Return flights economy class for 2 people only if required valued up to \$1,500

Guests may receive complimentary inclusions within their stay at Jackalope, including but not limited to:

- Pool, spa and sauna access
- Essential wine tasting
- Mini bar
- On-demand movies, bottomless popcorn and choc tops
- Daily on-site experiences (some examples include cookie making at Rare Hare, Tipple Tasting at Flaggerdoot, Winery Walks with the Cellar Door, etc.)

15. The Prizes must be accepted as awarded and are not transferable or otherwise redeemable for cash and cannot be taken in parts. The odds of winning the prize depend on the number of eligible entries received. Any alterations to confirmed flight and/or accommodation details will be at the expense of the winner.

16. Unless expressly stated in these terms and conditions all other expenses related to the Prizes become the responsibility of the Winner and their nominated companion including but not limited to meals (unless specified), incidentals, travel insurance, spending money, activities

(unless specified), taxes (including departure tax) and all transfers other than those specified. Promoter, Sponsor and prize suppliers strongly recommend travel insurance valid for the entire duration of the Winner's trip, to protect against the additional costs incurred in the event of unforeseen circumstances.

17. In the event that an element of an event or Prize, for any reason, cancelled, postponed or not available and where applicable, alternative travel dates are not available, and the Prize will be considered as forfeited and no cash alternative offer will be granted in lieu of the part of the Prize. If a Winner forfeits a specified element, no cash alternative offer will be granted in lieu of the part of the Prize.

18. Upon acceptance of the prize, the prize winners agree to provide reasonable cooperation to allow DECJUBA to use their name and/or likeness for advertising and publicity purposes in connection with this Contest including but not limited to publication of their name and photograph on DECJUBA website.

19. This Contest may be promoted through third party websites, like Facebook. Entrants must at all times comply with the terms of service for those third-party websites when using them to participate in this Contest. This Contest is in no way sponsored, endorsed or administered by, or associated with those third-party websites.

20. Members of the Promoter who provide incorrect or fraudulent information are ineligible to participate in the promotion. The Promoter reserves the right to request at its sole discretion, appropriate photo identification or other documentation in order to confirm the entrants' eligibility to enter and claim a prize, before issuing a prize. If the documentation required by the Promoter is not received by the Promoter or its nominated agent, or the identity of the entrant has not been verified or validated to the Promoter's satisfaction, then that entrant will be deemed invalid.

21. Any costs associated with accessing the promotional website are the entrant's responsibility and are dependent on the Internet service provider used. Any contact details entered incorrectly on the website shall be deemed invalid.

22. The Promoter is not responsible for any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, technical problems or traffic congestion on the Internet or at any website, or any combination thereof, or any other technical failures, including but not limited to any injury or damage to participants' or any other person's computer related to or resulting from participation in or downloading any materials in this Contest. If for any reason this Contest is not capable of running as planned (including but not limited to infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures or any other causes beyond the control of the Promoter) which corrupt or affect the administration security, fairness, integrity or proper conduct of this Contest, the Promoter reserves the right in its sole discretion to cancel, postpone, or amend this Contest. Subject to regulatory approval.

23. The Promoter as well as its associated agencies and companies are not liable for any loss (including, without limitation, indirect or consequential loss), damage, personal injury or death which is suffered or sustained (including but not limited to that arising from any person's negligence) in connection with the prize or use of the prize. This excludes any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).

24. If any of the provisions of these terms and conditions are held to be invalid or unenforceable in whole or in part that part shall be severed from the remainder of the provisions and the validity of the other provisions and the remainder of the provision in question shall not be affected.

25. The Promoter collects entrants' personal information in order to conduct the promotion. If the information requested is not provided, the entrant may not participate in the promotion. By entering the promotion, unless otherwise advised, each entrant also agrees that the Promoter may use this information and approved images (photograph and/or film recording), or disclose it to other organizations that may use it, in any media for future promotional, marketing and publicity purposes without any further reference, payment or other compensation to the entrant.

26. These terms and conditions shall be governed by the laws of Victoria, Australia and any dispute shall be subject to the exclusive jurisdiction of the Australian courts.

27. Authorised under Permit numbers: T23/1369 and ACT TP 23/01771.