

DECJUBA CUSTOMER REVIEW COMPETITION - TERMS AND CONDITIONS

Collection Notice

Decjuba Pty Ltd collects your personal information (including name, phone number, email address and membership details) when you enter this promotion for the purposes of administering the promotion. If we do not collect your personal information you will not be able to enter this promotion or claim your prize. We may disclose this information to third parties such as local lottery authorities and service providers assisting us with administering this promotion, for the purpose of conducting this promotion, including prize notification and fulfilment.

Our privacy policy can be found [here](#) and contains information about how you may access and seek correction of your personal information that we hold, how you may complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint. If you have an enquiry or complaint about your personal information, please contact us at +61 3 9411 0214 or customerservice@decjuba.com.au.

Conditions of Entry

1. Participation in this promotion is deemed acceptance of these terms and conditions.
2. Participation in this promotion is deemed acceptance of the Decjuba General Terms & Conditions which may be viewed at <https://www.decjuba.com.au/pages/terms-and-conditions>.
3. The promoter of this promotion is Decjuba Pty Ltd (ABN 22 611 918 873) located at 56-60 Gwynne Street, Cremorne VIC 3121 ('**Promoter**').
4. This competition is open to all residents of Australia and New Zealand over the age of 18 years. Participants under the age of 18 must first seek permission from their parent or legal guardian to enter, and further, the parent/guardian of the entrant must read and consent to these Terms and Conditions. Directors, management, employees, officers and contractors (and their immediate families) of the Promoter or of the agencies or companies associated with this promotion are ineligible to enter.
5. This competition commences at 8AM (AEST) on Tuesday, 1st of August 2023 and concludes at 11:59pm (AEST) on Wednesday, 31st of July 2024 ('**Competition Period**').

How to Enter

To enter this competition, you must, during the Competition Period:

1. Submit a product review on our AU or NZ site; and
2. Answer the question opting you in to enter the competition, when submitting the review.

Completing step 1-2 above, during the Competition Period, will result in a valid '**Entry**'.

Multiple entries are permitted, increasing an entrant's chance to win.

Winning Determination

This is a game of chance.

The monthly winning Entry for the Prize will be drawn at random from all the Entries at 4pm AEST on the 10th of every month, or following business day, at the Promoter's address. More specifically, one (1) winning Entry will be picked on the following dates:

- 11 September 2023;
- 10 October 2023;
- 10 November 2023;
- 11 December 2023;
- 10 January 2024;
- 12 February 2024;
- 11 March 2024;
- 11 April 2024;
- 10 May 2024;
- 10 June 2024;
- 10 July 2024;
- 12 August 2024.

There will be a total of 12 winners across the competition.

Winners will be published on the Promoter's website and will also be notified at this time via email. DEJUBA reserves the right to feature the names of prize winners publicly.

The Promoter may draw additional reserve entries ('**Reserve Entries**') and record them in order in case an invalid entry or ineligible entrant is drawn.

The winner is required to respond to the Promoter's email within seven (7) days or they may forfeit the prize. If any prize remains unclaimed after 14 days of the winning Entry being announced, the Promoter may deem that the winner is ineligible to receive the prize. In this event the Promoter reserves the right, in its absolute discretion, subject to state/territory regulations, to select a new winner from the Reserve Entries. The new winner will be notified, and their details disclosed in the same manner as would have been required under the original draw.

The Promoter's decision is final, and no correspondence will be entered into.

Prize

Each winner will receive:

- 1 x \$250 Decjuba Gift card.

The total prize pool is valued at \$3,000 AUD.

The Prize is valued in Australian dollars. Gift cards are governed by their own terms and conditions.

The Promoter is not liable for any other additional costs associated with winning this competition or the prizes that comprise this competition.

The prize is not transferable, exchangeable, or able to be redeemed for cash. The Promoter accepts no responsibility for any variation in the value of prizes. Where a prize is unavailable for any reason, the Promoter may substitute another item of equal value for that prize, as determined by the Promoter.

Other

By entering this competition, entrants agree to receive further communications from Decjuba about their review. Customers can elect to discontinue communications from Decjuba at any time.

If a winner of a prize is under the age of 18 years, the prize will be awarded to the winner's nominated parent or guardian on the winner's behalf.

Entries are deemed to have been received by Decjuba when received by Decjuba's software system, not when submitted by the entrant's computer.

Decjuba is not responsible for any late, lost, stolen, invalid, unintelligible, misdirected, incomplete or otherwise corrupted entries, nor is it responsible for any failure to receive entries due to a transmission error or technical failure of any kind. Any such entry will immediately be deemed disqualified by Decjuba.

Decjuba will not replace the prize if it is lost, stolen or if they cannot be properly identified because of damage. As a condition of accepting prize, the winner agrees to sign any document that may be issued by Decjuba including, without limitation, a release and indemnity form.

The Promoter reserves the right, at any time, to verify the validity of entries and the identity of entrants. Proof of entry and identity will only be deemed as sufficient at the discretion of the Promoter. Prize winners may be required to provide identification when claiming the prize and may be requested to provide proof that they are the authorised account holder of the email address supplied at the time of entering the competition.

Except for any liability that cannot be excluded by law, Decjuba will not be responsible for any loss, injury, cost, expense, harm or damage whatsoever that may arise directly or indirectly as a result of this competition or accepting or using any Prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the maximum extent permitted by law), including without limitation, where it arises from:

- theft or fraud;
- the unauthorised access to or alteration of entries;
- an error, interruption, misdirection, deletion, defect or delay in the transmission of information related to

- this competition which is beyond the reasonable control of Decjuba;
- any third-party interference;
- any technical malfunctions or problems with computer equipment or software;
- the redemption of gift vouchers; and
- participation in this competition generally.

If Decjuba deems that this competition is not viable or able to be conducted as originally anticipated due to any reason beyond the reasonable control of Decjuba, Decjuba may in its absolute discretion alter, suspend or cancel the competition as deemed reasonably appropriate, to the extent permitted by law. In the unlikely event of this occurring, a notice will be posted on the Decjuba website (www.decjuba.com.au).

Decjuba reserves the right to reject or disqualify an entrant if it believes the entrant has not complied with these Terms and Conditions or if it believes that an entrant may undermine the legitimate operation of this competition.

By entering into this competition, each entrant agrees to be bound by these Terms and Conditions and Decjuba's Privacy Policy.

Enquiries about this competition and/or Decjuba's Privacy Policy can be directed to customerservice@decjuba.com.au.