

Thank you for shopping with us, we hope you love your purchase!

NEED YOUR INVOICE?

Your invoice has been sent to the email address used to place your order, please check your inbox.

SOMETHING NOT RIGHT?

If you need to return something, we offer 14 days to return merchandise. We do not accept change of mind return for sale merchandise, unless faulty. DECJUBA stores are unable to process refunds for online purchases or exchanges for online orders where Afterpay or Zip was used. Please visit us online to see our returns policy.

CAN WE HELP?

Our customers are very important to us. If we can help with anything or answer any questions, please check our Help Centre or email us at customerservice@decjuba.com.au

www.decjuba.com.au

RETURN & EXCHANGE FORM

DATE: _____ CUSTOMER ORDER # _____

CUSTOMER NAME: _____

Style Name	Style Code	Colour	Size	Return Code	Refund or Exchange?

Return Codes: 1. Too small 2. Too big 3. Dislike style 4. Dislike Fabric 5. Dislike Colour 6. Bought multiple sizes/colours
7. Not as pictured/described 8. Arrived too late 9. Wrong item/size shipped 10. Faulty/Damaged 11. Changed mind
We do not accept change of mind return or exchange of sale items.

AUSTRALIAN RETURNS ADDRESS:

c/o 101 Warehousing
Unit 1, 8 Vulcan Drive, Truganina
Victoria 3029 Australia

DECJUBA



DECJUBA

Share your looks with #decjubastyle

 @decjubaofficial @dluxebasics @decjubakids

www.decjuba.com.au