

ENVY

SHOES

ORDER NUMBER:

NAME:

ITEM	REASON	RETURN	EXCHANGE

RETURNS POLICY:

Our policy lasts 14 days. If 14 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

To complete your return, we require a receipt or proof of purchase or order number.

To return your product, please follow these steps:

- Print off your returns form
- Mail your product to:

UNIT 3 ENVY SHOES, 16 St Margarets Way, Huntingdon, Cambridgeshire, PE29 6EB

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over £75, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.

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