

Tilly  
we  
Cover

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**Thank You for shopping with us!**

If you wish to return any item/s  
then simply fill in the form and send back to us.

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PAGE	ORDER DATE	ORDER NUMBER

QTY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND	REASON CODE	NEW SIZE	NEW COLOUR	REASON FOR RETURN
								1. Does not fit properly 2. Does not suit me 3. Incorrect item received 4. Ordered more than one size 5. Looks different to image 6. Poor quality/faulty item

### Our promise to you

We understand that receiving your parcel with the correct items you have ordered inside is extremely important.

If something goes wrong, which it can do, then we would like to fix this as quickly as possible.

For more information or help at any time, please visit our contact us page on the website [tillwecover.com/contactus](http://tillwecover.com/contactus)

### Need to return or exchange something?

Items can be returned in their original condition within 14 days of receiving your order.

Exchanges only apply for the same item in a different size or colour.

### How to return to us;

1. Complete all the fields in this form, use the reason code for returning if applicable.
2. Pop inside the till we cover mail bag provided with the item(s) you wish to return (remember to have all the original packaging included).
3. Attach your shipping label with the returns address.

If you have lost this, don't worry!  
Use below address to return to;

**Till We Cover Ltd**  
**(fao Urbanlux)**  
**Trinity Yard**  
**59 St Leonards Road**  
**Windsor**  
**SL4 3BX**  
**United Kingdom**

