WHAT WILL THIS DOCUMENT HELP YOU WITH?

Contents

Welcome!

Please read this information before using your phone. We are not responsible for any damage due to any misunderstanding of the information in this manual. We reserve the right to revise and change the description of this product, software and the user manual without obligation to notify users of such revisions and changes. This manual relates to your use of this phone and is not an approval of any accessories. Pictures are for reference only. There may be slight differences between the appearance of the phone, keys and contents of the display used in this manual and those of your phone. Please refer to your phone when using the manual. Some features introduced in this manual are network or subscription-dependent features. Please contact your service provider.

1 Safety Precautions

⚠ Read this information before using your mobile device otherwise it many results to personal injury or your device not complying with local laws.

1.1 Specific Absorption Rate (SAR) certification information

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your mobile is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. The guidelines are developed by an independent scientific organization (ICNIRP) and include substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as Specific Absorption Rate, or SAR. The SAR Limit for mobile devices is 2.0W/kg. The highest SAR values under the ICNIRP guideline for this model are (Maximum SAR for this model and conditions under which it was recorded).

CE SAR Value
Head SAR: 0.294W/Kg
Body SAR: 0.854W/Kg

Body worn SAR testing has been carried out at a separation distance of 1.5cm. To meet RF exposure guidelines during body-worn operations, the device should be positioned at least this distance away from the body.
For more information about the devices' SAR certification, please contact our service centre: www.stklife.com.

1.2 ROHS Declaration

Declaration of Conformity with the requirements of the e-waste Management Rules, 2011 (adopted by Notification S.O.1035 (E) of Ministry of Environment and Forests).

The Product is in conformity with the requirements of Rule 13 of the e-waste Rules. The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the e-waste Rules:

1. Lead (Pb) − not over 0.1% by weight;

2. Cadmium (Cd) − not over 0.01% by weight;

3. Mercury (Hg) − not over 0.1% by weight;

4. Hexavalent chromium (Cr6+) − not over 0.1% by weight;

5. Polybrominated biphenyls (PBBs) − not over 0.1% by weight;

6. Polybrominated diphenyl ethers (PBDEs) − not over 0.1% by weight.

1.3   Correct disposal

(Waste Electrical & Electronic equipment) this marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with household waste. This EEE is compliance with RoHS.

This marking on the battery, manual or packaging indicates that the batteries in this product should not be disposed of with other household waste.

1.4   EU Compliance Statement

Santok Ltd, Unit L Braintree Industrial Estate, Braintree Road, Middlesex, HA4 0EJ, UK. Santok Ltd declares that [all essential radio test suites have been carried out and that the product is in conformity to all the essential requirements the R&TTE Directive 1995/5/EC.

1.5   Using Your Phone Safely

On The Road

Using a phone while driving is illegal in many countries. Please follow local laws and drive safely at all times.

Near Sensitive Electronics

Do not use your phone near sensitive electronic equipment – particularly medical devices such as pacemakers – as it could cause them to malfunction. It can also interfere with the operation of fire detectors and other automatic-control equipment.

For more information about how your phone affects pacemakers or other electronic equipment, please contact the manufacturer or your local distributor.

Your phone may cause interference when used near TVs, radios or automated office equipment.

While Flying

Your phone can cause interference with aircraft equipment. Therefore, it is essential you follow airline regulations. In addition, if airline personnel ask you to switch off your phone, or disable its wireless functions, please do as they say.

In Hospital

Your phone may interfere with the normal operation of medical equipment. Follow all hospital regulations and turn it off when you are asked to by posted warnings or medical staff.

At a Petrol Station

Do not use your phone at petrol stations. Radio Wave transmitted due to Wireless signal from your phone due to call in progress may generate sparks in fuel. In fact, it is always best to switch off whenever you are near

fuels, chemicals or explosives.

Around Water

Keep your phone away from water (or any other liquid). It is not a waterproof model.

Making Repairs

Never take your phone apart. Please leave that to the professionals. Unauthorized repairs could break the terms of your warranty.

Broken Antenna

Do not use your phone if the antenna is damaged, as it could cause injury.

Around Children

Keep your mobile out of children's reach. It should never be used as a toy and it might not be good for their health.

Original Accessories

Only use the original accessories supplied with your phone or those approved by the manufacturer. Using unapproved accessories may affect performance, make the warranty void, break national regulations on the use of mobile phones, or even cause injury.

Near Explosives

Turn off your phone in or near areas where explosive materials are used. Always obey local laws and turn off your phone when requested.

Emergency Calls

To make an emergency call your phone must be turned on and, in an area, where there is network coverage. Dial the national emergency number and press 'send'. Explain exactly where you are and do not hang up until help has arrived.

Note: *Some mobile phone may not necessarily support all the features described in this manual due to network or radio transmission problems. Some networks even do not support the emergency call service. Therefore, do not rely solely on the mobile phone for critical communications such as first aid. Please consult the local network operator.*

Working Temperature

The working temperature for the phone is between 0 Degree and 40 Degree Celsius. Please do not use the phone outside the range. Using the phone under too high or too low temperature might cause problems.

At very high volume, prolonged listening to a mobile phone can damage your hearing.

2   Get Started - Step by Step guide how to set up a Google account

Unbox the phone and get started.

2.1   Setting up the device

1) Insert the SIM cards

Insert the SIM card correctly into the card slot(s) (See diagram).
We suggest you switch the phone off when you insert the SIM card.
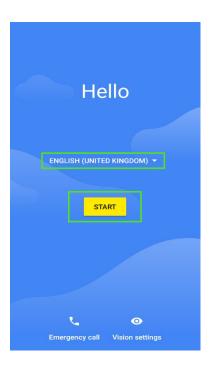
2) Turn on the device (press power button as seen on the image).

Power Button
Volume Up
Volume Down

When you first turn on your STK **X2** phone, you'll see a Welcome screen. Choose the language you want and touch the arrow to continue.
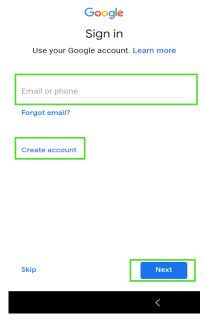
When you turn your phone **ON** you will have to choose a language and touch **START.** You will then be asked to connect to a secure Wi-Fi network.

2.2   Sign in to your account

When prompted, sign in with your Google Account or create one. Signing in lets you immediately access everything associated with your Google Account, like Gmail, contacts and Calendar.

TIP: *If you have another STK device, Tap & Go lets you quickly set up a new STK device just by holding the two STK devices back to back and slowly sliding one up and down against the other. Google Accounts and apps that were already backed up will automatically be copied over to the new STK device.*

An email address used for any of the following counts as a Google Account:

- Gmail
- YouTube
- Google Play
- Google Apps
- AdWords
- Any other Google product

When you sign in, you can easily get all the apps you've purchased on Google Play onto your new STK device. All the email, contacts, calendar events, and other data associated with that account are automatically synced with your STK device.

For example, if you change a friend's phone number on your phone, that change also appears on your tablet and on any computers where you're signed in to your Google Account.

When you turn your phone ON you will have to choose a language and touch **Start.**
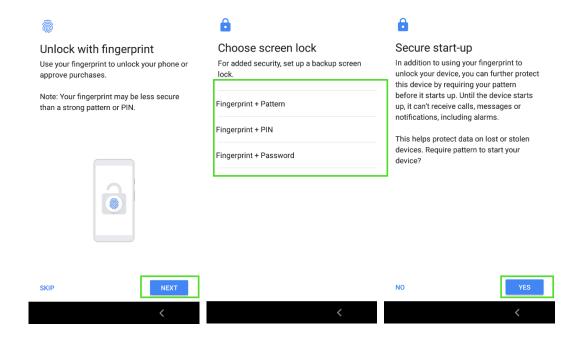
IMPORTANT: *Make sure you remember the password you use to sign into your STK device or else you won't be able to access it. Even if you do a factory reset, you will be required to enter the password you used to sign into this STK device.*

Have multiple Google Accounts? You can add other accounts later from **Settings > Users & accounts**. You can also add guest users through **Settings > Device > Users & accounts > Users.**
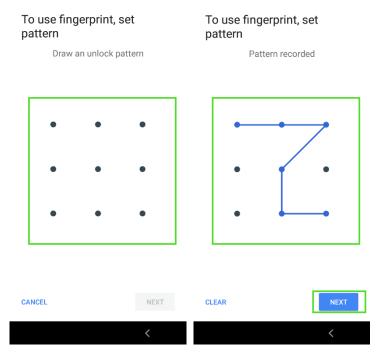
2.3   Security - Setting up your passcode

Choose to set up a Fingerprint + Pattern/Pin/Password lock for your device, click **NEXT** and choose which lock you would like to set up as a backup screen lock.

Unlock with fingerprint
Use your fingerprint to unlock your phone or approve purchases.

Note: Your fingerprint may be less secure than a strong pattern or PIN.

Choose screen lock
For added security, set up a backup screen lock.

Fingerprint + Pattern

Fingerprint + PIN

Fingerprint + Password

Secure start-up
In addition to using your fingerprint to unlock your device, you can further protect this device by requiring your pattern before it starts up. Until the device starts up, it can't receive calls, messages or notifications, including alarms.

This helps protect data on lost or stolen devices. Require pattern to start your device?

SKIP   NEXT

NO   YES

Once you've chosen your method select **YES** and follow the instructions as shown below.

Make sure the passcode/pattern or password is something only you know, do not share this with others

To use fingerprint, set pattern

Draw an unlock pattern

To use fingerprint, set pattern

Pattern recorded

CANCEL   NEXT   CLEAR   NEXT

To set up the touch sensor, make sure you place your index finger on the back of the device, pressing your finger on the sensor and lifting it up to get the different parts of your fingerprint.

Touch the sensor

It's on the back of your phone. Use your index finger.

Lift, then touch again

Keep lifting your finger to add the different parts of your fingerprint

Fingerprint added

When you see this icon, use your fingerprint for identification or to approve purchases.

SKIP

DO IT LATER

ADD ANOTHER   NEXT

2.4   Google assistant

Voice Match
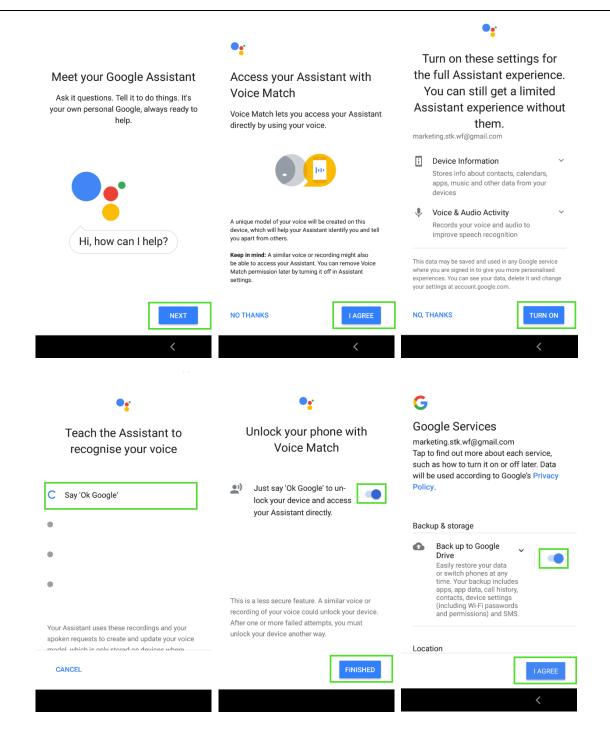
Here you will be asked if you would like to set up your Google Assistant.

Google Assistant can help with the things like setting an alarm or playing your favourite music or asking to make a call to someone on your contact list.

2.5   Voice Unlock

If your device is not password protected, You can have your device unlocked when you do a search with "Ok Google." Set up now or alternatively, you can set up the google assistant anytime later from **Settings**.

Meet your Google Assistant

Ask it questions. Tell it to do things. It's your own personal Google, always ready to help.

Hi, how can I help?

NEXT

Access your Assistant with Voice Match

Voice Match lets you access your Assistant directly by using your voice.

A unique model of your voice will be created on this device, which will help your Assistant identify you and tell you apart from others.

Keep in mind: A similar voice or recording might also be able to access your Assistant. You can remove Voice Match permission later by turning it off in Assistant settings.

NO THANKS   I AGREE

Turn on these settings for the full Assistant experience. You can still get a limited Assistant experience without them.
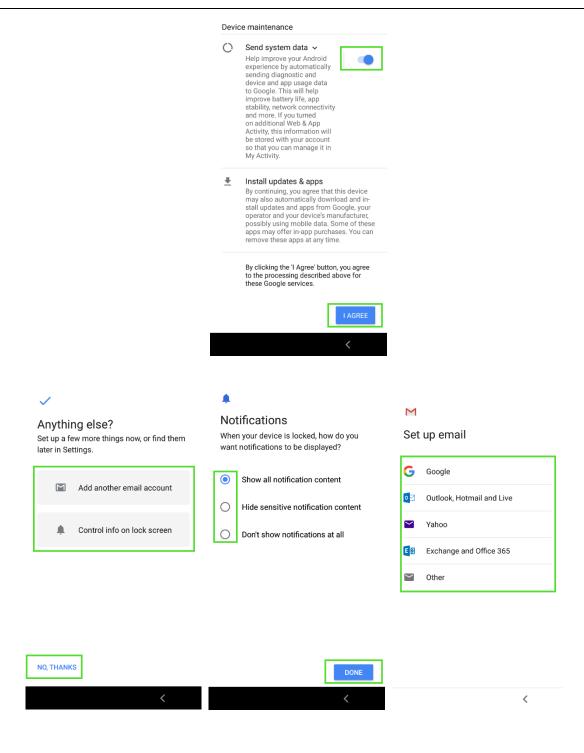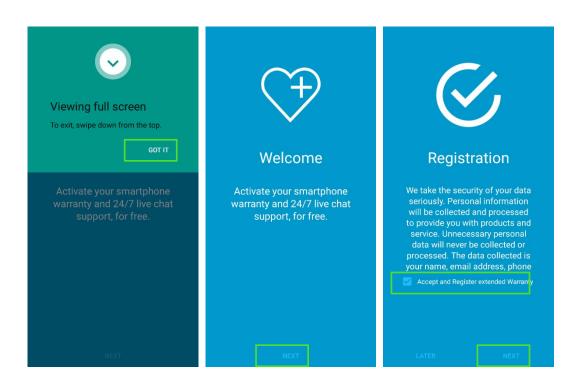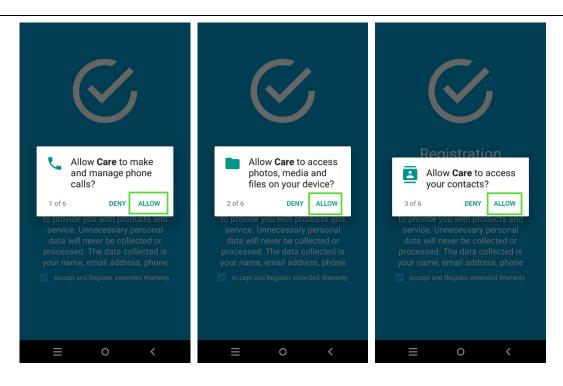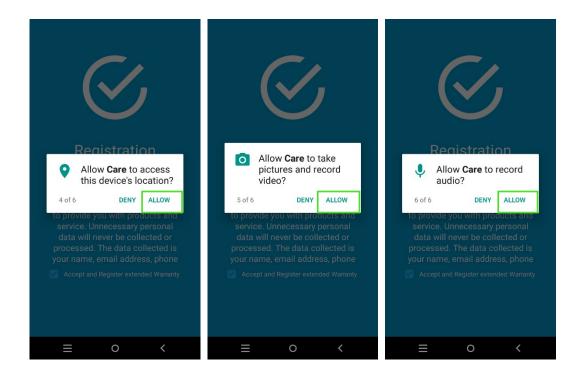
marketing.stk.wf@gmail.com

Device Information
Stores info about contacts, calendars, apps, music and other data from your devices

Voice & Audio Activity
Records your voice and audio to improve speech recognition

This data may be saved and used in any Google service where you are signed in to give you more personalised experiences. You can see your data, delete it and change your settings at account.google.com.

NO, THANKS   TURN ON

Teach the Assistant to recognise your voice

C Say 'Ok Google'

Your Assistant uses these recordings and your spoken requests to create and update your voice model, which is only stored on devices where

CANCEL

Unlock your phone with Voice Match

Just say 'Ok Google' to unlock your device and access your Assistant directly.

This is a less secure feature. A similar voice or recording of your voice could unlock your device. After one or more failed attempts, you must unlock your device another way.

FINISHED

Google Services

marketing.stk.wf@gmail.com
Tap to find out more about each service, such as how to turn it on or off later. Data will be used according to Google's Privacy Policy.

Backup & storage

Back up to Google Drive
Easily restore your data or switch phones at any time. Your backup includes apps, app data, call history, contacts, device settings (including Wi-Fi passwords and permissions) and SMS.

Location

I AGREE

Device maintenance

Send system data ⌄

Help improve your Android experience by automatically sending diagnostic and device and app usage data to Google. This will help improve battery life, app stability, network connectivity and more. If you turned on additional Web & App Activity, this information will be stored with your account so that you can manage it in My Activity.

Install updates & apps

By continuing, you agree that this device may also automatically download and install updates and apps from Google, your operator and your device's manufacturer, possibly using mobile data. Some of these apps may offer in-app purchases. You can remove these apps at any time.

By clicking the 'I Agree' button, you agree to the processing described above for these Google services.

I AGREE

Anything else?
Set up a few more things now, or find them later in Settings.

Add another email account

Control info on lock screen

NO, THANKS

Notifications
When your device is locked, how do you want notifications to be displayed?

◉ Show all notification content

○ Hide sensitive notification content

○ Don't show notifications at all

DONE

Set up email

G Google

Outlook, Hotmail and Live

Yahoo

Exchange and Office 365

Other

2.6   Setting up Your Care

STK care is built to help you manage application use and helps to validate your, 3-year warranty - amongst other operations. You can also get in touch with STK - 24 hours a day, 7 days a week, to help resolve issues (you will need a data connection or Wi-Fi connection for this & make sure your battery has over 50% charge left).

• From your home screen or menu select/press "Menu Button".

• Select/press "STK Care" application – there may be some screens to skip past that tell you about STK care.

• For Live Chat – Select/press "Live chat" or "Live Help" and follow the steps to get in contact with STK. This should take you to a screen to have a conversation with STK. If you select/press the bottom right pencil you should be able to enter a chat with our customer service team. At busy periods, it does take some time for a response, but we will come back to you.

• This application will also run tests and notify you of any applications using too much memory and power. It will help you keep everything running brand new, every day.

Allow **Care** to make and manage phone calls?

1 of 6   DENY   ALLOW

Allow **Care** to access photos, media and files on your device?

2 of 6   DENY   ALLOW

Allow **Care** to access your contacts?

3 of 6   DENY   ALLOW

Allow **Care** to access this device's location?

4 of 6   DENY   ALLOW

Allow **Care** to take pictures and record video?

5 of 6   DENY   ALLOW

Allow **Care** to record audio?

6 of 6   DENY   ALLOW

2.7 Turning the phone On/Off

Press the power button for few seconds and you will get three options:
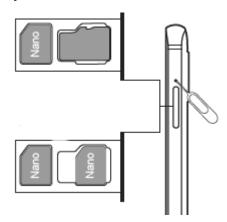
Power Off: Tap 'Power off' to turn the phone off. Alternatively, you can press power button for more than 5 seconds.

Restart: Tap 'Restart' to close all the apps and start your phone again.

Airplane Mode: Tap 'Aeroplane mode' to keep your phone one airplane or flight mode. It prevents you for receiving calls or texts. You won't receive text messages or phone calls, but you will still be able to check your email, use messaging apps, and browse the Internet over a Wi-Fi-only connection.

2.8 Insert the SIM Cards

Please note the device only accepts a Nano SIM, not a standard or micro SIM. If you do not have a Nano SIM, your network operator will be able to provide you one.

Please insert SIMs as per diagrams, contact side down. 4G data can only work on one SIM slot, at a time, but you can change this in the "Settings" -> "SIM Cards".
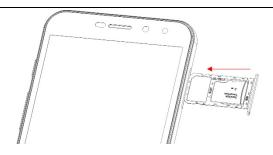
The second SIM will be 3G or 2G. This phone is SIM-Free unlocked, which means, it will accept any UK operator SIM card. (To use the Internet, you may need to contact your Network Operator and ask for the correct Settings).

Note: If you add an external SD card, you can use only one SIM card.

2.9 Insert the SD Card/memory card (sold separately)

This device accepts compatible SD Cards up to 128GB (also see Memory / storage management for useful information).

- Press and hold the power key to power off the mobile phone.
- Insert the SIM Card into the SIM Card slot.
- Insert SD/ Micro SD card into the SD card slot.

Note: *If you add an external SD card, you can use only one SIM card.*

2.10   Charge your device

- Connect your Micro USB cable and 3-pin charger together (which are provided).

- Plug the 3-pin charger in to a wall socket and plug the Micro USB cable into your device (as seen on the port on the image below).

- The device will show you it is charging by turning on the battery indicator, on your screen, if your phone is off, or by showing you a charging symbol in the top-hand side of your device (as seen on the screenshot below). If it is completely out of battery, it might take a while to start the battery indicator.

Note: Ensure that the plug of the charger and that of USB cable are inserted in the right direction. Inserting them in a wrong direction may cause charging failure or other problems.

Before charging, ensure that the standard voltage and frequency of the local mains supply match the rated voltage and power of the travel charger. Also, always make sure you use the charger supplied or recommended by the supplier.

2.11 How to enable data transfer using USB cable

- Connect your Micro USB cable to the USB port of your computer. Once connected, swipe down from the top of your screen. You will see the information on whether the USB is charging your device (as seen on the image).

- Tap the option and select 'Transfer files'. You can now access files on your devices on your computer.

  Note: Your phone will still be charging even if you select the 'transfer files' option.

2.12 Send a text message (SMS)

To send an SMS from a STK phones:

1. Touch **Messenger icon** [image] on your Home screen.

2. Touch [image] to create a new message.

3. At the top of the screen, enter a phone number or a contact name, type your message, then touch [image].

To change your default messaging app, open the app you want to use for messaging and change your preferences in the Settings for that app.
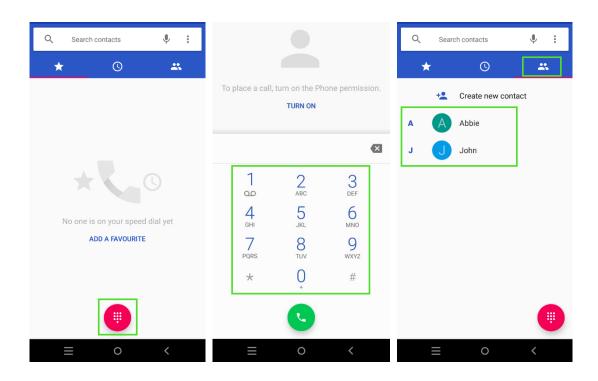
2.13 Make a phone call

Using a STK phone, you can place calls from the Phone app, the Contacts app, or other apps or widgets that display contact information. Wherever you see a phone number, you can usually touch it to dial.

To place a call to one of your contacts:

1. Touch Phone icon [image] on a Home or All Apps [image] screen.

2. To choose someone to call, scroll or search. If the keypad is in the way, touch the Back button to lower it.

3. To place a call, touch the contact's name.

To view recent calls, touch the Recent [image] tab. To use the keypad, touch the keypad [image] button.

TIP: *Caller ID by Google identifies inbound and outbound numbers, even for callers that you haven't saved in the Contacts app.*
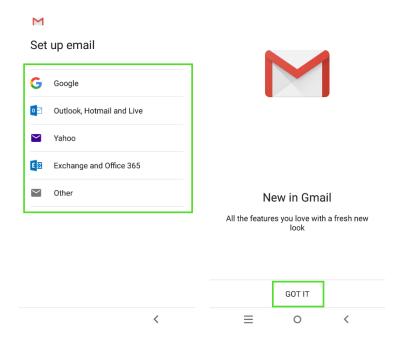
2.14 Send an email

Use the Gmail app to read and write email from your Gmail account or other email addresses.
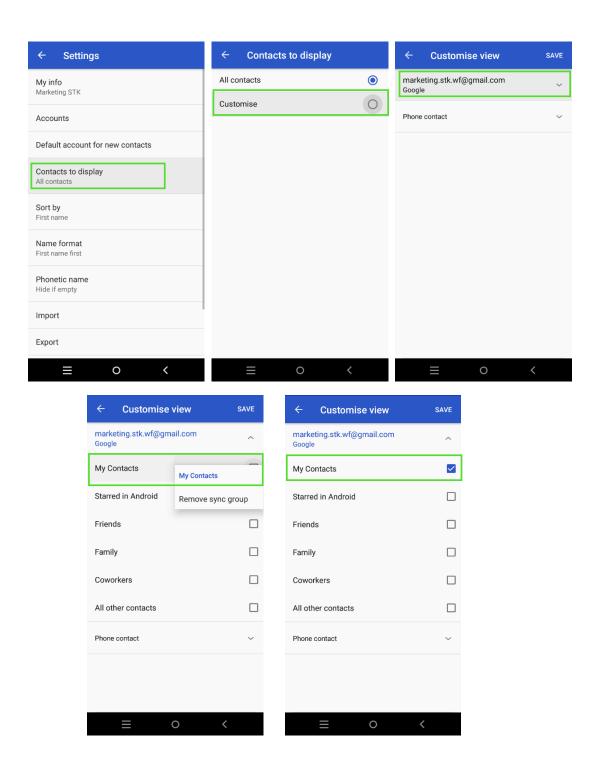
1. Touch Gmail on a Home or All Apps ▨ screen.

2. If you already signed into a Gmail account during setup, your email will be synced to your STK device. Otherwise, add your email address now.

2.15 Google Contacts

To set up your Google Contacts to have your email contacts synced with your mobile contacts.
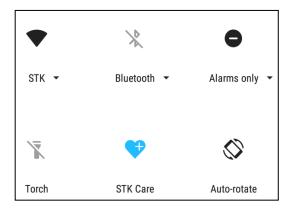
2.16 Take a photo

To take a photo:

1.   Open Camera with the icon

2.   Frame your picture.
3.   Touch the capture icon below the image area to take the picture.
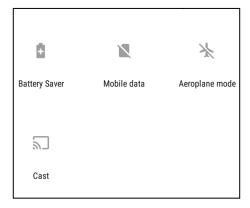
To see the photo you just took, click on the image on the bottom left corner.

2.17 Quick Settings

Use Quick Settings to easily change frequently used settings, like turning on Wi-Fi. To open Quick Settings, swipe down from the top of the screen with two fingers. To change a setting, just touch the icon:

·   **Display brightness:** Slide to   lower or increase the brightness of your screen.

·   **Wi-Fi network:** Turn Wi-Fi   on or off or open the Wi-Fi settings menu.

·   **Bluetooth settings:** Turn Bluetooth   on or off or open the Bluetooth settings menu.

·   **Do not disturb:** Turn Do Not Disturb on or off or open the corresponding settings. Do Not Disturb silences your STK device so it doesn't make sound or vibrate when you don't want it to.

·   **Cellular data:** Touch ◢ to see cellular data usage and to turn it on or off.

·   **Airplane mode:** Turn airplane mode ✈ on or off. Airplane mode means your phone won't connect to Wi-Fi or a cell signal, even if one is available.

·   **Auto-rotate:** Lock your STK device's orientation in portrait or landscape mode.

·   **Flashlight:** Turn the flashlight on or off.

2.18 Your apps

To see all your apps, touch   in the Favourites tray on any Home screen.

This is where you can see all your apps, including those that come with your phone or tablet and those you downloaded on Google Play. You can move app icons to any of your Home screens.

From All Apps, you can:

Explore apps. Swipe up and down from the All Apps screen

- Open an app. Touch its icon.
- Search apps. Enter the name of the app you're looking for in the Search apps... bar.
- Place an app icon on a Home screen. Touch & hold the app icon, slide your finger, and lift your finger to drop the icon into your desired Home screen.

- Get more apps. Touch Google Play in the list of app icons.

TIP: *Some apps can harm your data or your STK device. Google continually checks your apps to identify and warn you about harmful apps.*

2.19 Your Home Screen

After you finish setting up your STK device, the main Home screen appears for the first time. Here, you can add app icons and widgets (an "at-a-glance" view of an app's most important information) to your Home screens.

- To move between Home screens, swipe left or right.
- To see notifications, swipe down from the top of the screen with one finger.
- To open Quick Settings—frequently used settings—swipe down from the top of the screen twice with one finger or once with two fingers.
- To open Settings ⚙ , swipe down from the top of any screen with two fingers or swipe twice with one finger, then touch the Settings icon ⚙ at the top right.
- From the Home screen, touch **Google** at the top of the screen**,** or say "Ok Google" to search, send messages, ask for directions, or give other instructions.

2.20 Status bar

The status bar is at the very top of the screen. On the right, you can see the Wi-Fi and mobile signal strength, how much battery power is left, and the time. On the left, you can see which apps have sent you notifications.

2.21 Manage battery life

The status bar shows how much battery you have left, but you can also see the exact percentage and approximate time of battery life remaining. Swipe down from the top of the screen, touch the status bar, then touch Battery ▮.

Your STK device's battery is built to get you through your day. When you're running low, Android's battery saver conserves your battery power, so you can still make calls and send SMS messages. To turn Battery saver on or set it up to turn on automatically, go to Settings ⚙ > Battery ▮ > Battery saver.

2.22 Navigation basics

At the bottom of your STK device's screen, you'll find a navigation bar with these three buttons:

Back
Opens the previous screen you were working in, even if it was in a different app. Once you back up to

the Home screen, you can't go back any further.

Home

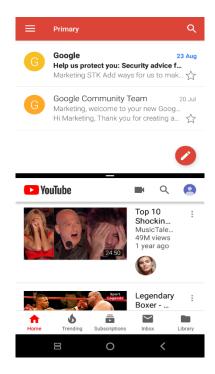Returns to the Home screen. To get suggestions based on the screen you're currently viewing, touch & hold this button.

Overview

Opens a list of thumbnail images of screens you've worked with recently. To open one, touch it. To remove a screen from the list, swipe it left or right or touch the X.

2.23 Split Screen / Multi window Function

With this function you can use two apps at a same time; for example, you can chat and message while watching your favourite video on the YouTube (as shown in the screen shot attached below).

To launch this split-screen mode, you need to have at least one app open. Touch and hold the "recent apps" icon, which is also the menu icon ☰, this will show all the opened apps. Now hold and drag the app you want upwards, this will cover half of your screen. You can then select another app from recent apps icon that will fill remaining space of your screen.

3   Personalize your STK device

3.1   Customize your Home screens

Make your Home screen feel like home. You can change your wallpaper, add apps or widgets, or add additional Home screens to the right.

To change your wallpaper:

1. Touch & hold the background, then touch Wallpapers.

2. Swipe right to left to choose a wallpaper image. Or choose an image from your Photos or Downloads.

To add another Home screen, swipe to the rightmost screen and drag an app or widget to the right edge.

To add an app to a Home screen

1. Go to the Home screen where you want to place the app.

2. Touch All Apps .

3. Swipe down to find the app you want.

4. Touch & hold the app until the Home screen appears, slide it into place, and lift your finger.

A widget provides a quick view or way to access information about an app on your Home screen, like a larger size clock or a view of books, music, or movies in your Google Play library. To add a widget:

1. Touch & hold the background, then touch Widgets .

2. Swipe down to explore the widgets available.

3. To move an app or widget to another position:

4. Touch & hold the icon.

5. Slide your finger to the new position.

    *   To move between Home screens, slide toward the edge of the screen.
    *   To bump another icon out of the way, slide your finger slowly into it.

6. Lift your finger.

To remove an app icon from the Home screen without removing it permanently from your STK device, touch

& hold it, slide your finger toward the top of the screen, and drop the app over ✕ Remove in the top left.

To uninstall an app permanently from your STK device, touch & hold it, slide your finger toward the top of the screen, and drop the app over the

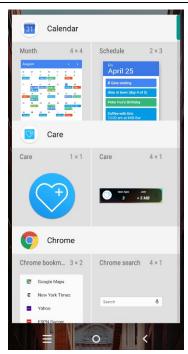Uninstall icon 🗑 at the top right. (This is not applicable for all apps.)

3.2   Adding Widgets

To add widgets, you must press the allocated spaces on the screen below and another screen will pop-up, asking if you want to go to Widgets and it will let you choose which apps you would like to display on your device.

To view information about an app from an All Apps screen, touch & hold it, slide your finger toward the top of the screen, and drop the app over App Info ⓘ.

At the bottom of every Home screen you'll find the Favourites tray: another quick way to get to your apps.

To drag an app in or out of the Favourites tray or anywhere else on a Home screen, touch & hold it, then move it with your finger to where you want it.

At the top of All Apps you'll see App Suggestions: recommendations for apps you might want to launch. To drag an app from App Suggestions onto your Home screen, touch & hold it, then move it with your finger to where you want it.

3.3   Manage your settings

Settings controls the core Android settings for networks, hardware, location, security, language, accounts, and more. The fastest way to adjust system settings that you access frequently, such as Wi-Fi or brightness, is through Quick Settings.

You can control many other settings for your STK device and account by swiping down from the top of the screen and touching ⚙ . These are the main types of STK device or account settings available. Click the links to see related help articles.

- **Network & Internet:** Wi-Fi, Bluetooth, Data usage, Hotspot.
- **Connected devices:** Bluetooth, Cast.
- **Apps & notifications:** Permissions, default apps.
- **Battery:** Check your battery percentage, power saving.
- **Display:** Wallpaper, sleep, font size.
- **Sound:** Volume, vibration, Do not disturb.
- **Storage:** See how much memory you have left on your device.
- **STK CARE:**
- **DuraSpeed:** Prioritize foreground apps to help with activities.
- **Security & location:** Screen lock, fingerprint.
- **Intelligent assist:** Fingerprint, navigation bar.
- **Users & accounts:** Sync data, emergency information.
- **Accessibility:** Screen readers, display, interaction control.
- **Google:** Services & preferences**.**
- **System:** Languages, time, backup, updates.
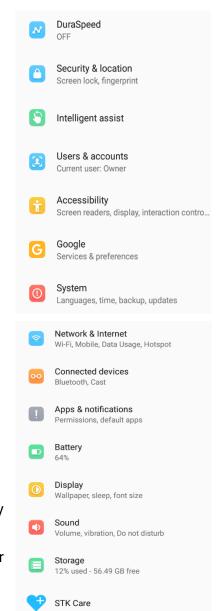
Most apps also include their own settings, typically available from;

- the menu ☰ on the upper left side of the app

- or from **menu** ⋮ **> Settings**.

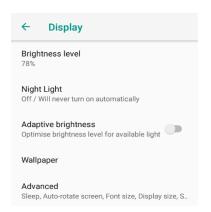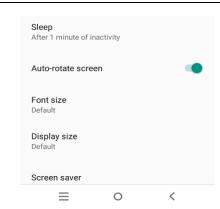### 3.4   Display

To change the display settings on your STK device:

1. Go to **Settings** ⚙ **> Display**.
2. Choose from the following settings. Some of these settings may vary by STK Models. All can affect battery life.
   - **Brightness level**: Move the slider ⚙ to adjust the brightness level on your STK device.
   - **Night Light**: Schedule and toggle on/off.
   - **Adaptive Brightness**: Optimize brightness level for available light.
   - **Wallpaper**: Change wallpaper.
   - **Advanced**: This will drop down more options to access from the **Display** menu:
   - **Sleep:** Change how long it takes for your STK device's screen to go black when you're not using it.
   - **Font Size:** tap to select the appropriate radio button to set the desired font size.
   - **Screen saver**: Change screen saver to your desired image.

3.5   Sound and notification / Audio Profile

To change the sound and notification settings on your STK device, go to **Settings** ⚙ **> Sound.**

Notifications alert you to the arrival of new messages, calendar events, and alarms, as well as ongoing events, like downloads:
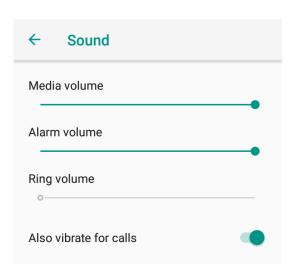
Media Volume: You can adjust the volume of any media being played such as; YouTube videos
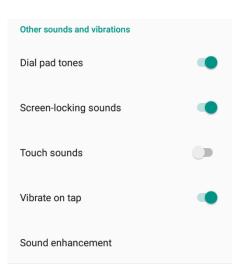
Alarm Volume: You can adjust the volume of your alarm (if you have an alarm set up)

Ring Volume: You can adjust the volume of your ringtone volume

- **Do not disturb preferences.** These settings allow you to control which notifications come through at certain times of day or on different days of the week. You can also silence your device so that it doesn't make a sound or vibrate when you don't want it to. For example, you can only get notified of calls and messages from close contacts or automatically silence notifications at night or during events.

- **Notifications.** Modify the notification settings individually for apps such as Gmail. The setting under **When device is locked** will always take precedence over the setting for an individual app.

- Change Call ringtone on your STK device.

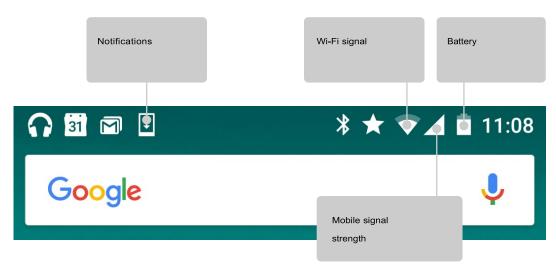**Settings** ⚙ **> Sound > Phone ringtone.**

When a notification arrives, its icon appears at the top of the screen. Icons for pending notifications appear on the left, and system icons showing the Wi-Fi signal, mobile carrier signal, or battery strength are on the

right:

To see the notifications that correspond to the icons on the left, swipe down with one finger.

TIP: *Wi-Fi and mobile signal strength are indicated at the top of the screen by the white area in the corresponding icons. To see whether the selected Wi-Fi network has a full Internet connection, open Quick Settings by swiping down from the top of the screen. In Quick Settings only, white areas in the Wi-Fi or mobile signal indicators indicate the signal strength of a normal Internet connection.*

Certain notifications can be expanded to show more information, such as email previews or calendar events. The one at the top is expanded when possible. To expand a notification, position one finger inside it and swipe down slowly. To open the related app, touch the notification. Some notifications also allow you to take specific actions by touching icons within the notification. For example, Calendar notifications allow you to Snooze (remind you later) or send email to other guests.
When you're finished with a notification, swipe it away. To dismiss all notifications, touch Dismiss ☰ at the very bottom of the notifications list.

4   Use the keyboard

TIP: *To select a keyboard language other than English, go to Settings* ⚙ *> System > Language & input > Languages.*

4.1   Basic editing

Enter & edit text

Use the onscreen keyboard to enter text. Here's what it looks like on a STK phone:

Some apps open the keyboard automatically. In others, you first need to touch where you want to type.

Change where you want to type

- Touch the cursor, then touch and drag the tab that appears below it to the new position.

Select text

- Touch & hold or double-tap within the text.
- The nearest word highlights, with a tab at each end of the selection. Drag the tabs to change the selection.

Delete text

- Touch the Delete key ⌫ to delete the characters before the cursor or selected text.

Type capital letters

- To switch to capital letters for one letter, touch the Shift key ⇧ once.

- You can also touch & hold the Shift key ⬆ while you type, or you can touch the Shift key and slide to another key.
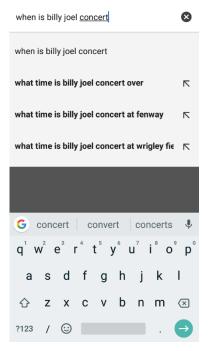- When you release the key, the lowercase letters reappear.

Turn caps lock on

- Double-tap or touch & hold the Shift key ⇧ so that it changes to ⬆ . Touch the Shift key ⬆ again to return to lowercase.

Change word capitalization

- If you want to quickly change the capitalization of a word you've already typed, select it and touch the Shift key ⇧ .

- You'll have the option to capitalize the word or change the word to be in all capital letters.

Type a symbol or character

- To switch to symbol keys for one word, touch the symbol key ?123 once.
- You can also touch & hold the symbol key ?123 while you type, or you can touch the symbol key ?123 and slide to another key. When you release the key, the letter keys will reappear.

View more symbols and characters

- Touch & hold symbols or characters to get accented characters or additional symbols.

Cut, copy, paste

- Select the text you want to cut or copy. Then touch **Cut** or **Copy**. Once the text is copied, touch where you want to paste the text and choose **Paste**. If you want to replace other text with the copied text, highlight the text, then touch **Paste**. Icons for Cut, Copy, and Paste may appear instead on some devices.
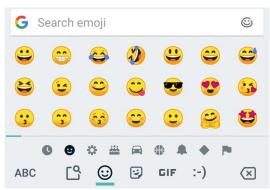

4.2   Emoji

Use Google Keyboard to choose from a variety of small, colourful images used to express emotion (known as emoji) to add some fun to your messages.

Slide your finger to the happy face ☺ to display emoji.

You'll see a panel like this. To move between categories, swipe left or right or touch the symbols in the top row. To type an emoji, touch it:

4.3   Use next-word suggestions

1. Touch the location where you want to input text.
2. Start typing out a word. When the word you want is displayed in a list above the keyboard, touch it.
3. Continue to touch words unless the one you want doesn't appear. If so, type it.

Android continues to suggest words as you type.

To change your keyboard and input methods, go to **Settings** ⚙ **> System > Language & input**.

To turn next-word suggestions on or off, go to **Settings** ⚙ **> System > Language & input > Keyboard & input**

methods > Virtual Keyboard > Gboard > Text correction > Next-word suggestions.

4.4   Gesture Typing

Gesture Typing works best for English. Quality varies for other languages, and some don't support it yet.
To input a word using Gesture Typing:

1. Touch the location where you want to type to open the keyboard.
2. Slide your finger slowly across the letters of the word you want to input.
3. Lift your finger when the word you want is displayed in the floating preview or in the middle of the suggestion strip. To select one of the other words in the suggestion strip, touch it.

If the word you want isn't shown while using Gesture Typing, you can type it out manually. If you gesture a word and want to change it, touch the word to see other choices in the suggestion strip.
TIP: *If there are letters you want to emphasize, like repeated letters, such as the "e" in sleep, pause over the "e" slightly longer before moving on to the next letter.*

Use Gesture Typing without the space bar

When you use Gesture Typing, there's no need to use the space bar — just continue to slide your finger across the letters you want to input, then lift your finger to start the next word.
To change Gesture Typing settings, go **Settings** ⚙ **> System > Language & input > Keyboard & input methods > Virtual Keyboard > Gboard > Glide Typing**.
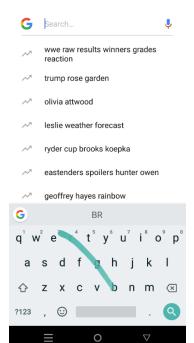
4.5   Keyboard dictionaries

To manage keyboard dictionaries, go to **Settings** ⚙ **> System > Language & input**.
Personal dictionary

Add your own words to your personal dictionary so that your device remembers them. To add a word or phrase, including an optional shortcut, go to **Settings** ⚙ **> Personal > Language & input > Advance > Personal dictionary** and the language then choose 'Add' and type in the word. when typing, your word or phrase suggested words above the keyboard. of the dictionary you want to modify, When you use the optional shortcut appears as an option in the

5   Control Access

5.1   Manage accounts on your STK device

You can add accounts so that information associated with those accounts automatically syncs with your STK phone. You'll need to set up an account on your device if you want to receive email or get apps on Google Play.

You can also add multiple users for your STK device, if, for example, several people share a device. Adding users is different from adding accounts. Each user has separate settings and can't access the accounts of other users, whereas a single user can have multiple accounts and switch between them easily.

Add an account

1. Go to **Settings** ⚙ **> Users & Accounts.**
2. Touch **Add account.**
3. Touch the type of account you want to add. You may be able to choose from options like Google, Personal (IMAP), or Personal (POP3). If you're not sure whether to choose IMAP or POP3, try IMAP first.
4. To add your Google Account, touch Google. When you sign in with a Google Account, all the email, contacts, calendar events, and other data associated with that account are automatically synced with your device.
5. Follow the on-screen instructions to add the account.
6. To change the settings of any of the accounts you added:
7. Go to **Settings** ⚙ **> User Accounts**.
8. Select your account. If you're using a Google account, touch **Google** and then your account.

Remove an account

When you remove an account that you've added to your STK device, everything associated with that account, including email, contacts, and settings is also deleted.

To remove an account from your device:

1. Determine whether the account you want to remove is the account you used to set up your STK device.
   If it's not, go to step 2 and follow the instructions.
   If it is, reset your device to its factory settings instead of following the steps below. This erases all the data from your device. Learn how to do a factory data reset on your STK device
2. Go to **Settings** ⚙ **> Personal > Accounts.**
3. Touch the name of the account you want to remove. If you're using a Google account, touch Google and then your account.
   When you sign out of your Google Account, all the email, contacts, Calendar events, and other data associated with that account will no longer automatically sync with your device.
4. Touch **menu** ⋮ in the top right corner of the screen.
5. Touch **Remove account.**

5.2   Share your STK device with other users

You can easily share your device with family and friends by creating a separate user space for each person. Each user can set up their own custom Home screens, accounts, apps, settings, and more. You must be the device owner to add users.

To add a new user:

1. Go to **Settings** ⚙ **> Users & accounts.**

2. Touch **Add account,** then touch **OK.**

    If you're with the new user: Touch **Set up now** and you'll be taken to the lock screen. Select the new user, unlock the screen, and allow them to set up their Google Account and other details.

    If the new user isn't around: Touch **Not now.** A New user will appear in the list. The next time you're with the user, go back to the user list and select **New user** or click the user image on the lock screen.

After a user is set up, when you go to the lock screen, you'll see a second user profile picture or avatar in the status bar. To choose a user, touch their picture and unlock the screen.

Switch users

To switch users, swipe down from the top of any screen twice to open Quick Settings. Touch the image of the current user at the top right corner of the screen, then touch the other user's image.

Remove a user

The device's owner can delete any user that they added:

1. Go to **Settings** ⚙ **> Users & accounts**.

2. Go to **Users.**

3. Touch **Settings** ⚙ icon next to the user's name, then touch **Remove user**.

    Other users can only delete their own user space.

Guest user

If someone wants to temporarily use your device, but they don't need to be set up as a regular user, they can use it as a guest. Guest users don't have access to your mail, your apps, or any content on your phone that's tied to your account, like photos or downloaded files. You must be the device's owner to add a guest.

1. Go to **Settings** ⚙ **> Users & accounts > Users.**

2. Touch **Guest**.

When your guest is finished using your device, you can switch back to another user.

To switch to another user: Swipe down from the top of any screen, and then touch the bar at the top to open Quick Settings. To choose another user, touch the image in the top right corner of the screen, then touch the other user's image.

5.3   Security

If a lock is set for your screen, the screen goes dark and locks when the display goes to sleep, or you press the Power button.

You can set locks of different strengths using screen lock settings:

1. Go to **Settings** ⚙ **> Security & location > Screen lock**.

2.Touch the type of screen lock you'd like to use.

5.4 Screen Lock

- **Pattern.** Draw a unique pattern on a 3-by-3 grid of dots. The disadvantage is that if your display easily pics up fingerprints it might reveal simple patterns. Simply use a more complex pattern if you're worried.
- **Pin.** A 4-to-17-digit numerical code, as if you were going to take cash out of the ATM. The disadvantage is that it might be easier for someone to crack than a full-blown password.
- **Password.** Just like signing into your Google account or any other account you have, this is likely the most secure option. The disadvantage is that it will take longer to access your phone.

If you have a device that's set up for more than one user, you may need to touch your image at the bottom of the screen to see your own locked screen.

You can set your device to stay unlocked while connected to a Bluetooth device—like a watch, fitness tracker, headset, or car speaker system. You can also set your phone to unlock when it touches an NFC tag.

Even when your screen is locked, you can still perform certain activities.

- **Quick Settings:** Swipe down from the top of the screen to see Quick Settings.
- **Camera:** Swipe from right to left on your screen or swipe away from the camera icon in the bottom right corner to open the Camera.
- **Emergency calls (phones only):** Swipe up and touch the word **Emergency.**

5.5 Unknown Resources

Apps from Google Play are always verified by Google to protect your data and your device from harm. By default, your device doesn't allow the installation of apps from sources other than Google Play.

If you choose to allow the installation of apps from other sources, you're more likely to end up with harmful apps on your device.

The Verify Apps feature protects you by continually checking for apps that may harm your device, steal your personal information, or perform other malicious actions – no matter where they come from. Regular updates to your Android software help ensure that your device can identify and warn you about apps that are known to be dangerous. Be sure to accept such updates whenever you're notified of them.

5.6 Backup & reset

If you want to change the Google Account that your device backs up to, you can change that in **Settings** ⚙ **> Personal > Backup & reset.**

If you need to reinstall an app, your device can automatically restore your backed-up settings and data from Google Drive. You can choose this option when you first set up your device and turn it on or off from **Settings > Personal > Backup & reset > Automatic restore.**

6   Share & Store content

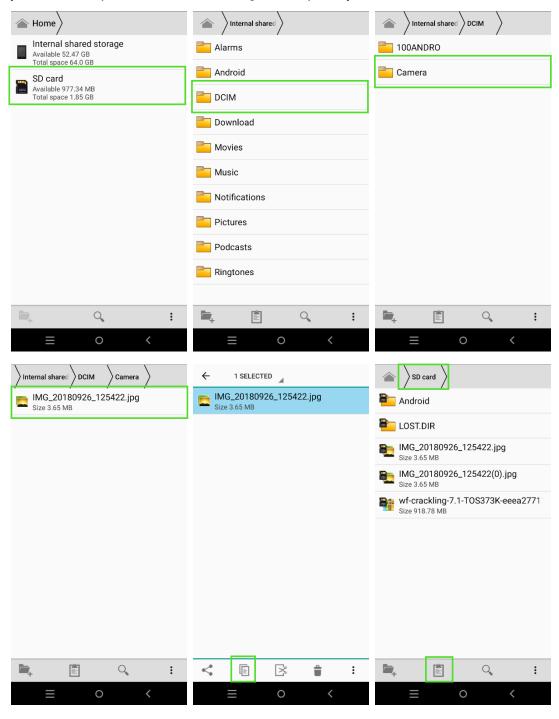## 6.1   How to set up your SD card as internal storage?

You can insert micro SD cards into most STK phones to extend their storage capacity.

This will format your SD card to run as your internal storage where you can download and install applications, save all media etc.

6.2   How to move images from Mobile storage to SD card

Go to File Manager   **from your apps screen.**

Make sure you follow the steps highlighted. Once you have gotten to slide 4-5 go back to **Home** and Select the **SD card** you want and paste the selected image in the place you have chosen.

6.3   How to format your SD card

Settings ⚙ > Storage > Select your SD Card > Menu ⋮ > Storage settings > Format as internal > Erase & Format.
Please note this will erase all data on your SD Card.

Dual-SIM card support
STK phone, you can use two SIM cards: You can set them for different functions. Examples: one for cellular data, and one for calls and text messages; Or set it to be asked every time; Or one SIM Card and one Memory card. You can also have your work number and your personal in the same phone and don't miss a call.

7   More on Apps

7.1   Play Store

The Google Play Store brings together all your favourite apps & games, movies & TV shows, books, music, and news & magazines in one place, so you can reach them from any of your devices.

To open the Play Store app, touch Play Store 📲 .

If you purchased content in the Play Store in the past, you'll automatically have access to this content on any Android device — just make sure you're signed in with the same account that you used to purchase the content. To check:

1.   Open the Play Store app.
2.   Touch **menu** ☰ at the top left.

From here, you can view the current account or switch to another, view your purchased apps, check your wish list, and more.

To set preferences, clear your search history, and turn on user controls, go to **menu** ☰ **> Settings**. For example, to filter apps based on maturity level or require a PIN for purchases, touch **Parental controls** or **Require authentication for purchases**.

To check for updates, go to **menu** ☰ **> My apps & games**.

7.2   Gmail

Use the Gmail app to read and write email from any mobile device. To open it, touch Gmail 📧 on a Home or All Apps ⊕ screen.

Gmail isn't just about email. You can use your Gmail account to sign in to all Google apps and services, including these and many more:

- **Google Now,** for getting the information you need at just the right time
- **Calendar:** for keeping track of your important dates.
- **Contacts:** for keeping track of your contacts
- **Google Drive:** for working with documents

While you're reading a message:

- Touch the icons along the top of the screen to archive, throw away ▯ or mark a message as unread ✉ . Look under the **menu** to move, change labels, mute, print, or do other actions to the email.
- Swipe left or right to read the previous or next conversation.

TIP: *You can access your email from other accounts, like Microsoft Exchange, in Gmail by adding the account in Gmail Settings.*
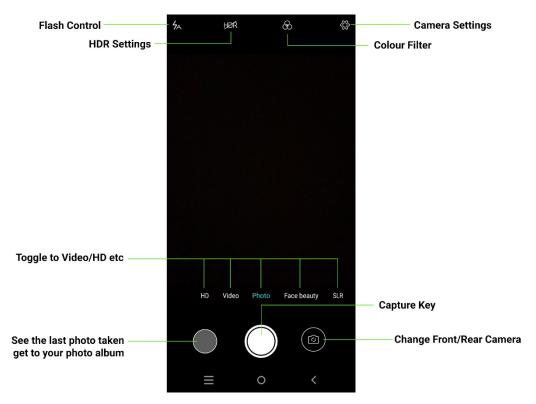
7.3   Camera

The Camera app lets you take regular photos, panoramic photos, videos and so on.

To open Camera:

- From the lock screen, touch Camera 📷 and swipe away from the camera icon in the bottom right corner.

- From the Home screen, touch Camera 📷 .

The first time you open Camera, you may be asked if you want it to remember photo locations. This allows you to pinpoint the location of a photo with Google Maps.

The camera icon 📷 indicates camera mode.

To take a picture: Frame your object.

1. If you want to make fine adjustments to focus, watch for the focus ring. To focus on a different part of the image, touch it. To zoom in, pinch two fingers outwards. To zoom out, pinch two fingers inwards.
2. When the focus ring brackets disappear, touch the round capture button below the image.
3. To see the image you just took, swipe from right to left. To see other recently captured photos, keep swiping from right to left. To see stored photos, touch Photos at the top right.
4. When viewing a photo, touch to share, Edit ▦ to modify and ▯ to delete.

7.4 Photos

The Photos app gives you instant access to all the photos on your phone or tablet and anything else synced to your Google Photos library.

To open Photos from the:

- Camera app. Click on the image on the bottom right of the screen.
- All Apps screen. Touch Photos 🔅 .

The Photos app makes it easy to back up your photos and videos, organize them, and share. You can choose between two storage sizes to back up your photos, High quality or Original.

If you choose the **High-quality** storage size, then you'll get unlimited free storage for photos and videos that might be reduced in size or resolution.

7.5 Contacts

The Contacts app gives you quick access to all your stored contacts. To open it, touch the Contacts icon on a Home or All Apps screen.

When you first turn on your device and sign into a Google Account, existing contacts from that account are synced with your Contacts app. After that, your contacts stay in sync automatically on your different devices or a Web browser.

If you use Exchange, you can also sync that contact information with **Contacts**.

All your **Contacts** information is available from Gmail, Hangouts, and other apps. As you add contacts from different sources, they're synced automatically across all the places you need them.

When you open the **Contacts** app, you can:

- **View all contacts or favourites.** Choose from the top of the screen.
- **Add a contact.** Touch Add Contact 👤 .
- **Read details.** Touch a name to see details for a contact or group.
- **Share a contact** or place a frequently used contact on the Home screen. Touch menu ⋮ .
- **Edit details.** While viewing a contact, touch Edit ✎ at the top of the screen to edit the contact's information.
- **Change your settings.** While viewing the main list screen, touch menu ⋮ to import or export contacts, choose display options and add or edit accounts.

6.6 Screenshots

To take a screenshot from STK devices:

1. Make sure the image you want to capture is displayed on the screen.
2. Press the Power and Volume down buttons simultaneously.

The screenshot is automatically saved in Photos 🔅 , and you'll receive a notification when it's available. Touch the notification, or open Photos and go to **menu** ≡ **> Device folders > Screenshots** to see your saved screenshots.

TIP: *To easily share your screenshot through email, text message, or other options, select your screenshot in Photos 🔅 and touch Share < at the bottom. Touch Edit ✎ to modify.*

7.7   Calendar

Use the Calendar app to view and edit your schedule. To open it, touch Calendar on a Home or All Apps screen. When you first set up your Android device, you have a chance to configure it to use a Google Account (such as Gmail). The first time you open the Calendar app on your phone or tablet, it will display any existing calendar events from that Google Account on the web.

As you edit events, they're synced automatically across all the places you need them.

To change the Calendar view, touch the **menu** ≡ and choose **Schedule**, **Day**, **Week**, or **Month**.

To read or edit event details, touch the event from any Calendar view.

To email everyone who is invited to an event, you have two options:

- Open the event from the Calendar app at any time and touch **Email guests**. You have a list of quick responses or you can write your own.
- When a notification of the event arrives just before the meeting starts, swipe down the notification shade. Then swipe using one finger to expand the notification if necessary, and touch **Email guests**.

7.8   FM Radio

If you have an STK phone, you can listen to or record FM radio stations with the FM Radio app 📻 . To use FM Radio:

1. Plug earphones into your device. They serve as a radio antenna.
2. Open the FM Radio app.
3. The radio will start playing the station on the screen.

You can keep listening to the radio even when you want to use another app or if your screen goes to sleep by touching the Home button. The radio will keep playing until you turn it off.

8   Accessibility

To use the accessibility options, open **Settings** ⚙ **> Accessibility**.

Here are some options for people with visual impairments:

TalkBack is a screen reader from Google that comes with your Android phone and tablet. It uses spoken feedback to describe events, such as notifications, and the results of your actions, such as opening an app.

When TalkBack is on, you have to double-tap to select something. TalkBack settings let you control the nature of TalkBack speech, feedback, and touch exploration (Explore by touch).

Captions: You can turn on captions for your device and specify the language, text size, and style. For some apps, you should turn on the captions in the app itself.

Explore by touch is a system feature that works with TalkBack, allowing you to touch your device's screen and hear what's under your finger via spoken feedback. It is helpful to people with low or no vision. In TalkBack

settings, you can change the settings of Explore by touch, like managing gestures and how lists are scrolled.

System and display options include increasing the text size, changing the speed at which text is spoken, colour inversion, colour correction, and high contrast text.