



STK Returns
Santok House
Braintree Industrial Estate
Braintree Road, Ruislip
Middlesex HA4 0EJ
United Kingdom

Date: _____

Return Form

Order number	Found on your order confirmation email
Customer Name	
Date of Purchase	
Retailer's Name	
Device Model	
IMEI 1 IMEI 2	*See below for instructions
Email Address	
Phone Number	
Means of contact (Preferred)	
Return Address	
Fault Description	
Additional comments	
Requested action	Replacement <input type="checkbox"/> Refund <input type="checkbox"/>

As we take the security of your personal data very seriously, we would urge you to backup your data, remove all Google accounts from your handset (*Settings > Accounts > Press on your account > Vertical 3 dots in top right > Remove account*) then factory reset the device to remove all data (*Settings > Backup & reset > Factory data reset*). We are not responsible for any personal data you may leave on the device.

Remember to remove any accessories from your device. SIM cards and SD cards received will be destroyed upon receipt to protect any sensitive information they may contain. Please also include **a copy of your proof of purchase** if your device is within the 2 year warranty period.

*Please find the IMEI Number on the handset label placed beneath the battery cavity. For Unibody Devices, please refer to the label on the box. Alternatively, Type **#06#* in your dialer or go into *Settings > System > About phone > Status > IMEI information*.