ID:



Activity 4: Explore the Communication Skills Model

Visit R1LEARNING.COM to get Discovery Cards and Activity Worksheets

As you think about your understanding of the Communication Skills Model, answer the questions to explore to the right.

Communication Skills How do I communicate effectively with others? VERBAL VERBAL CHARACTERISTICS ME USTEMBO USTEMBO USTEMBO © 2025 R1 Publishing LLC / All rights reserved

Communication Skills

How do I communicate effectively with others?

VERBAL

Expression & Clarity

NONVERBAL

Signals & Presence

LISTENING (Active)

Attention & Understanding

WRITTENStructure & Precision

VISUAL

Imagery & Impact



Communication Skills

How do I communicate effectively with others?

7 Communication Characteristics

CLEAR
CONCISE
CONCRETE
CORRECT
CONSISTENT
COHERENT
COURTEOUS



Questions to Explore

1. How does it help you to know that there is a model describing effective communication skills?

2. What resonates with you most about the Character Skills model? Explain.

3. How does the Communications Skills Model help you to identify strengths and needs/gaps regarding your skills in these areas?

4. What is your major learning from this activity?

