



RETURNS

If you are not happy with your order for any reason, then we'll be happy to take the goods back and offer a full refund, provided we receive them within 28 days of the order date, and they are unworn and in perfect condition.

Please complete and enclose this form along with the returned goods.

Name: _____

Order Number: _____

Contact Phone Number: _____

Item(s) Returned	Reason for Return	Exchange/Refund	Item(s) required if exchange

Please send the returned goods to:

Returns Department
OCO Glasses
28 Hanbury Street,
London. E1 6QR
United Kingdom

Important Notes:

Please ensure all goods are well packaged, to avoid any damage during transit.

Please return all cases and cloths with the frame.

Please ensure all goods are sent via a trackable, insured service, since we can't take any responsibility for items lost or damaged in the return transit.

PLEASE NOTE WE ARE UNABLE TO REFUND THE COST OF PRESCRIPTION LENSES.

PLEASE INCLUDE THIS FORM IN THE BOX WITH YOUR RETURN.

PLEASE UNDER NO CIRCUMSTANCES DO NOT SHIP ITEMS WITH YOUR OWN SHIPPING LABEL WITHOUT CONTACTING US BEFOREHAND.

WE WILL PROVIDE YOU WITH A SUITABLE SHIPPING LABEL.