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## OUR QUALITY GUARANTEE 🏆

At Amazing Gates, uncompromising quality and attention to detail have been a proud tradition for over 23 years. Our gates are hand fabricated by well trained craftsmen and quality inspected before being professionally packaged and shipped.

Detail of Welding and Accents on Hyde Park



Crated gates ready for shipping



Spearpoint detail



Detail of Scroll & Welded Joints



### Satisfaction Guarantee

If you are not completely satisfied with your driveway gate, garden gate, fence, hardware, or equipment, you may return the item (non Custom/ Made to Order) in its original condition within 30 days for a full cash refund or exchange. Returns beyond 30 days will be subject to a 20% restocking charge. We will refund shipping costs if the return is a result of our error. Please note: No Returns Accepted After 90 Days.

### 6-Month Limited Warranty

All Amazing Gates of America gates come with a 6-Month Limited Warranty that covers the paint, coatings, and finishes of our products.

Customers are required to perform ordinary and routine maintenance such as cleaning the gate(s) with water and a mild soap to remove dirt, grease, and other debris, and sanding and applying touch-up paint and / or other protective coatings, as needed, for minor blemishes. Minor discoloration is excluded from this limited warranty, as all outdoor coatings will fade over time, based on environmental factors.

If factory-applied paint, coatings, and other protective barriers prematurely chip, flake, or systematically degrade, customers must notify Amazing Gates of America immediately. Failure to timely provide notice of a cosmetic defect may void the 6-Month Limited Warranty.

### 10-Year Limited Warranty

We sell gates made from carbon steel because it is far more secure than aluminum, and we do not galvanize the steel due to the serious environmental consequences of using zinc and the added health risk to our fabricators. However, steel corrodes over time, and can be impacted by various environmental and climate factors.

All Amazing Gates of America gates come with a 10-Year Limited Warranty against manufactured defects in materials and workmanship under normal use. Damage caused by improper installation or use will void the 10-Year Limited Warranty.

### Warranty Limitations

All limited product warranties cover the replacement and / or repair of the product in the sole discretion of Amazing Gates of America, and do not include the cost of removal, installation, labor, freight, inconvenience, or consequential damage. All product returns must be pre-approved by Amazing Gates of America, and customers must return defective merchandise to the original place of purchase and must provide the original receipt. All limited product warranties are personal to the original purchaser and are non-transferable.

All Amazing Gates of America gates must be routinely inspected for both cosmetic blemishes and structural manufactured defects not less than every three (3) months. Failure to routinely inspect the product and timely notify Amazing Gates of America will void warranty coverage.

All gates that are installed within 50 miles of a coastline or a major body of water, or within a flood hazard area, as designated by FEMA, must have the Seacoast finish to qualify for any warranty coverage. The installation of any product in a location that exposes the product to direct and regular contact with water, other than natural precipitation and intentional cleaning, including, but not limited to irrigation systems, sprinklers, fountains, pools, and spas, will void all warranties.

The limited product warranties set forth herein are specific to metal gates sold by Amazing Gates of America, and do not cover automated equipment, electrical devices, or any installation services. Any applicable implied warranties, including, but not limited to the warranties of Fit for Particular Use and Merchantability are hereby limited to a period of six (6) months from the original date of purchase.

**Have questions?**

Call us: 1-877-313-8901



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