



## Warranty

### **Mechanical Warranty**

Montana Forge (MT FORGE) offers a mechanical warranty for all MT FORGE Residential hardware that covers mechanical defects in material and workmanship. The warranty does not cover misuse, abuse, finish defects, damage caused by poor installation or failure to read installation instructions. MT FORGE will not be held liable for any and all indirect or incidental costs, punitive or consequential damages, arising from the sale, abuse, or misuse of MT FORGE locksets. All warranties are for the original purchaser from the date of purchase as long as the original user occupies that residence. MT FORGE Locksets carry a lifetime mechanical warranty to the original purchaser of the locksets.

### **Finish Warranty**

MT FORGE offers a finish warranty for all MT FORGE residential hardware that covers finish blemishes imperfections due to the manufacturing process. The warranty also covers tarnish caused by natural environmental elements if and only if proper maintenance and care instructions are followed (see proper care instructions below). Natural elements include natural sunlight, salt air, and humidity. Warranty replacement may be limited to a "one time replacement" if environmental conditions are considered severe at the discretion of CCI. The warranty does not cover damages from paints, cleaners, chemicals, scratches, abrasions, environmental fallout (pollution) or installation in non-residential buildings and applications. All warranties are to the original purchaser from the date of purchase as long as the original user occupies that residence. MT FORGE Locksets carry a ten (10) year finish warranty on Satin Stainless (SS) and Polished Stainless (PS) finishes, and a five (5) year finish warranty on Tuscan Bronze (TB) finish.

### **Proper Care & Finish Maintenance**

For all exterior applications, once installation of your MT-Forge lockset is complete, take a few minutes and protect your lockset with a quality carnauba car wax following the manufacturers application and buffing instructions. Then once per month or so clean the lockset with a damp cloth. Excessive grime can be removed with a gentle soap but do not under any circumstances use any hard or abrasive chemical cleaners. Failure to follow these instructions will void the finish warranty.

### **Additional Warranty Terms, Conditions, and Claims**

The purchaser of MT-FORGE Hardware agrees to the following additional terms and conditions:

- **MT FORGE makes no other warranty, either expressed or implied, other than the above stated Mechanical and Finish warranties.**
- **MT FORGE's maximum liability is limited to the original purchase price of the hardware.**
- **MT FORGE is not responsible or liable for changes or alterations to our products by any 3rd party.**
- **MT FORGE reserves the right to make improvements to the specifications and designs of our products without obligation to incorporate those improvements or changes on previously manufactured products.**
- **All warranty claims must be made in writing or by telephone directly to MT FORGE from the original purchaser or customer where the locks were first sold to validate the claim.**
- **Products proven defective in the warranty period should be returned freight prepaid to 25859 Jefferson Avenue, Murrieta, CA 92562. The product will either be repaired, replaced, or the purchase price returned to the original purchaser. Return freight and or cartage costs are the responsibility of the original purchaser.**