

# ET-300 MASSAGECHAIR

INSTRUCTION MANUAL AND WARRANTY INFORMATION

ONE YEAR LIMITED WARRANTY

# IMPORTANT SAFETY INSTRUCTIONS

WHEN USING ELECTRICAL PRODUCTS, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

READ ALL INSTRUCTIONS BEFORE USING

## **DANGER** – TO REDUCE THE RISK OF ELECTRIC SHOCK:

- Always unplug this appliance from the electrical outlet immediately after using and before cleaning.
- Never use pins or other metallic fasteners with this appliance.

## **WARNING** – TO REDUCE THE RISK OF BURNS, FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS:

- An appliance should NEVER be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts or attachments.
- NOT for use by children.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. DO NOT use attachments not recommended by Cozzia; specifically, any attachments not provided with the unit.
- NEVER operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to Cozzia Service Center for examination and repair.
- Use heated surfaces carefully. May cause serious burns. DO NOT use on sensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
- Keep the cord away from heated surfaces.
- NEVER drop or insert any object into any opening.
- DO NOT use this massager in close proximity to loose clothing, jewelry.
- DO NOT operate where aerosol (spray) products are being used or where oxygen is being administered.
- DO NOT operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- DO NOT carry this appliance by supply cord or use cord as a handle.
- To disconnect, turn all controls to the “off” position, then remove plug from outlet.
- DO NOT use outdoors.
- NEVER operate the appliance with the air openings blocked. Keep the air openings free of lint, hair and the like.

# SAVE THESE INSTRUCTIONS

## CAUTION – PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE OPERATING.

- This product is not intended for medical use. It is intended only to provide a luxurious massage.
- Consult your doctor prior to using this product, if
  - You are pregnant
  - You have a pacemaker
  - You have any concerns regarding your health
- NOT recommended for use by diabetics.
- NEVER leave the appliance unattended, especially if children are present.
- DO NOT use this product for more than 30 minutes at a time.
- Extensive use could lead to the product's excessive heating and shorter life. Should this occur, discontinue use and allow the unit to cool before operating.
- NEVER use this product directly on swollen or inflamed areas or skin eruptions.
- DO NOT use this product as a substitute for medical attention.
- This product should NEVER be used by any individual suffering from any physical ailment that would limit the user's capacity to operate the controls or who has sensory deficiencies in the lower half of their body.
- This appliance is intended for household use only.

## MAINTENANCE

### TO STORE

Place massage chair in its box or in a safe, dry, cool place. Avoid contact with sharp edges or pointed objects which might cut or puncture the fabric surface. To avoid breakage, do not wrap the power cord around the unit. Do not hang the unit by the hand control cord.

### TO CLEAN

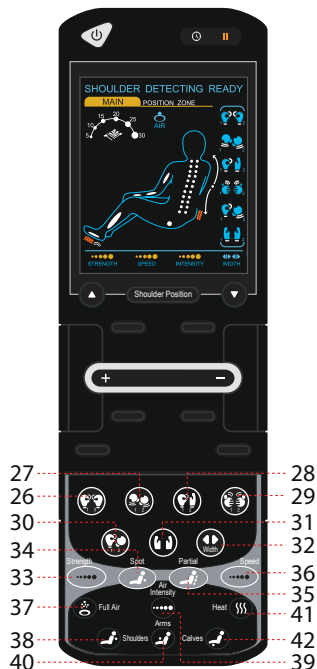
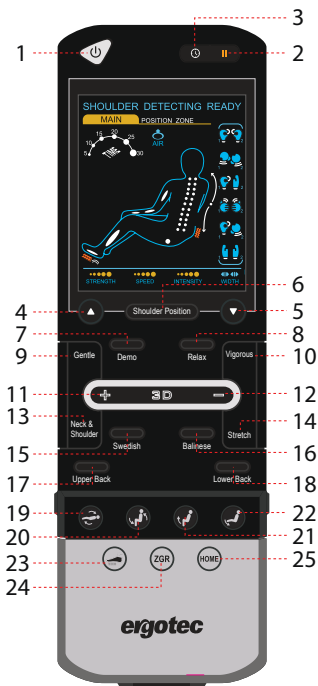
Unplug the unit and allow it to cool before cleaning. Clean only with a soft, slightly damp sponge. Never allow water or any other liquids to come into contact with the unit.

- DO NOT immerse in any liquid to clean.
- NEVER use abrasive cleaners, brushes, gasoline, kerosene, glass / furniture polish or paint thinner to clean.
- DO NOT attempt to repair the ET-300. There are no user-serviceable parts. For service, call the consumer relations telephone number listed in the warranty section.

# HOW TO USE

Connect the chair to a power supply, then turn switch to the "I" position. The chair is now in idle mode. During idle, the on/off button will blink.

During idle, only the on/off, pause, legrest recline/restore, and chair recline/restore buttons can be operated.



## 1. ON/OFF

### The Start/Stop Control Button

Press this button to light up the LCD screen. Press any massage function button to start massage. This will initiate the timer function. Press this button again to stop all massage functions, massage chair will return to its original position.

## 2. PAUSE

Press this button once to halt current massage function and count down timer. During pause mode, the pause button will be blinking.

Press this button again to cease the "Pause" function and resume previous massage function as well as countdown timer.

## 3. TIMER

### Time Interval Control Button

When a massage function is activated, the timer is preset at 15 minutes. Every single press on this button will change the timer interval in the sequence of 20>25>30>5>10>15>20" minutes.

## 4/5. UPWARD/DOWNWARD ADJUSTMENT

### The Position Adjustment Button for Spot/Partial Massage and Shoulder Position

When the spot/partial massage or shoulder position function are activated, this button can be used to move the massage rollers.

Hold this button to move the massage rollers upward/downward respectively. Release the buttons when reaching desired position.

## 6. SHOULDER POSITION

### The Shoulder Position Button

When you press this button, the chair will adjust to your shoulder position.

## 7. DEMO

This message will quickly demonstrate all of the massage features in 5 minutes.

## 8. RELAX

A program designed to provide a mild massage that is great for deep relaxation, best used before going to sleep.

## 9. GENTLE

A program designed to provide a quiet, gentle massage that is good for beginners or those that prefer a soft touch.

## 10. VIGOROUS Vigorous

This massage will combine vigorous tapping on your back and an air massage focused on your arms and legs.

## 11/12. 3D+/-



### The 3d Strength Adjustment Buttons.

When you want to adjust 3D strength, these buttons can be used to adjust 3D strength respectively.

## 13. NECK&SHOULDER Neck & Shoulder

This massage will focus on your shoulders and neck using a combination of keading and shiatsu techniques.

## 14. STRETCH Stretch

This massage will stretch your legs and back with a combination of gentle tapping, kneading, rolling, and air compression.

## 15. SWEDISH Swedish

This is a Swedish style massage program.

## 16. BALINESE Balinese

This is a Balinese style massage program.

## 17. UPPER BACK Upper Back

This massage will focus on your neck, shoulders, and legs with a slow massage that incorporates soothing heat.

## 18. LOWER BACK Lower Back

This massage will focus on your lower back with a deep massage that includes air compression.

## 19/20. CHAIR RECLINE AND RESTORE



### Angle Adjustment Button for Backrest

Keep pressing to comfortably lay flat or to restore the chair to its original position.



## 21/22. LEGREST RECLINE AND RESTORE

### Angle Adjustment Button for Legrest

Keep pressing either button until the legrest reaches your desired position.

## 23. FOOT ROLLING

### Foot Rolling Function Start/Stop Control Button

Press this button once to activate rhythmic rolling massage at soles, press again to stop rolling massage at soles.

Note: During Auto Program mode, pressing this button can also disable/enable the Foot Rolling function.

## 24. ZGR

Press this button to activate the ZG function.

Note: ZGR button IS NOT controllable during auto programs of Swedish and Thai.

## 25. HOME

Press this button to restore the chair to its home position.

## 26. KNEADING

### Kneading function Start/Stop control button - 5 levels of strength to be adjusted

Press this button to activate rhythmic mode 1 Kneading function for a full back massage at medium strength. Press again to activate mode 2 Kneading function. Press for the third time to stop Kneading function and switch to mode 1 Swedish function.

## 27. TAPPING

### Tapping Function Start/Stop Control Button - 3 levels of width, 5 levels of speed to be adjusted

Press this button to activate rhythmic mode 1 Tapping function for a full back massage at medium speed. Press the button again to activate mode 2 Tapping function. Press the button for the third time to stop Tapping function and switch to mode 1 Shiatsu function.

## 28. SWEDISH

### Swedish Function Start/Stop Control Button - 5 levels of speed to be adjusted

When mode 2 Kneading function is engaged, press this button to activate rhythmic mode 1 Swedish function for a full back massage at medium speed. Press again to activate mode 2 Swedish function. Press once more to stop the Swedish function. To activate Swedish function directly, press this button 3 times during idle mode.

## 29. SHIATSU

### Shiatsu Function Start/Stop Control Button - 3 levels of width, 5 levels of speed to be adjusted

When mode 2 Tapping function is engaged, press this button to activate rhythmic mode 1 Shiatsu function for a full back massage at medium speed. Press again to activate mode 2 Shiatsu function. Press once more to stop the Shiatsu function. To activate Shiatsu function directly, press this button 3 times during idle mode.

### 30. KNEADING-TAPPING

#### **Kneading-tapping Function Start/Stop Control Button - 5 levels of strength to be adjusted**

When mode 2 Kneading-Tapping function is engaged, press this button to activate rhythmic mode 1. Kneading-Tapping function for a full back massage at medium speed. Press again to activate mode 2 Kneading-Tapping function. Press once more to stop the Kneading-Tapping function. To activate Kneading-Tapping function directly, press this button 3 times during idle mode.

### 31. ROLLING

#### **Rolling Function Start/Stop Control Button - 3 levels of width to be adjusted**

When mode 2 Clapping function is engaged, press this button to activate Rolling function for a full back massage. Press this button again to stop the Rolling function. To activate Rolling directly, press this button 3 times during idle mode.

Note: This function cannot perform "Spot" massage function

### 32. WIDTH

#### **The Width Adjustment Button for Tapping, Clapping, Shiatsu and Rolling Function**

When Tapping, Clapping, Shiatsu or Rolling function is engaged, every single press on this button will change the massage width interval in the sequence of "Narrow > Medium > Wide" in cycle.

### 33. STRENGTH

#### **The Strength Adjustment Button for Kneading Function**

When Kneading function is engaged, every single press on this button will change the massage speed strength interval in the sequence of "Lv1 > Lv2 > Lv3 > Lv4 > Lv5" in cycle.

### 34/35. SPOT/PARTIAL

#### **The Spot or Partial Back Massage**

Press this button once to activate localize Spot massage while the original massage mode continues to run at the latest position. Press again to switch to Partial massage function.

Note: Partial Massage will take the latest position as the center to perform Partial massage with the distance approx. 8cm.

### 36. SPEED

#### **The Speed Adjustment Button for Tapping, Clapping, Swedish and Shiatsu Function**

When Tapping, Clapping, Swedish or Shiatsu function is engaged, every single press on this button will change the massage speed interval in the sequence of "Lv1 > Lv2 > Lv3 >Lv4 >Lv5" in cycle.



### 37. FULL AIR

Press this button to activate the air massage function for full body (CALF&FOOT/ARM/SHOULDER). Press this button again to stop the function.

### 38. SHOULDERS

**Shoulder Air Squeeze Massage Control Button - 5 levels of intensity to be adjusted**

Press this button once to activate rhythmic air massage at shoulder. Press again to stop the function.

### 39. AIR INTENSITY

**The Intensity Adjustment Button for Air Pressure Massage - 5 levels of intensity to be adjusted**

When Air massage function is engaged, every single press on this button will change the air intensity in the sequence of "Lv1> Lv2>Lv3> Lv4> Lv5" in cycle.

### 40. ARMS

**Arms Air Squeeze Massage Control Button - 5 levels of intensity to be adjusted**

Press this button once to activate rhythmic air massage at arms. Press again to stop the function.

### 41. HEAT

**Lumbar Heat Function Start/Stop Control Button**

Press this button to activate lumbar heat function, press again to stop the heat function.

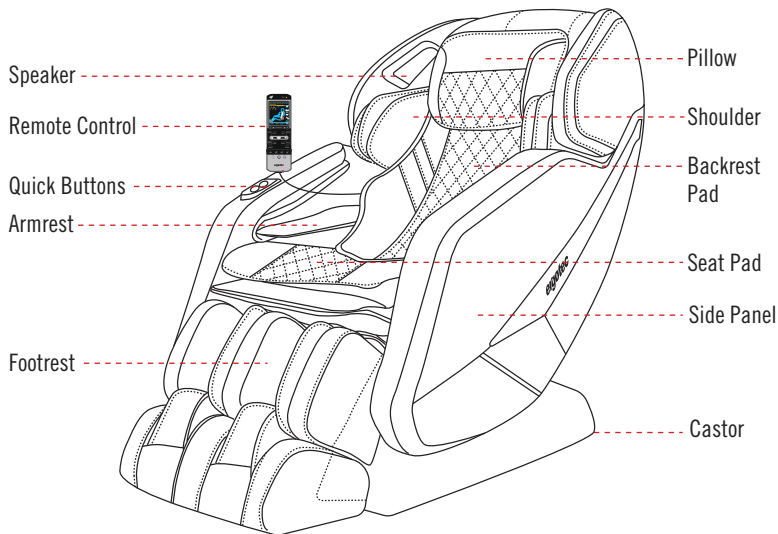
**Note:** During Auto Program mode, pressing this button can also disable/enable the heat function.

### 42. CALVES

**Calf Air Squeeze Massage Control Button - 5 levels of intensity to be adjusted**

Press this button once to activate rhythmic air massage at calves. Press again to stop the function.

# FEATURES



Note: The speaker will only operate when the massage chair is in operation



To play music using your massage chair's speakers please connect your smartphone, tablet, or other electronic device to your chair using bluetooth.



## ONE YEAR LIMITED WARRANTY

Cozzia USA, LLC sells Ergotec Massage Chair Model No. ET-300 (the "Ergotec Massage Chairs") with the intent that they are free of defects in manufacture and workmanship for a period of one year from the date of original purchase, except as noted below. Cozzia USA, LLC warrants that the Ergotec Massage Chairs will be free of defects in material and workmanship under normal use and service. This warranty extends only to consumers and does not extend to Retailers.

Ergotec Massage Chairs have the following warranty:

The Ergotec Massage Chair ET-300 has a one year labor and parts. Cozzia's customer service will not issue Return Material Authorizations (RMAs) for products. Ergotec Massage Chairs will be either repaired by the consumer or by an in-home technician. Cozzia will not issue Return Material Authorizations (RMAs) for buyer's remorse.

### Service And Technical Support

Consumers may contact Cozzia's customer service department at 1-877-977-0656 between 9:00 am and 5:00 pm PST, Monday through Friday or Get Help at [www.cozziausa.com/support](http://www.cozziausa.com/support)

Consumers are required to provide the unit serial number and dated proof of purchase (sales receipt) when they contact the Cozzia service department regarding a repair.

A Cozzia customer service representative will attend to most consumer inquiries, but in some cases a technical service specialist will provide advanced support.

Non-warranty repair is provided on a "per incident" basis. Cozzia customer service will verify that the unit has failed and provide instructions for repairing a unit. All applicable repairs, parts, shipping, handling, local tax and a "per incident" fee will be charged for non-warranty repairs and support calls.

Proof of purchase (original receipt) is required for all warranty repairs or service.

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#### FOR SUPPORT IN THE USA:

**Get Help at [www.cozziausa.com/support](http://www.cozziausa.com/support)**

Monday-Friday 9:00am-5:00pm PST

1.877.977.0656

 **ergotec**