



bluworld
HÖMelements

Nu-Flame
The newest form of fire

VENTANA SERIES

Instructions for use and safety



READ CAREFULLY BEFORE USE

Please store these safety warnings in a safe place for future reference.

NOTICE: BUYER ASSUMES ALL RESPONSIBILITY FOR SAFETY AND USE THAT IS NOT IN ACCORDANCE WITH INSTRUCTIONS AND WARNINGS.

We all understand fire is dangerous but for many years it has been safely used and enjoyed when properly handled. To insure your safety and enjoyment we provide a safety manual that explains the correct use of your Nu-Flame fireplace and the basic risk of using the product. It is the sole responsibility of the consumer of any product sold by Bluworld HÖMelements or its resellers to obtain proper instruction from the safety manual and to always act safely, wisely and with caution while using our products.

Failure to follow these instructions could result in property damage, bodily injury or even death.

SETUP INSTRUCTIONS FOR VENTANA SERIES

Read and understand the entire Nu-Flame manual prior to use.

Make certain to inspect the package thoroughly. Carefully remove and unwrap your Nu-Flame Fireplace. Your fireplace will have the following components:

1. Fireplace Surround
2. Heavy Duty 1.5 lt capacity Linear Burners (Single – 1 each) (Dué - 2 each) (Trés - 3 each) (Quattro - 4 each)
3. Mounting Brackets (2 pieces)
4. Glass Wind Screen with 2 thumb screws
5. Hardware Bag
6. Snuffer Tool

For the installation you will need a pencil, phillips screw driver, tape measure and a level. A 48” long level is preferred for the Ventana Trés and Quattro installations.

Carefully remove the burners from the fireplace surround. Remove wrapping and make certain the dampener opens and closes freely. Inspect the inside of the burner and remove any debris or packing material. Your Nu-Flame burners are filled with a high heat ceramic fiber that acts as a wick for the liquid ethanol providing a sustained and even burn. Do not remove this fiber.

MEASURING FOR UNIT PLACEMENT

It is not necessary to install your Ventana into wall studs. The included hardware contains anchors and screws for wood studs and or drywall installation.

Mark on your wall exactly where you wish to hang the fireplace using the overall height and width measurements for your model.

Once you are satisfied with the placement make a mark on the wall 6" across from the very top left corner and 5" down from where you want the fireplace to be mounted. Using a level, draw a vertical line 8" down from the mark you just made. Make certain these two marks are vertically level.

Using a tape measure and level make the following 2 horizontal marks on your wall per your specific fireplace model. When finished, you will have 4 marks where you will be install anchors and/or screws.

Ventana Single-Burner

Measure and draw a level line exactly 26.5" from each mark.

Ventana Double-Burner

Measure and draw a level line exactly 31" from each mark.

Ventana Triple-Burner

Measure and draw a level line exactly 38" from each mark.

Ventana Quadruple-Burner

Measure and draw a level line exactly 48" from each mark.

In your hardware bag you will find 4 EZ- anchors and screws. EZ-anchors install quickly and easily with a standard Phillips screwdriver through drywall no pre-drilling required.

Place an anchor on one of the 4 marks and press firmly to screw the anchor into the wall. Make certain the anchor is flush with the wall. Do this for all 4 marks. Note: Your anchors and screws may look slightly different. Then, thread the screws into each anchor leaving a narrow lip on which the fireplace will be mounted.



MOUNTING THE FIREPLACE

You will notice there are 4 slots/holes on the back of the black burner wall. These small slots correspond to the 4 anchors/screws in the wall. Lift the fireplace surround and align the mounting bracket holes with the small slots of the fireplace surround. You may need additional assistance lifting the fireplace surround into position.

Once the fireplace has been mounted on the brackets, you may again check for level.

INSTALL THE WIND SCREEN

Remove the thumb screws from the wind screen holder. Place the glass up against the wind screen holder and thread the thumb screws through the holes finger tighten.



FILLING AND PLACING THE BURNERS

It is easier to fill the burners when removed from the fireplace.

Make certain the sliding dampener on the burner easily slides back and forth (open and closed). Make certain the burner is clean and free of dirt or packing debris.

Use only the recommended premium Ventless Fireplace Fuel “Nu-Flame Bio-Ethanol Fuel”. Pour fuel into the burner, you may want to use a funnel for filling. The burner should be no more than 2/3 full. **DO NOT OVERFILL.** Wipe up any spilled fuel. NEVER pour fuel into a hot or warm burner.

Place each burner inside the burner cutouts. The burner opening sits towards the wind screen. Make certain each burner is sitting flat and level in the fireplace base. Clean up any spilled fuel as it will mar fine surfaces.

Place each dampener in the open position. Use a long match or extended lighter to ignite the fuel. You may hear a popping sound when lighting, this is the fuel igniting. Use the included dampener tool to open and close the dampener, adjust the height of the flame or to extinguish the fire completely.

CAUTION: The flame starts out slowly. Please allow 15 minutes to reach the optimum temperature and flame height. **DO NOT ASSUME THE FUEL DID NOT IGNITE.** Follow the refilling instructions in this manual.



First-Time Use Instructions

Your Nu-Flame Fireplace is for decorative purposes only and not suitable for continuous operation.

Do not use the Fire to heat or boil water or as a cooking appliance. Do not put wood, charcoal, paper or other combustible objects into the Fire.

1. PLACEMENT OF NU-FLAME FIREPLACE: This fireplace will use oxygen from the air inside the room where it is operated. The rooms should be well ventilated with enough oxygen and fresh air being supplied (i.e. slightly open windows if room is not vented). When ventilated, the room where the fireplace is operated in should not be smaller than 215sq.ft. (to calculate the square footage of a room multiply the width x length. For example, If the room is 15' wide x 16' long then $15' \times 16' = 240$

sq.ft.) Freestanding and tabletop units must be placed on a safe, level, stable, non-flammable area and 12” from glass windows or mirrors. Wall mounted fireplaces must be installed on a flat, solid, sturdy wall with non-flammable wall covering in accordance with the enclosed instructions and at least 60” from drapery.

2. **OPERATION:** Check that the burner’s slider/dampener is free from obstruction and operating smoothly (closing and opening fully). This feature is not available on units with cup burners.
3. **FUEL:** Read Fuel Bottle label before use. Use only approved ethanol fuel. We recommend “Nu-Flame Bio-Ethanol Fuel”. **USE EXTREME CAUTION! - DANGER FLAMMABLE/IRRITANT** Ethanol Fuel is a Class 3 flammable liquid and presents real danger when not used in direct compliance with all Instructions and safety warnings. **KEEP FUEL OUT OF REACH OF CHILDREN AND PETS**
4. **POURING:** Slowly pour fuel into clean burner or burner cup that is COOL TO THE TOUCH. Use a funnel to fill linear burners. Do not fill the burner cup above perforated insert. Don’t overfill or allow fuel to touch anything other than the inside of the burner or cup. Clean any spills with water before lighting. Replace cap on bottle and place bottle 5 feet or more away from the fireplace before lighting. Store fuel bottles in cool dry space. Do not store in direct sunlight or allow fuel to become heated. **CAUTION:** Spilled alcohol may mar or stain flooring or furniture.
5. **LIGHTING:** Use long match or extended lighter to light fuel. **CAUTION:** The flame starts out slowly. Please allow 15 minutes to reach the optimum temperature and flame height. **DO NOT ASSUME THE FUEL DID NOT IGNITE.**
6. **BURNING:** **DO NOT MOVE OR TOUCH FIREPLACE WHEN LIT OR HEAT IS PRESENT. UNIT WILL BE VERY HOT.** It is recommended that the fuel in the burner or burner cup be burned completely. **NEVER LEAVE A BURNING OR HOT FIREPLACE UNATTENDED. KEEP AWAY FROM CHILDREN AND PETS; THIS IS NOT INTENDED FOR CHILDREN. NEVER ALLOW THEM TO LIGHT OR EXTINGUISH A FLAME.**
7. **EXTINGUISHING:** To extinguish the flame, only use the snuffer tool that came with your Nu-Flame fireplace or use the slider/dampener tool to close the burner. **DO NOT BLOW OUT FLAME** or attempt to extinguish with water. Snuff for 20 seconds or longer. **DO NOT ASSUME FLAME IS OUT BECAUSE YOU CANNOT SEE IT.**

Relighting & Refilling

WARNING: DO NOT ATTEMPT TO ADD FUEL TO BURNER OR BURNER CUP IF FLAME IS PRESENT OR BURNER/CUP IS HOT, THIS MAY CAUSE A FLASH FIRE AND SEVERE BURNS.

FLAME MAY BE NEARLY INVISIBLE: **APPROACH FIRE WITH CAUTION.**

Always follow shut-off procedure before refueling

1. SHUT BURNER OFF WITH DAMPENER/SLIDER OR PROVIDED SNUFFER TOOL FOR CUPS OR ALLOW FUEL TO BURN OUT COMPLETELY. ALLOW 30 MINUTES FOR UNIT TO COOL BEFORE REFUELING.

WAIT FOR THE FIREPLACE AND BURNER/CUP TO COOL TO ROOM TEMPERATURE. FLAME MAY BE DIFFICULT TO SEE - **DO NOT ASSUME THE UNIT IS OFF.** MAKE SURE THAT THE FLAME IS OUT AND **NO HEAT IS PRESENT!** CAREFULLY REFILL BURNER OR BURNER CUP NO MORE THAN 2/3 FULL. DO NOT OVERFILL.

2. Light with long match or extended lighter. **CAUTION:** The flame starts out slowly. **DO NOT ASSUME THE FUEL DID NOT**



IGNITE.

3. Never leave a burning or hot fireplace unattended. **KEEP AWAY FROM CHILDREN AND PETS; THIS IS NOT INTENDED FOR CHILDREN. NEVER ALLOW THEM TO LIGHT OR EXTINGUISH A FLAME.**
4. Ethanol Fuel, when not used correctly and safely can cause serious burns, destruction of property, or even death. Leftover fuel should be disposed of. Dispose unused fuel content and empty bottles in accordance with local regulations for hazardous materials.

WARNINGS!

- Never leave a burning or hot fireplace unattended.
- Do not operate in a room with oxygen tanks in use or if flammable vapors are present.
- Do not burn in a confined space, the flame consumes oxygen.
- Glass will be hot when lit and for some time after extinguishing, do not touch glass surface. Due to high surface temperatures keep children, pets, clothing, drapery and furniture away from the unit.
- Do not obstruct or inhibit flame.
- Do not use for cooking purposes.
- Allow fireplace to cool before touching or moving.
- Exercise the same precautions as you would an open fire.
- Keep away from children and pets. This is not intended for children.
- In case of emergency Dial 911. Extinguish fire with approved fire extinguisher.



Cleaning & Care

1. **EXTERIOR:** Clean the exterior or body of your Nu-Flame Fireplace with damp cloth. Do not use harsh chemicals.
2. **GLASS:** Clean the glass with a glass cleaner or damp paper towel and wipe dry. Do not use harsh chemicals.
3. **BURNER:** Remove the burner cup from the fireplace and wipe the top and sides with a cloth or sponge dampened with water to remove any traces of dust or spills and wipe dry. Fine gauge stainless steel may be used for further cleaning to remove discoloration of the burner or burner cup only. Use only with the stainless steel burner or burner cup provided with your Nu-Flame fireplace, never use other containers.
4. **FUEL:** Spilled alcohol may mar or stain flooring or furniture. Always wipe up spills immediately with a dry cloth followed by a cloth dampened with water. Allow to dry completely before lighting burner or cup. It is recommended that the fuel in the burner or burner cup be burned completely. Dispose unused fuel content and empty bottles in accordance with local regulations for hazardous materials.
5. Some Nu-Flame portable tabletop fireplaces may be used indoors or out, however it is recommended that they not be left outdoors or exposed to extreme elements. When not in use they should remain indoors.

Warranty

Bluworld HÖMelements' Nu-Flame bio-fireplaces are warranted against defects that render it unfit for its reasonably intended use. This Warranty is not extended to cover use of the product for a purpose other than as intended, and if the product is used unreasonably, or for purposes other than as intended, or if it is altered, modified or repaired by a party other than Bluworld HÖMelements, then the Warranty shall be null and void. The Warranty is in effect for a period of twelve months beginning from the date of sale to the original retail purchaser and the rights under this Warranty are limited to the original retail purchaser. Bluworld HÖMelements will, upon written notification thereof, take commercially reasonable steps to correct such defects (see "manufacturers defects below"), at Bluworld HÖMelements' sole option, by suitable repair, replacement, or refund. Bluworld HÖMelements will not be responsible for the installation, labor or any other costs or expenses related to the reinstallation of a warranted part, and such expenses are not covered by this warranty. THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHER WARRANTY OF QUALITY, WHETHER EXPRESS OR IMPLIED, EXCEPT FOR THE WARRANTY OF TITLE AGAINST PATENT INFRINGEMENT. Corrections of nonconformities, in the manner and for the period of time provided above, shall constitute fulfillment of all liabilities of Bluworld HÖMelements to any Dealer with respect to the goods, whether based on contract, negligence, and strict tort or otherwise. Bluworld HÖMelements contract sales personnel, including but not limited to authorized Dealers and Resellers (collectively, "Sales Personnel"), are not authorized to make warranties about Bluworld HÖMelements merchandise. ORAL STATEMENTS DO NOT CONSTITUTE WARRANTIES. Oral statements made by Bluworld HÖMelements employees or other Sales Personnel shall not be relied upon by a Dealer and shall not become part of any contract for sale. The entire sales contract between a Dealer and Bluworld HÖMelements will be set forth in the invoice and/or accompanying or reference documents provided by Bluworld to the Dealer or Sales Personnel. No other warranties are given beyond those set forth in those documents. Please be aware that you may have valuable rights under the state law in which you reside. Some of the provisions of this Warranty may be prohibited by your state law in which case your state law will govern and control. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Our products are warranted for a period of twelve months against defects Manufacturers Defect defined - A distinct and obvious flaw in the manufacturing of the product that inhibits the product's ability to function properly or a distinct and obvious flaw in the workmanship of the product that affects its physical appearance. Nu-Flame bio-fireplaces are manufactured under generally accepted manufacturing techniques as recognized by the International Organization of Standardization.