



Tranquility Pool Instruction for Use



IMPORTANT – RETAIN FOR FUTURE REFERENCE – READ CAREFULLY

- 1. Please check the contents of the boxes before attempting to assemble this product. A full checklist of parts is in this instruction booklet. Check it very carefully. In the unlikely event that any components are damaged or missing, please contact our customer service hotline at **407-426-7674.**
- 2. This product contains small items and plastic bags. Please be aware of the danger to young children.
- 3. No tools necessary for assembly.

Identification of Components

Carefully identify and count all components as shown below. Photos may slightly vary from what you receive.



A. Pump with LED Light (model may vary)





B. Top Ring



C. Bottom Ring



D. Slates (one big & one small)





G. Bowl



H. Rocks

E. Acrylic Pipe

F. Acrylic Clip

G. BO

Maintenance

The water level must remain 1" from the bottom of the bigger Slate (D) so it should be checked daily. Water will evaporate from the fountain and adversely affect the performance of the water pump, which MUST be completely submerged for proper operation and longevity. NEVER ALLOW YOUR WATER PUMP TO OPERATE DRY!

Our water pumps are designed to provide exceptional pumping capacity with minimal maintenance. Please see the instructions below for important maintenance information:

To clean your pump, remove the intake pre-chamber (Item 1 in photo) as shown in the picture to the right. Clean all parts thoroughly then reassemble and reinstall in your fountain.

- Pump is noisy: Check that the pump's output (Item 2 in photo) nozzle is securely inserted into the fountain's intake tube as forced water escaping the connection may cause unwanted air bubble noise. Make sure the pump is completely submerged. You will need to remove the 2 Slates (D), LED light and Acrylic Clip (F) to access the pump.
- Fountain splashes: The pump is adjustable and the flow may be turned up too high. See figure 2-A to adjust the flow rate by sliding the adjuster to a lower position. Reposition rocks which will change the water stream to minimize splashing. Make sure the acrylic Pipe (E) is securely attached to the pump.
- Water does not flow: Make sure pump output nozzle is inserted into the rubber intake tube, pump is completely submerged in water and that the cord is plugged into a working receptacle. Also check to see that flow adjustment control is positioned to a middle setting or above.
- Water does not flow evenly over Slate tiers (D): The Slate stones (D) are natural and are not completely flat or level. You may need to spin/rotate the slates (D) to find a position for each that provides a level base for the best and most even water flow.



NOTES ON POSITIONING YOUR FOUNTAIN

- a. Try to position your fountain near an electrical outlet. If being placed outdoors, please use a Ground Fault Circuit Interrupter (GFCI) Outlet. Position the base with the pump cord exiting on the left. See step 3 for further information regarding this.
- b. When considering the location of your fountain, please consider the making it easily accessible for maintenance (e.g. adding water, performing regular maintenance etc.)

Assembly

- Step 1 Remove packing materials and parts from box and lay them out for ease of reference.
- Step 2 Locate the Pump with LED Light (A) in the Bowl (G) and make sure that the pump is preset to its lowest flow setting, see Fig. 2. A 2.B.
- Step 3 Connect the Acrylic Pipe (E) into Pump with LED Light (A), see Fig. 3. A 3. B.



Fig 2. A - 2.B

Fig 3. A - 3.B

Step 4 Place the Bottom Ring (C) in the Bowl (G). Make sure the power cable of the Pump with LED Light (A) under the cutout of the Bottom Ring (C), as shown in the illustrations below from Fig. 4. A – 4. C.



Fig 4. A - 4.C

- Step 5 Locate the bigger Slate (D). The LED light (A) and Acrylic Pipe (E) go through the hole of the bigger Slate (D), see Fig. 5.
- Step 6 Slide the Acrylic Clip (F) over the Acrylic Pipe (E) and put it under the LED Light (A), see Fig 6. A- 6. B.







- Step 7 Place the Top Ring (B) on the bigger Slate (D), and then locate the small Slate (D) on the top of the Top Ring (B), as shown in Fig. 7. A 7.B.
- Step 8 Put the Rocks (H) on the Slates (D) wherever you like to decorate the fountain, see Fig. 8.







- Step 9 Fill the fountain Bowl (G) with water (distilled or purified is recommended) to a level 1" below the bigger Slate (D).
- Step 10 You are now ready to plug in the fountain and enjoy the soft, soothing and relaxing sounds of nature in your home or office.

Do not attempt to move the feature once it is filled with water. Maintain the water level by filling at least 2" above the pump about once a week. Waterfalls that are placed near air conditioning vents and intakes will evaporate at a faster rate. Do not operate if low on water. If hard water is a problem in your area, the use of distilled water will guarantee the best results. It is recommended to drain the reservoir about once every three months and refill with clean water. It may be necessary to wipe the inside of the reservoir with a clean cloth to remove any buildup. Clean the inline filter, located between the pump and the red valve, regularly to avoid loss of water pressure. The intake filter, located in the pump assembly, should be rinsed as needed to prevent clogging. Clean the glass surface as needed with glass cleaner, being careful not to get cleaning agents into water.

Warranty

Bluworld product is warranted against defects that render it unfit for its reasonably intended use. This Warranty is not extended to cover use of the product for a purpose other than as intended, and if the product is used unreasonably, or for purposes other than as intended, or if it is altered, modified or repaired by a party other than Bluworld, then the Warranty shall be null and void. The Warranty is in effect for a period of six months beginning from the date of sale to the original retail purchaser and the rights under this Warranty are limited to the original retail purchaser. Bluworld will, upon written notification thereof, take commercially reasonable steps to correct such defects (see "manufacturers defects below"), at Bluworld's sole option, by suitable repair, replacement, or refund. Bluworld will not be responsible for the installation, labor or any other costs or expenses related to the re-installation of a warranted part, and such expenses are not covered by this warranty. THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNES FOR A PARTICULAR PURPOSE, OR OTHER WARRANTY OF QUALITY, WHETHER EXPRESS OR IMPLIED, EXCEPT FOR THE WARRANTY OF TITLE AGAINST PATENT INFRINGEMENT. Corrections of nonconformities, in the manner and for the period of time provided above, shall constitute fulfillment of all liabilities of Bluworld to any Dealer with respect to the goods, whether based on contract, negligence, and strict tort or otherwise. Bluworld contract sales personnel, including but not limited to authorized Dealers and Resellers (collectively, "Sales Personnel"), are not authorized to make warranties about Bluworld merchandise. ORAL STATEMENTS DO NOT CONSTITUTE WARRANTIES. Oral statements made by Bluworld employees or other Sales Personnel shall not be relied upon by a Dealer and shall not become part of any contract for sale. The entire sales contract between a Dealer and Bluworld will be set forth in the invoice and/or accompanying or reference documents provided by Bluworld to the Dealer or Sales Personnel. No other warranties are given beyond those set forth in those documents. Please be aware that you may have valuable rights under the state law in which you reside. Some of the provisions of this Warranty may be prohibited by your state law in which case your state law will govern and control. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Our products are warranted for a period of six months against defects in finish, pumps and other product performance issues. Light bulbs are not warranted. Our experience has shown that in practically 100% of incidents that any defect is apparent within a week of installation and use. Appearance defects should be noticed upon unpacking the fountain. We have found that finishes have 'failed' due to poor maintenance, local water conditions with minerals affecting the finish, attempts to clean with harsh chemicals or abrasive pads being used. Performance of water flow, spitting, and other 'leaks', are usually caused by debris getting into the fountain, buildup of minerals, algae from poor water or lack of maintenance. Pumps can also fail due to water levels not being maintained in the reservoir and this is not covered by the warranty.

Manufacturers Defect defined - A distinct and obvious flaw in the manufacturing of the product that inhibits the product's ability to function properly or a distinct and obvious flaw in the workmanship of the product that affects its physical appearance. Bluworld water features are manufactured under generally accepted manufacturing techniques as recognized by the International Organization of Standardization. Our products are hand made and hand finished thus minor scratches in materials within accepted ranges are not considered defects.

Slate- Many of our products contain natural slate. Slate can vary to a large degree and that individuality is what is considered to be unique and inherent to the beauty of the natural product as no two are exactly alike. Photos in our marketing materials are representative of our slate products but should not be relied on to duplicate the photo. We use natural mined slate in our products. Personal taste in the appearance of slate is not considered a reason for a return.