



bluworld
HÖMelements

WATER WONDERS

Moonshadow Instructions for Use



IMPORTANT – RETAIN FOR FUTURE REFERENCE – READ CAREFULLY

- Please check the contents of the boxes before attempting to assemble this product. A full checklist of parts is in this instruction booklet. Check it very carefully. In the unlikely event that any components are damaged or missing, please contact our customer service hotline at **407-426-7674**.
- This product contains small items and plastic bags. Please be aware of the danger to young children.
- No tools necessary for assembly.

Parts List

Please check the contents of the box before attempting to assemble this product. The full checklist of parts is below. In the unlikely event that any components are damaged or missing, please contact our customer service hot-line at 407-426-7674. Photos may vary slightly from what you receive.

This product contains small items and plastic bags. Please be aware of the danger to young children



A. Water Disperser



B. Pump
(Model may vary)



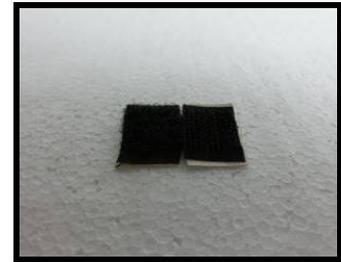
C. Bowl



D. Ring



E. Rock Tray
(LED light assembled)



F. Velcro Strips



G. Rocks



**H. Slate and Support
Strap**



I. Hose

We strive to make your installation experience just as pleasant and relaxing as our fountains. Our “Certified Simple” instructions require no tools and can have you enjoying your fountain within minutes of unpacking. Follow the simple steps below to create your own urban oasis.

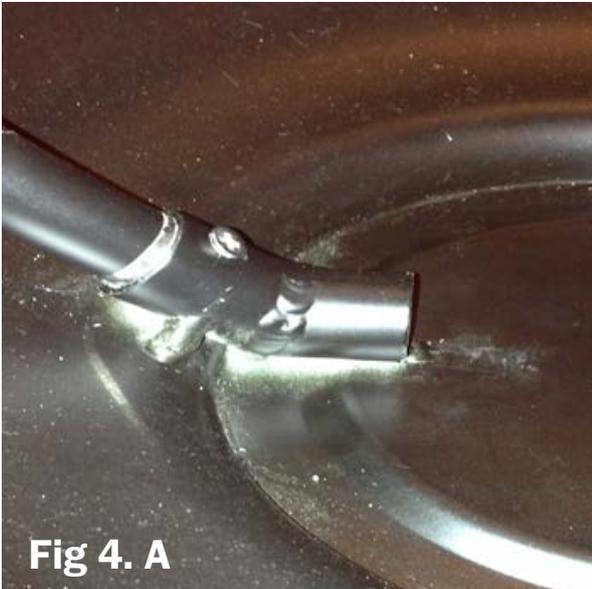
It is strongly recommended you use distilled water in this fountain. Often people are tempted to use chlorine or bleach to clean their fountain, this is unfortunately one of the worst things you can do. Chlorine or most products ending in “ine” or “ide” will ruin a finish quickly and damage your pump. We recommend non-toxic additives like Fountec (an algaecide) and Protec (a mineral and scale preventative) should you use tap water. These are available through your authorized Bluworld dealer or Bluworld HOMElements.

Try to position your fountain near an electrical outlet.

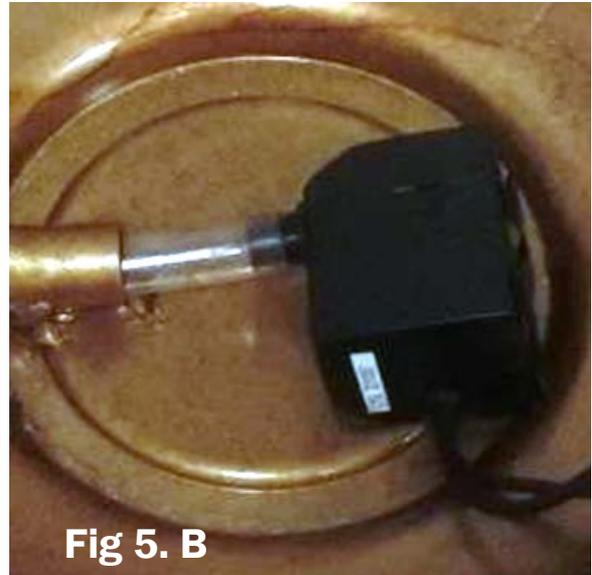
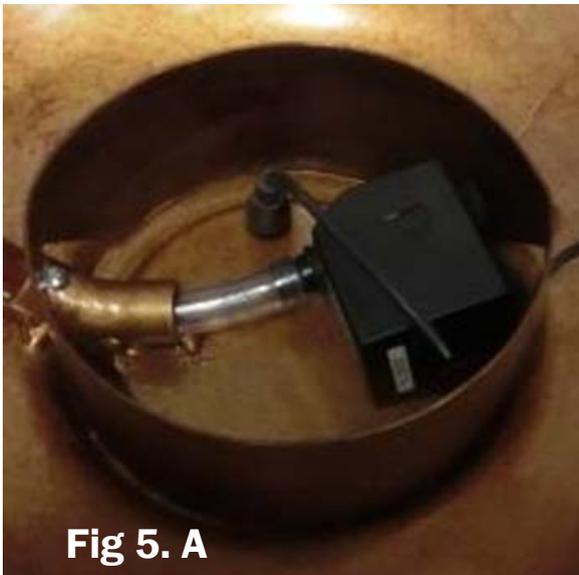
When considering the location of your fountain, please consider making it accessible for maintenance (e.g. adding water, performing regular maintenance etc.)

Assembly

1. Remove the packing materials and parts from the box and lay them out for ease of reference.
2. Tool required: Phillips Screwdriver
3. Remove the screw from the Water Dispenser (A). Align the holes in the dispenser and elbow then insert the screw and tighten to ensure the Water Dispenser (A) doesn't move.
4. Insert the hose into the other end of the elbow, with the black adapter pointing out. As shown in Fig. 4.A - 4.B.



5. Locate Pump (B) and make sure that it is set to its highest flow setting. Connect the Pump (B) to the Hose (I). Wrap the LED light (B) power wire around the pump. Place the assembled unit into the center of the Bowl (C). Put the Ring (D) into the center of the Bowl (C). As shown in Fig. 5. A-5.B.



6. Connect the LED light (E) to the Pump (B). Lay the Rock Tray (E) on the top of the Ring (D). Make sure that the wire from the Pump (B) is placed through the notch in the support Ring (D) and continues outside the Bowl (C) so that the Transformer (B) is not in the Bowl (C). As shown in Fig. 6. A- 6.B.



Fig 6. A

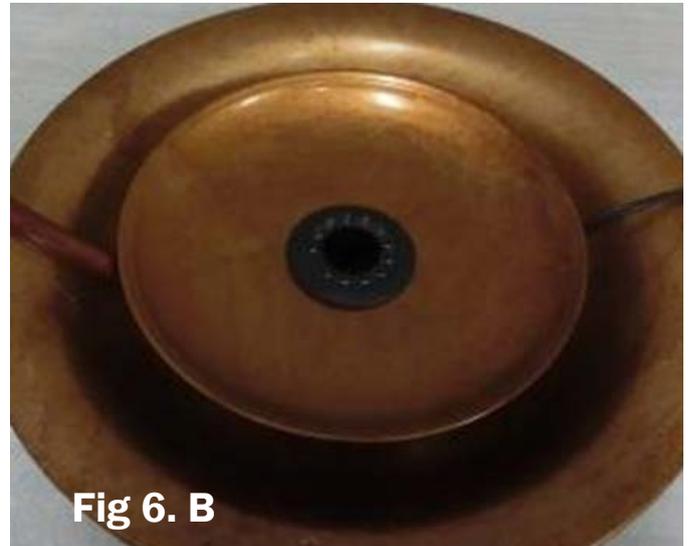


Fig 6. B

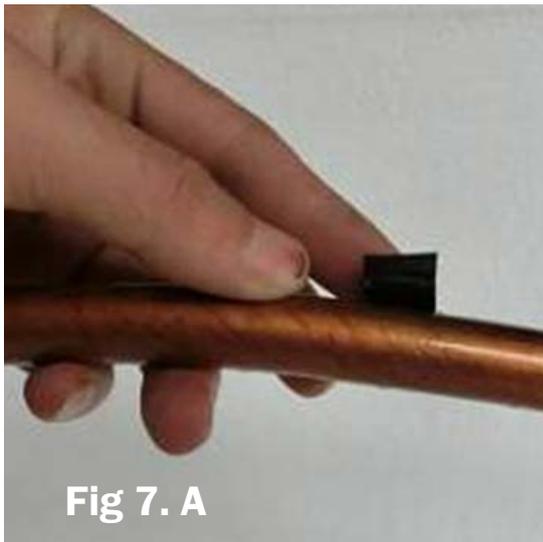


Fig 7. A



Fig 7. B

- Note that one side of the Slate(H) is flat and the other side has a chipped edge. The side with the chipped edge will have a better appearance as the “front” where you will want your main water flow. Position the Slate (H) in the middle of the Water Disperser (A), so it lines up over the center of the Rock Dish (E). Locate the Velcro Strips (F). Remove the adhesive paper from the Velcro Strips (E) and move the slate to one side and apply the Velcro to the top of the Water Disperser where the slate hangs centered (A); see Fig. 7.A – 7.B.

Each slate for our Moonshadow Classic is slightly unique and different due to the natural stone material and the edge is individually hand chipped for its beauty. Water flows from the Water Disperser (A) and can react differently with each piece of slate. If you follow these instructions, you will be able to make adjustments to your fountain so that it flows properly.

- Place the fountain where you wish to display it and fill with water (distilled or purified is recommended) to a level $\frac{1}{4}$ ” below the Rock Dish (E). Plug in your pump and observe the water flow. There may be an initial surge and slight splashing so it is a good idea to have a small towel available for this set up to wipe up any splashing.

You will find that if you slightly rotate the slate so it catches the water flow from the Water Disperser (A) back and forth or side to side it will find the right position to operate smoothly and without any splashing as shown below. See Fig 8.A - 8.B.



Once you determine this it will continue to flow nicely without any splashing and there will be nice coverage on the slate. Sometimes there is a break-in period before the water complete covers the Slate (H). You can help by wiping your finger lightly from the wet part of the slate to the dry part.

9. Only after you have adjusted the water flow and positioned the Slate (H) should you place the rocks on the Rock Dish (E). We recommend placing the smaller rocks around the larger rocks and under the slate. DO NOT place any pebbles against the slate as it might disrupt the angle of the slate and interfere with proper water flow. See Fig. 9.A.



Note: Should your fountain be bumped, moved or otherwise disturbed after the water flow is aligned, it can cause the slate to fall out of alignment with the water flow and cause splashing. This is unavoidable due to the nature of irregular natural stone and water flow and you will need to realign the water with the slate as indicated in Step 8 above.

Maintenance

Check your fountain regularly for the need to add water. Depending on humidity and temperature, water will evaporate at different rates; some people may need to check their fountains daily. Waterfalls that are placed near air conditioning vents and intakes will evaporate at a faster rate.

Do not operate if low on water. If hard water is a problem in your area, the use of distilled water will guarantee the best results. It is recommended to drain the reservoir every three months and refill with clean water. It may be necessary to wipe the inside of the reservoir with a clean cloth to remove any buildup.

Make sure to keep your water level $\frac{1}{4}$ " from the bottom of the Rock Dish as this will insure that the pump is covered. If you run the fountain and the water level is below the top of the pump it can burn out the pump or suck in air and cause the fountain not to flow properly and cause splashing.

NEVER ALLOW YOUR WATER PUMP TO OPERATE DRY!

Our water pumps are designed to provide exceptional pumping capacity with minimal maintenance. Please see the instructions below for important maintenance information:

To clean your pump, remove the intake pre-chamber (Item 1 in photo) as shown in the picture to the right. Clean all parts thoroughly then reassemble and reinstall in your fountain.

- Pump is noisy: Check that the pump's output (Item 2 in photo) nozzle is securely inserted into the fountain's intake tube as forced water escaping the connection may cause unwanted air bubble noise. Make sure the pump is completely submerged. You will have to lift the Rock Tray (E) out of the Bowl (D) to access the pump.
- Fountain splashes: Reposition rocks which will change the water stream to minimize splashing. Make sure Water Dispenser (A) and Coupling Connections (B) are secure and that the water flow adjustment control on the Pump (C) is not positioned at its highest setting.
- Water does not flow: Make sure pump output nozzle is inserted into the rubber intake tube, pump is completely submerged in water and that the cord is plugged into a working receptacle. Also check to see that flow adjustment control is positioned to a middle setting or above.
- Water does not flow properly onto Slate (F):
Make sure the Water Dispenser (A) is not sitting at an angle above the fountain bowl (D). Adjust and/or slide the Slate (F) along the Water Dispenser (A) until it is positioned completely under the Water Dispenser (A) outlet holes so that the slate's edges hang in line with the pipe. Adjust the Pump Flow Control setting.



Warranty

Bluworld product is warranted against defects that render it unfit for its reasonably intended use. This Warranty is not extended to cover use of the product for a purpose other than as intended, and if the product is used unreasonably, or for purposes other than as intended, or if it is altered, modified or repaired by a party other than Bluworld, then the Warranty shall be null and void. The Warranty is in effect for a period of six months beginning from the date of sale to the original retail purchaser and the rights under this Warranty are limited to the original retail purchaser. Bluworld will, upon written notification thereof, take commercially reasonable steps to correct such defects (see "manufacturers defects below"), at Bluworld's sole option, by suitable repair, replacement, or refund. Bluworld will not be responsible for the installation, labor or any other costs or expenses related to the re-installation of a warranted part, and such expenses are not covered by this warranty. THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHER WARRANTY OF QUALITY, WHETHER EXPRESS OR IMPLIED, EXCEPT FOR THE WARRANTY OF TITLE AGAINST PATENT INFRINGEMENT. Corrections of nonconformities, in the manner and for the period of time provided above, shall constitute fulfillment of all liabilities of Bluworld to any Dealer with respect to the goods, whether based on contract, negligence, and strict tort or otherwise. Bluworld contract sales personnel, including but not limited to authorized Dealers and Resellers (collectively, "Sales Personnel"), are not authorized to make warranties about Bluworld merchandise. ORAL STATEMENTS DO NOT CONSTITUTE WARRANTIES. Oral statements made by Bluworld employees or other Sales Personnel shall not be relied upon by a Dealer and shall not become part of any contract for sale. The entire sales contract between a Dealer and Bluworld will be set forth in the invoice and/or accompanying or reference documents provided by Bluworld to the Dealer or Sales Personnel. No other warranties are given beyond those set forth in those documents. Please be aware that you may have valuable rights under the state law in which you reside. Some of the provisions of this Warranty may be prohibited by your state law in which case your state law will govern and control. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Our products are warranted for a period of six months against defects in finish, pumps and other product performance issues. Light bulbs are not warranted. Our experience has shown that in practically 100% of incidents that any defect is apparent within a week of installation and use. Appearance defects should be noticed upon unpacking the fountain. We have found that finishes have 'failed' due to poor maintenance, local water conditions with minerals affecting the finish, attempts to clean with harsh chemicals or abrasive pads being used. Performance of water flow, spitting, and other 'leaks', are usually caused by debris getting into the fountain, buildup of minerals, algae from poor water or lack of maintenance. Pumps can also fail due to water levels not being maintained in the reservoir and this is not covered by the warranty.

Manufacturers Defect defined - A distinct and obvious flaw in the manufacturing of the product that inhibits the product's ability to function properly or a distinct and obvious flaw in the workmanship of the product that affects its physical appearance. Bluworld water features are manufactured under generally accepted manufacturing techniques as recognized by the International Organization of Standardization. Our products are hand made and hand finished thus minor scratches in materials within accepted ranges are not considered defects.

Slate - Many of our products contain natural slate. Slate can vary to a large degree and that individuality is what is considered to be unique and inherent to the beauty of the natural product as no two are exactly alike. Photos in our marketing materials are representative of our slate products but should not be relied on to duplicate the photo. We use natural mined slate in our products. Personal taste in the appearance of slate is not considered a reason for a return.