



Grande™

IMPORTANT – RETAIN FOR FUTURE REFERENCE – READ CAREFULLY

Please check the contents of the boxes before attempting to assemble this product. A full checklist of parts is in this instruction booklet. Check it very carefully. In the unlikely event that any components are damaged or missing, please contact our customer service hotline at **407-270-8111**.

This product is very heavy. Take extreme care when lifting to avoid personal injury or damage to the product. We recommend that two people assemble this product.

This product contains small items and plastic bags. Please be aware of the danger to young children.

No tools necessary for assembly.



ASSEMBLY INSTRUCTIONS

Identification of Components

Carefully identify and count all components as shown below. Photos may vary slightly from what you receive.



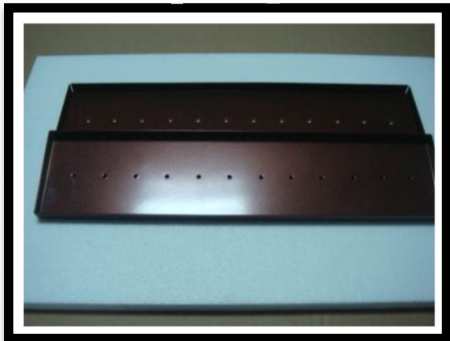
A. Water Pump



B. Water Filter/Flow Valve Assy.



C. Pump Cord Strain Relief



**D. Rock Tray(s)
1 for Mirror/Slate Models**



E. Bag of Rocks



F. Water Guiding Pad

NOTES ON POSITIONING YOUR FOUNTAIN

- a. Try to position your fountain near an electrical outlet. If being placed outdoors, please use a Ground Fault Circuit Interrupter (GFCI) outlet. Position the base with the pump cord exiting on the left. See Step 3 for further information regarding this.
- b. When considering the location of your fountain, please consider making it easily accessible for maintenance (e.g. adding water, performing regular maintenance, etc.).
- c. Consider the surface on which your waterfall will be placed. Make certain that the area is flat, smooth, and level.

Section 1 - Initial Prepping

Your Grande fountain is fully assembled on the shipping pallet.

- Step 1.1 Carefully remove all packing and wrapping. For transport to the designated installation area it may be easier to remove the panel from the base. This will enable you to move each piece independently to avoid any damage.
- Step 1.2 Place the base in the selected area. Make certain that the area is flat, smooth, and level. The hole for the electrical cords will be near the rear of the base. This is the back of the base for Center Mount or Rear Mount models.

Section 2 – Pump Installation

- Step 2.1 When you decide the location of the Grande it is important to place the reservoir with the plug exiting the left side. See Step 3.1 for further information regarding this. Locate the Water Pump (A) and install the Water Filter / Flow Valve Assembly (B) by simply threading it into the pump exhaust port as shown in Fig. 2.1A, if not already connected. Place the assembled Water Pump (A) and Water Filter / Flow Control Valve Assembly (B) into the base as shown in Fig. 2.1B.



Fig 2.1 A



Fig 2.1 B

- Step 2.2** Take the pump plug from the left side and insert it through the hole in the base as shown in Fig. 2.2A. We suggest leaving some slack in the cord inside the base. Locate the Cord Strain Relief (C) in the base. Clip the cord into the Cord Strain Relief (C) as shown in Fig. 2.2B. This will secure the cord.

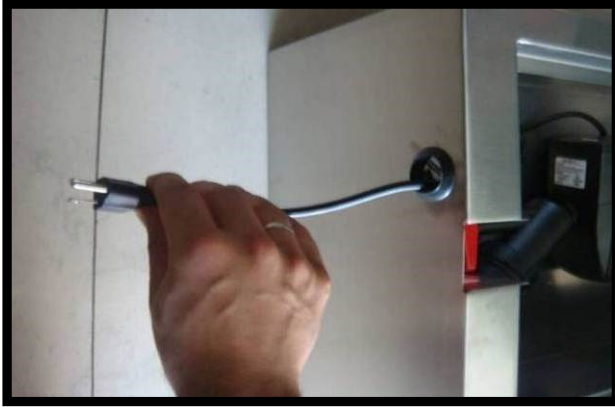


Fig 2.2 A



Fig 2.2 B

Section 3 – Panel and Base Assembly

- Step 3.1** Before installing the panel in the base, you must first establish the front/flow side of the unit, if not already installed. This is easy for stone/mirror units, however, for clear glass models the front/flow side can be easily determined by the visibility of the PVC Dispenser Bar. The PVC Dispenser Bar can only be seen on the front/flow side of the panel. After you have established the front/flow side, carefully slide the panel into the base as shown in Fig. 3.1. As noted in Step 2.1, the base should be placed with the cord exiting the left. Note that the panel has plumbing connections on one side at the bottom. Be sure to place the panel in the base with the plumbing connections on the right. This will allow you to connect the plumbing from the panel to the Water Pump (A) and Water Filter / Flow Control Valve Assembly (B) that you placed in the base in Step 2.1. Be careful not to stand the uprights on the Water Pump (A) or the cord.
- Step 3.2** Once the panel is placed inside the base, turn the thumbscrews using hand-applied pressure to secure the panel as shown in Fig. 3.2.
- Step 3.3** Hand fasten the assembled Water Pump (A) and Water Filter / Flow Control Valve Assembly (B) into the quick connect / hose coming out of the panel as shown in Fig. 3.3.



Fig. 3.1



Fig. 3.2



Fig. 3.3



Section 4 – Operating Your Fountain

Step 4.1

After filling the fountain with water, before turning on your fountain, make sure the Flow Control Valve (B) is in the “closed” position as shown in Fig. 4.1. We advise the closed position so that you can adjust the water flow as described in step 4.3. If started in the fully open position a surge of water will flow that may splash. **Note: Too much or too little water flow will cause dripping and splashing. Water level must be maintained at least 2” above the Water Pump (A). If the water level drops below the top of the pump, damage to the Water Pump (A) may occur.**

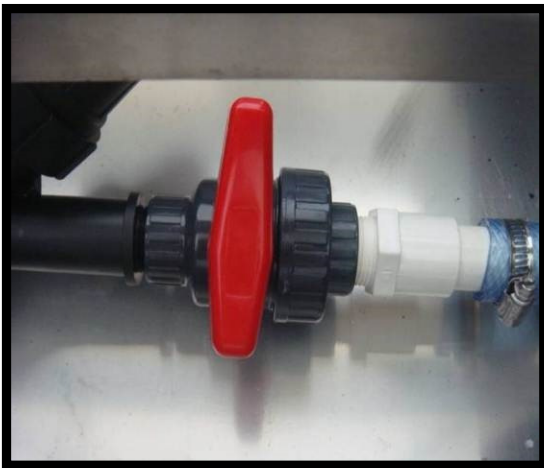


Fig. 4.1

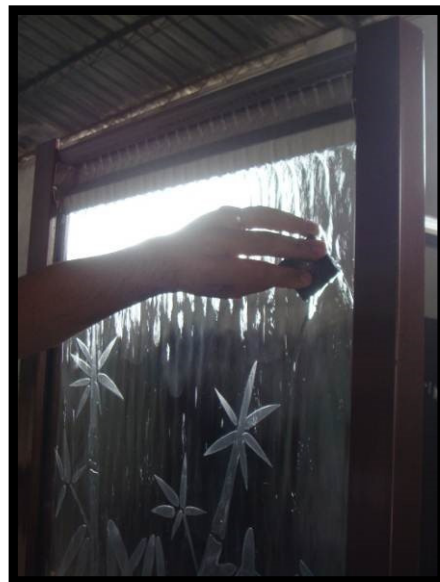


Fig 4.2

- Step 4.2 You can now plug in your Water Pump (A) into your designated GFCI electrical outlet. Be sure to move to Step 4.3 immediately as the pump will begin operation as soon as you plug it in and running without water flow for more than momentarily could damage the Water Pump (A).
- Step 4.3 Slowly open the Flow Control Valve (B) and water will begin flowing down the panel within seconds. As water begins to flow down the panel, slowly open the valve further until there is good water coverage. Sometimes there is a “break in” period of a few moments for the water to cover the entire surface. If there are “dry” areas on the glass/mirror you can use Water Guiding Pad (F) provided as shown in Fig. 4.2. You can guide/rub the dry areas with the Water Guiding Pad (F) and then guide the water to those areas to ensure that water flows down the entire face of the panel evenly. ***Tip: Make sure when guiding the water with the Water Guiding Pad (F) that your elbow is facing upward while guiding/spreading the water across the panel during startup. This will prevent water from running down your arm.***
- Step 4.4 Place the Rock Tray(s) (D) and Rocks (E) in the base as shown in Fig. 4.3 and Fig. 4.4.



Fig. 4.3



Fig. 4.4

Do not attempt to move the feature once it is filled with water. Maintain the water level by filling at least 2” above the Water Pump (A) at least once per week. Waterfalls that are placed near air conditioning vents and intakes will evaporate at a faster rate. Do not operate if low on water. If hard water is a problem in your area the use of distilled water will guarantee the best results. It is recommended to drain the fountain once every three months and refill with clean water. It may be necessary to wipe the inside of the base with a clean cloth to remove any buildup. Clean the Water Filter (B), located between the Water Pump (A) and the Flow Control Valve (B), regularly to avoid loss of water pressure. Clean the glass surface as needed with glass cleaner, being careful not to get cleaning agents in the water.

Bluworld HŌMelements Fountain Warranty

Bluworld HŌMelements products are warranted against defects that render it unfit for its reasonably intended use. This Warranty is not extended to cover use of the product for a purpose other than as intended, and if the product is used unreasonably, or for purposes other than as intended, or if it is altered, modified by a party other than Bluworld HŌMelements, then the Warranty shall be null and void. Our manufactured products are warranted for a period of 1 year against defects. This 1 year warranty covers all fountain metal work, finish, LED lighting and other performance issues. All pumps and pump/light electrical combinations are warranted for a period of 6 months. The fountain and pump warranties are in effect beginning from the date of sale to the original retail purchaser and the rights under this Warranty are limited to the original retail purchaser. Bluworld HŌMelements will upon written notification thereof, take commercially reasonable steps to correct such defects (see "manufacturers defects below"), at Bluworld HŌMelements' sole discretion, by suitable repair, replacement, or refund. Bluworld HŌMelements will not be responsible for the installation, labor or any other costs or expenses related to the re-installation of a warranted part, and such expenses are not covered by this warranty. THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHER WARRANTY OF QUALITY, WHETHER EXPRESS OR IMPLIED, EXCEPT FOR THE WARRANTY OF TITLE AGAINST PATENT INFRINGEMENT. Corrections of nonconformities, in the manner and for the period of time provided above, shall constitute fulfillment of all liabilities of Bluworld HŌMelements to any Dealer with respect to the goods, whether based on contract, negligence, and strict tort or otherwise. Bluworld HŌMelements contract sales personnel, including but not limited to authorized Dealers and Resellers (collectively, "Sales Personnel), are not authorized to make warranties about Bluworld HŌMelements merchandise.

ORAL STATEMENTS DO NOT CONSTITUTE WARRANTIES. Oral statements made by Bluworld HŌMelements employees or other Sales Personnel shall not be relied upon by a Dealer or client and shall not become part of any contract for sale. The entire sales contract between a Dealer or client and Bluworld HŌMelements will be set forth in the invoice and/or accompanying or reference documents provided by Bluworld HŌMelements to the Dealer or client or Sales Personnel. No other warranties are given beyond those set forth in those documents. Please be aware that you may have valuable rights under the state law in which you reside. Some of the provisions of this Warranty may be prohibited by your state law in which case your state law will govern and control. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Our experience has shown that in practically 100% of incidents that any defect is apparent within a week of installation and use. Appearance defects should be noticed upon unpacking the fountain. We have found that finishes have 'failed' due to poor maintenance, local water conditions with minerals affecting the finish, attempts to clean with harsh chemicals or abrasive pads being used. Performance of water flow, spitting, and other "leaks" are usually caused by debris getting into the fountain, buildup of minerals, algae from poor water or lack of maintenance. Pumps can also fail due to water levels not being maintained in the reservoir and this is not covered by the warranty.

Manufacturers Defect defined - A distinct and obvious flaw in the manufacturing of the product that inhibits the product's ability to function properly or a distinct and obvious flaw in the workmanship of the product that affects its physical appearance. Bluworld HÖMElements water features are manufactured under generally accepted manufacturing techniques as recognized by the International Organization of Standardization. Our products are handmade and hand finished thus minor scratches in materials within accepted ranges are not considered defects.

Slate- Many of our products contain natural slate. Slate can vary to a large degree and that individuality is what is considered to be unique and inherent to the beauty of the natural product as no two are exactly alike. Photos in our marketing materials are representative of our slate products but should not be relied on to duplicate the photo. We use natural mined slate in our products. Personal taste in the appearance of slate is not considered a reason for a return.

Acts of Nature- Many of our products are rated for Indoor/Outdoor use which translates to their ability to function in varying climates. This does not entail that they will withstand acts of nature such as hurricanes, tropical storms, hail, tornadoes, freezing temperatures, etc. Bluworld HÖMElements is not responsible for any damage to the products or surrounding structures, landscaping, or vehicles caused by an act of nature.