



Never Be Without • One Year Warranty

REGISTER YOUR DEVICE FOR WARRANTY

To validate your RevAir warranty, go to support.myrevair.com, choose warranty, and complete the online form. You may also call **(440) 462-6100** to validate your warranty. You will need your serial number found on the rating plate located on the back of your Base Unit. This must be activated within 30 days of receiving your device or your warranty may not be valid.



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WHAT YOUR NEVER BE WITHOUT WARRANTY COVERS

The **Never Be Without** limited RevAir warranty of your device warrants that your product is free from all defects in workmanship and material, under normal use, for a period of 12 months from the date of purchase.

How it works:

- If our advisors can't get your device up and running via over-the-phone trouble shooting, the replacement will be set in motion.
- If our advisors identify the fault being limited to either the Wand or Hose, a replacement of the faulty item will be sent to you.
- If the team determines the fault is not limited to the Wand or Hose, you will be sent a brand new, complete device. Along with it, you will receive a pre-paid shipping label. You'll then be able to pack your faulty device in the shipping box you've just received, attach the label, and return it free of charge; within 30 days. **Note:** *If we do not receive the faulty device within 30 days you will be invoiced for the full charge of the replacement device plus shipping and handling.*

WHAT IS NOT COVERED BY YOUR NEVER BE WITHOUT WARRANTY

- Normal wear and tear, such as power supply cord or plug breakage.
- Damage or malfunctions caused by negligence, misuse, abuse or use not in accordance with the Operating Manual, including:
 - Dropping
 - Using with an incorrect voltage supply
 - Lack of proper maintenance
 - Damage caused by substances (oils, hair care products, water)
- Tampering, including attempted repair or repair by an unauthorized party.
- RevAir will, at its own election, repair or replace defective parts as covered by this warranty. As policy, RevAir will not refund the consumer's purchase price outside of the 30-day money back guarantee.

ACQUIRING WARRANTY SERVICE

- Warranty service shipments must include forms provided to you by RevAir Customer Support, along with a valid proof of purchase/original receipt. Please contact support@myrevair.com or (440) 462-6100 for requirements.
- Prior authorization is necessary on all warranty requests. RevAir cannot accept any warranty products without return authorization. Return acceptance is at the sole discretion of RevAir. It is the right of RevAir to replace your device with a refurbished item of equal or greater value.
- **Helpful Hint:** Retaining your original packaging will aid in the safe shipment of your RevAir, in case of warranty service.

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Email us @
support@myrevair.com



Chat with us @
[myrevair.com](https://www.myrevair.com)



Talk with us @
(440) 462-6100

ADDITIONAL LIMITATIONS & EXCLUSIONS

Any implied warranties, liabilities or obligations, including but not limited to any warranty of fitness for particular purposes or merchantability, shall be limited to the duration of this warranty. In no event shall, RevAir be liable for special, incidental or consequential damages, nor any damages beyond the cost of the product, for breach of this or any other warranty express or implied whatsoever. State to state, specific legal rights may vary.

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