RETURNED GOODS FORM – RETURNING OF NON-CONFORMING OR DEFECTIVE GOODS

Your personal details

Request your "Returned Goods Code" by completing this form and send it to onlinestore@danesemilano.com. Please use capital letters and complete all the fields, except the "Returned Goods Code" field.

When you receive your "RETURNED GOODS CODE", write in the relative field and place this form inside the packaging together with the defective/non-conforming products. Thank you!

Name and Surname:	
Address:	
Phone and/or mobile:	
E-mail:	
Your order information	
Order number:	
Returned Goods Code*:	
Remarks	
*if you don't have a "returned goods code" send an e-mail request to: onlinestore@danesemilano.com; this code must always be indicated when returning goods	
RETURNED GOODS (SKU)	Detailed description of the defect/non-conformity
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RETURNED GOODS (SKU) Date and place/	

IMPORTANT

Please note that any non-conformities or defects detected on the purchased goods must be reported within the terms indicated on the Sales Conditions you accepted on making your purchase; the same also indicate the rights you are entitled to concerning the ascertaining of non-conformities or defects.

In particular, you are required to send the documents below by e-mail to onlinestore@danesemilano.com:

- a) this form duly completed;
- b) all photographic material supporting the claim;
- c) confirmation of the order sent by the Vendor and/or the sales receipt.

If, after sending the above e-mail, you receive an answer from Artemide S.p.A. authorizing the return of the goods, the same must be consigned to the appointed Carrier and sent to the following address:

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within 30 (thirty) days from receiving such authorisation from Artemide S.p.A., together with a copy of the authorization and the "RETURNED GOODS CODE".