

# 1. ORDER INFORMATION.

Please fill out the following information carefully

|                       |  |
|-----------------------|--|
| <b>FULL NAME:</b>     |  |
| <b>EMAIL ADDRESS:</b> |  |
| <b>PHONE NUMBER:</b>  |  |
| <b>ORDER NUMBER:</b>  |  |

# 2. RETURN / EXCHANGE ITEMS.

Let us know what you're returning

| ITEM NAME | QTY | SIZE | PRICE | REASON CODE (SEE BELOW) | ACTION CODE (SEE BELOW) |
|-----------|-----|------|-------|-------------------------|-------------------------|
|           |     |      |       |                         |                         |

↳ Exchange with (if applicable) : \_\_\_\_\_

|  |  |  |  |  |  |
|--|--|--|--|--|--|
|  |  |  |  |  |  |
|--|--|--|--|--|--|

↳ Exchange with (if applicable) : \_\_\_\_\_

|  |  |  |  |  |  |
|--|--|--|--|--|--|
|  |  |  |  |  |  |
|--|--|--|--|--|--|

↳ Exchange with (if applicable) : \_\_\_\_\_

### REASON CODES

- |                         |                         |                                                     |
|-------------------------|-------------------------|-----------------------------------------------------|
| Too small<br>A. Overall | Too large<br>F. Overall | Service/Expectation<br>K. Not as pictured/described |
| B. Length               | G. Length               | L. Did not like color/style                         |
| C. Width                | H. Width                | M. Color not as expected                            |
| D. Waist                | I. Waist                | N. Did not like fabric                              |
| E. Chest/Bust           | J. Chest/Bust           | O. Changed Mind                                     |
|                         |                         | P. Arrived too late                                 |
|                         |                         | Q. Damaged in shipping                              |
|                         |                         | R. Wrong item shipped                               |
|                         |                         | S. Other: please specify                            |

### ACTION CODES

1. Exchange/replace with same item
2. Exchange/replace with new item
3. Return to credit card

# 3. SEND IT BACK TO US.

## 1. RE-PACKAGE THE ITEM SECURELY

You can use the original packaging or another suitable package

## 2. INCLUDE THIS COMPLETED RETURN FORM

We strongly suggest you make a copy of this completed form for your records

## 3. CHOOSE WHICHEVER SHIPPING METHOD IS MOST CONVENIENT FOR YOU

Please insure your return package, as we cannot be responsible for lost or damaged items

We proudly stand behind every product that we sell. If you are unhappy with any regular priced item you receive, simply return or exchange your item(s) in its original condition along with this return form within 30 days of receipt and we will credit your original form of payment, less any shipping charges.

SALE ITEMS are final sale and not eligible for return or exchange.

In the unfortunate event that we processed your order incorrectly or shipped you a defective item(s), we apologize and will gladly take back the item(s) and credit you the purchase price, sales tax and original shipping cost - and remedy the situation with the information you provide on the form below.

Please allow 2-3 weeks from the shipping date for your account to be credited and 1-2 billing cycles for the credit to appear on your statement.

Please notify us within 10 days of receipt of your package of any damages to items. Any claims after 10 days will not be accepted.