



SILVER

A U S T R A L I A

RETURNS POLICY

At Silver Australia, providing the best quality products is extremely important to us. If you are not completely satisfied, please return the goods to us unused and in their original packaging (including mini clear bags inside the box) within 14 days and we will happily provide a suitable exchange or a refund. All returned items need to be returned **unworn**.

Please note, once personalised items have been personalised, they are non returnable.

Regrettably, delivery charges for the original order will not be refunded. Any items returned that arrive damaged or become lost, will not be credited. We only refund return/exchange postage costs if the item returned is faulty.

However, goods received damaged in transit will be replaced at no cost with free delivery, provided you inform us of any breakage within three days of receiving the order.

IN ORDER TO RETURN GOODS TO US:

Please complete the details below and return the item(s) to: RETURNS SAS, PO Box 8086, North Road, VIC 3187, Australia.

Name:

Address:

Phone number:

Order number:

Exchange – Returned Product Code(s)

Replacement Product Codes

Refund – Full Refund Product Code(s)

Part Refund – Product Code

