LIMITED LIFETIME WARRANTY

Norco Professional Lifting Equipment's products and parts are warranted against defects in materials and workmanship for the life of the product or the part.

This warranty is expressly limited to persons who purchase Norco products or parts for the purpose of resale or use in the ordinary course of the buyer's business.

This warranty does not cover any product or part that has been abused, misused, worn out, neglected, ground or otherwise altered, used for a purpose other than for which it was intended, or used in a manner inconsistent with any instructions regarding its use. In addition, this warranty does not cover any chains, batteries or electric motors, which are sold with Norco products. All electric motors are separately warranted by their manufacturer under the conditions stated in the separate warranty.

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If any Norco product or part is determined by Norco, in its sole judgment, to be defective, Norco will, at its option. either repair or replace such defective product part. THIS REMEDY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE FOR ANY DEFECTIVE NORCO PRODUCT OR PART AND FOR ALL DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER, INCLUDING, WITHOUT LIMITATION, NORCO'S NEGLIGENCE. IN NO EVENT SHALL NORCO BE LIABLE TO ANY BUYER OR OTHER PERSON FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND OR NATURE WHATSOEVER, WHETHER FOR DEFECTIVE OR NONCONFORMING GOODS, OR UNDER ANY THEORY OF LIABILITY, INCLUDING, BUT NOT LIMITED TO, BREACH OF CONTRACT (EXPRESS OR IMPLIED), NEGLIGENCE, STRICT LIABILITY OR OTHERWISE. The purpose of this exclusive remedy shall be to provide the buyer with repair or replacement of Norco products or parts determined by Norco to be defective in material or workmanship. This exclusive remedy shall not be deemed to have failed of its essential purpose so long as Norco is willing and able to repair or replace said defective product or part in the prescribed manner.

https://www.norcoindustries.com/warranty.html