

All Gaither & Winntec Professional Equipment supplied by Gaither Tool Co. includes a one-year limited warranty against manufacturing defects, with a few exceptions. All bead breakers carry a 90-day warranty, and the following items carry a three-year warranty - #GT-3531, #GT-3531-AG, #GT-4532. Each piece of Winntec equipment is labeled with a serial number which must be registered at www.gaithertool.com in order for the warranty to go into effect – NO EXCEPTIONS.

Should a problem arise with a piece of Gaither equipment that cannot be easily remedied by the owner and/or troubleshooting with a Gaither employee, the equipment should be returned to Gaither for inspection and evaluation.

Should a problem arise with a piece of Winntec equipment that cannot be easily remedied by the owner and/or troubleshooting with a Gaither employee, the closest certified service center is to be contacted. The distributing company's sales rep tending to the user's complaint is responsible for conveying all details relating to the alleged defect to the service center. The service center will then contact Gaither Tool Co. to inform that a unit is in for work.

The service center will then report on the condition of the tool/jack upon arrival, including physical and mechanical, as well as all repairs performed. The tool/jack will be repaired to good working condition if possible and returned to the customer. If the tool/jack is still within its one-year warranty period, Gaither will be responsible for repairs if the problem is determined to be a manufacturing defect. If the tool/jack has been abused in any way by the user, the user is then responsible for the incurred charges for repairs made to the unit.

If a tool/jack fails due to a manufacturing defect and cannot be repaired, as stated by the service center, a new unit will be issued free of charge by Gaither.

If a tool/jack fails due to negligence and/or abuse and cannot be repaired, as stated by the service center, a new unit will not be issued, and it is the decision of the customer to purchase a replacement unit.

If a tool/jack is sent into the service center for repair but is found to only need simple maintenance that can and should be completed by the user (i.e. lubricating air motor, maintaining hydraulic oil level, etc.), then the user is responsible for those charges as they should have been avoided by proper maintenance and are not the responsibility of Gaither.