

**KINROSS**

DESTINATION WINE

# GUEST INFORMATION

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**GENERAL**

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**DINING AT KINROSS**

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**IN YOUR ROOM**

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**ONSITE AMENITIES**

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# WELCOME TO OUR HOME

We are so pleased to welcome you to our corner of paradise. We are a proudly kiwi, family run business who focuses on offering guests a world class, yet uniquely Gibbston experience.

Both our children have worked here and really wish our guests to feel the genuine and family warmth when staying in our cottages. Our wonderful team are on call for you to help facilitate a relaxed and enjoyable holiday no matter the season.

If you do have any issues at all, please note the contact details and service hours below.

We might bump into you whilst you are staying, but if we don't, enjoy your stay!

**Warm regards**

**John and Christine Erkkila, Kinross owners**

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**CONTACT OUR TEAM**

**03 746 7269**

or + 64 3 746 7269 international

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**RECEPTION HOURS**

**9AM - 5PM**

Pop into the Bistro if you need anything outside of reception hours.

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## WHAT DO TO IN AN EMERGENCY?

**In the event of an emergency,  
please dial 111.**

If you require urgent assistance after hours, we have the Manager's Residence, located behind the Bistro, or call **03 746 7269**. Our first aid kits are in the Bistro.

The assembly point is located next to the Bistro car park, beside the Willow tree. Please familiarise yourself with the evacuation instructions, which can be found underneath the heat pump.

## HOW TO CONNECT TO WI-FI?

Kinross offers free and unlimited Wi-Fi to our guests. We are in a rural area and so in peak times or in bad weather conditions the connection might be slightly delayed. We do appreciate your patience with this.

### IN YOUR ROOM

Connect to: **Kinross Cottages Hotspot**  
Password: **kinross2300**

### IN THE PUBLIC AREAS

Connect to: **Kinross**  
Password: **kinross123**

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## IMPORTANT INFORMATION FOR YOUR STAY

**Check in is between 2 - 5pm.**

**Check out is at 10am.**

If you wish to have a later check out, please contact reception. Should you be leaving early in the morning, please settle your account the evening before your departure.

# DINING AT KINROSS

At Kinross we offer breakfast, lunch, snacks and an evening takeaway dinner service. Please be advised that the menu online is a sample menu and changes with the seasonal produce availability. For the most up to date menu head to the Bistro, the team will be able to help.

**VIEW EXTENSIVE INFORMATION  
ABOUT OUR DINING SERVICES**

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**BREAKFAST** 8:30AM - 10AM

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**LUNCH** 11AM - 3PM

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**SNACKS** 3PM - 5PM

(Last orders 4:15pm)

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**TAKEAWAY EVENING DINING**

(Last orders 4.30pm), pickup 5:30pm

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**DINING OFFSITE**

No matter what your appetite may be, our team has recommendations for dining in the region. Feel free to reach out to us with any questions.



8:30AM - 10:00AM

## BREAKFAST

We are currently serving a delicious buffet breakfast that has a selection of locally sourced hot and cold options, as well as barista coffee and herbal teas.

Our in-house guests that have booked directly with Kinross receive breakfast included as part of their stay package. We are also open to anyone who is keen to start their day the right way, breakfast is \$25 per person.

11AM - 3PM

## LUNCH

Our lunch menu has been carefully curated by head chef Pete Franklin to hero the incredible local meat and produce of our region. An authentic Central Otago dining experience, specialising in fresh sharing style food perfect for a long lunch amongst the vines. Whether you are keen to have a stunning wine matched long lunch, or a wood-fired pizza in the Wine Garden, our menu won't disappoint.

[VIEW LUNCH MENU](#)





3PM - 5PM

## SNACKS

If you are after something light we have a snack menu as well as two fantastic food and wine matching experiences. **Flight of Fancy** offers a self-guided tasting in the comfort of the Wine Garden.

[VIEW SNACKS MENU](#)

[VIEW FLIGHT OF FANCY MENU](#)

LAST ORDERS 4.30PM - PICKUP 5.30PM

## TAKEAWAY EVENING DINING

Guests staying in-house can order from our delicious evening takeaway menu prior to their in-house wine tasting and pick up their dinner afterwards at 5:30pm for enjoying in their room or anywhere on our beautiful grounds. The team at reception can provide you with a map of some of the best spots onsite.

[VIEW TAKEAWAY EVENING MENU](#)



# IN YOUR ROOM

As Kinross is located on a working vineyard you will occasionally see and hear mowers, tractors, helicopters, frost fans and bird scarers throughout the busier harvest months. These are all normal vineyard operations for us and are needed to help make the excellent wines the region is so proud of producing. You will find earplugs in your room should you require them.

Your room is equipped with a 42inch Panasonic Smart TV, with Freeview television. There is a HDMI cable located on the side of the TV which can be used to play movies or TV shows from your device. You will find the TV remote on the table under the window.

The fire doors (doors between the adjoining rooms) must remain closed should you have booked a connecting cottage. The extinguisher is located under the bench in the bathroom.

The heat pump works best if set between 18 - 22°C on the auto setting, at this setting it will take around 10 minutes to heat or cool your room.

## HOUSEKEEPING

We provide a daily service of your room between the hours of 10am - 5pm. If you would like your room serviced, please hang the 'Please service this room' sign on your door.

We do ask a few simple things to ensure an efficient service. Keep up to date with your dishes should you be using the self-catering facilities and do not cook strong smelling foods. Any additional cleaning, rubbish disposal or airing of the room may lead to additional charges after departure.

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### LIGHTS

Should you wish to enable/disable the sensor light outside your cottage, the switch is found behind the curtain closest to the adjoining door.

### OVEN

Always keep the switch for the oven on. If this has been turned off at the wall, simply flip the switch and press the bell button on the front of the oven.

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## MINIBAR

The Kinross minibar is a handpicked selection of the team's favourite wines and snacks for you to enjoy.

Your minibar will be replenished daily, and any items consumed will be added to your bill. Any charges not paid for on departure will be charged to the credit card on file and a receipt emailed through.



## SUSTAINABILITY/ RECYCLING

We strive to keep Kinross a happy, healthy, and environmentally friendly. We encourage you to join us by doing some small things which can make a big difference.

Please remember to rinse any recycling so it is not food contaminated. Any extra waste can be placed in the wine barrels in the car park – the team will then separate this into general waste and recycling.

- **Separate your recycling from rubbish into the separate bin compartments.**
- **Opt to only change linen/towels when necessary, if you would like these changed, please leave them on the floor.**
- **Turn off lights and the heat pump when leaving for the day.**

We are also committed to making an environmental difference.

**VIEW OUR EVER-GROWING LIST OF SUSTAINABILITY INITIATIVES**

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### UMBRELLAS

Umbrellas are provided in the wardrobe in your room for your convenience. You are welcome to take these out for the day however we do ask that you return them to your cottage. **Umbrellas can be purchased for \$50 NZD.**

### LAUNDRY

There is an iron and ironing board in the wardrobe of your room for your convenience. We have a guest laundry that is located next to the Bistro.

**OUR GUEST LAUNDRY**

## ONSITE AMENITIES

### CELLAR DOOR

Kinross is the official Cellar Door for five local, boutique wine labels: Coal Pit, Hawkshead, Valli, Wild Irishman as well as our own Kinross wine.

Our team of specialised and internationally qualified Wine Advisors are extremely passionate about sharing stories of these special wineries with you. For wine lovers and enthusiasts alike, Kinross offers in-depth wine experiences to showcase exceptional Central Otago wines along with tales of this industrious and proud wine region.

If you have booked the Kinross stay package your wine tasting experience is included in your stay. Should you wish to book a wine tasting experience, please speak to the team about timings for this during your stay.

## HOT TUB

**The Hot Tub is available to be used between 3pm – 9.30pm and can be booked for 45 minute slots.**

Our outdoor Hot Tub is a great way to relax under the Southern sky with a glass of wine in hand. We do recommend booking your Hot Tub in advance, as there are limited time slots available each day. Please do not add any chemicals to the water, as the water is recycled into the irrigation on the grounds.

**Please be aware that the hot tub area is under video surveillance.**

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**TO BOOK, CALL                      03 746 7269**

Reception hours are 9am – 5pm.  
Pop into the Bistro if you need anything outside of reception hours.

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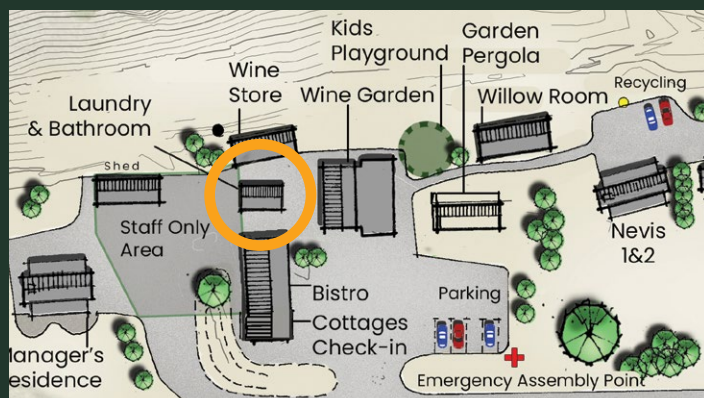
## PÉTANQUE

We have two pétanque courts located opposite the orchard, nestled between the vines.

The pétanque sets are already located at the courts, please leave them here for the next group to enjoy.

## LAUNDRY

Our guest laundry is located next to the Bistro, we have two coin operated washing and drying machines. They take \$1 and \$2 coins only.



The washing machine costs \$6 for a 30-minute wash. The machine will dispense environmentally friendly laundry detergent automatically, this is kind to the earth and your clothes! We do request that no additional detergents/powders are added.

The drying machine costs \$4 for a 45-minute cycle. Please do not leave laundry hanging in the laundry room. Drying racks are provided in the guest laundry area – these can be taken to your room. There is also an iron and ironing board in the wardrobe of your room for your convenience.

# USEFUL INFORMATION

## LOST PROPERTY

Kinross does not take any responsibility for any items left behind. We may be able to forward on any items left behind at your expense if required. We will keep any lost property for two months only. Any food/ drink left behind will be disposed of after checking out.

## SMOKING POLICY

Kinross is a non-smoking property. We do ask you to respect this policy and to not smoke on the Kinross grounds.

## POWER CUTS

Unfortunately, the Gibbston area can be prone to power cuts. We do have an extremely powerful generator which will turn on immediately in the event of a power cut, so there shouldn't be any issues.

## NOISE

In respect to other guests, **please reduce all noise at 10pm**, particularly outside your cottage and in the shared areas.



# KINROSS

DESTINATION WINE


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RECEPTION 9AM- 5PM

03 746 7269

Pop into the Bistro if you need anything  
outside of reception hours.

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 kinrossgibbston

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[WWW.KINROSS.NZ](http://WWW.KINROSS.NZ)

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