



Refund and Exchange Policy

RETURN OF DAMAGED OR INCORRECTLY SENT PRODUCTS.

Humless will exchange products if the returned products were received by the purchaser in damaged condition or were incorrectly sent. Purchaser must contact a Humless customer service representative at 1 (866) 476-2586 to notify them of the discrepancy or damage within 5 business days of receipt. Humless will provide qualified returns with a RETURN MERCHANDISE AUTHORIZATION (RMA) number that you must include on the box, as well as a return shipping label. Such products must be returned within thirty (30) days of receipt. Failure to notify Humless of the damage or discrepancy within 5 business days will forfeit customer's right to request a correction. Whenever possible, returned products will be replaced with undamaged products. However, when an exchange is not feasible, the Company reserves the right to issue a credit for the amount of the exchanged products.

SHIPPING AND HANDLING CHARGES

All orders over \$200.00 & within warranty will receive free shipping.

RESTOCKING FEE

If the returned product does not meet the above requirements the customer will be charged a 10% Restocking Fee.