

FREE UK RETURN FORM

Refunds and exchanges



ORDER NUMBER: _____

| QTY | PRODUCT CODE | DESCRIPTION | SIZE | REFUND | REASON CODE | EXCHANGE | NEW SIZE | NEW COLOUR |
|-----|--------------|-------------|------|--------|-------------|----------|----------|------------|
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REASON FOR RETURN

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|---|------------------------------|
| 1 | Too big |
| 2 | Too small |
| 3 | It is not fit for purpose |
| 4 | I changed my mind |
| 5 | The item is damaged |
| 6 | I received the wrong item |
| 7 | It does not work (Defective) |

INSTRUCTIONS

- Please fill in the return form above and enclose in your parcel;
- Cut the second half of the form and attach to your parcel.
- Do not forget to write down your order number on both above form and below label. We will be unable to identify your return and refund/exchange items, provided the order number is missing.



Order Number

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Freepost RUAE-GERG-JCZL
Teenzshop Ltd
James & James Fulfilment
Liliput Road
Brackmills Industrial Estate
Northampton
NN4 7DT

