

# Freight Curbside Delivery



## PLEASE NOTE:

Each freight shipment is transported on a pallet or skid. The order is very heavy and/or delicate. As drivers are specifically prohibited to assist with inside delivery, please arrange for any assistance you may require at the time of delivery to get your order into the building. We strive to provide you with an accurate estimated delivery date and request the driver to call you prior to attempting delivery. The recipient of the shipment must be present at the time of delivery and must sign for the order to be released.

## PLEASE INSPECT SHIPMENT PRIOR TO SIGNING:

All items leave our warehouse in brand new and working condition. It is possible for items to be damaged during shipping, no matter the precautions taken, so we strongly suggest you thoroughly survey and inventory the shipment as it is unloaded. Please use the packing slip as a reference. If, for any reason, a part of the order is missing or damaged, please note it on the Bill of Lading PRIOR to signing for receipt. We also recommend taking pictures, if applicable, and acquiring the signature of the shipper's representative. In the event of a damaged shipment, contact SalonGuys within 5 business days and DO NOT throw away any parts, pieces, or packaging material.



## RETURN POLICY:

If you are not satisfied with your purchase, you may return the order within 30 days of the purchase date. All items must be returned free from damage and in all of its original packaging. Any item returned in less-than-new condition or not in its original packaging may be subject to a 20% restocking fee. This includes the pallet the shipment arrived on. We advise you keep all packaging materials for the entirety of the 30-day return period. Original and return shipping charges are non-refundable.