



# RETURNS & EXCHANGES FORM

THELUCKYCUB.COM

We understand when something you order just doesn't quite fit. No worries! Our return and exchange process is very quick and easy. Items purchased on TheLuckyCub.com can be returned or exchanged within 30 days of purchase. Items must be new, un-used, un-washed, and in original packaging.

Shipping and handling charges are non-refundable, unless an error occurred on our part while shipping your order. Refunds for returned items will be issued in the original form of payment.

Follow the instructions below to return or exchange your order:

1. Complete the form below, indicating how you would like us to handle your return.
2. Enclose the form with the merchandise and a copy of your original receipt.
3. Ship the package to the address below via USPS or FedEx\*

**The Lucky Cub**  
**Attn: Customer Service**  
**9709 State Line Rd.**  
**Kansas City, MO 64114**

*\*To ensure that the package arrives back to us safely and timely, please ship via USPS or FedEx\*. For your protection, we suggest using a trackable and insured method, although it is not required.*

<b>Order Number</b>		<b>Date</b>	/	/
---------------------	--	-------------	---	---

QTY	PRODUCT NAME	SIZE	EXCHANGE?	REFUND?	NEW SIZE	CODE	REASON CODES
							1 - Too big
							2 - Too Small
							3 - Quality Issue
							4 - Changed Mind
							5 - Unwanted Gift
							6 - Not as Expected
							7 - Wrong Item Sent

QTY	REPLACEMENT ITEM	SIZE

**CONTACT INFORMATION:**

EMAIL ADDRESS: \_\_\_\_\_

PHONE: \_\_\_\_\_

NAME: \_\_\_\_\_

STREET: \_\_\_\_\_

CITY, STATE, ZIP: \_\_\_\_\_