

barneys

salon supplies

Furniture Warranty

Your beauty furniture is one of the biggest investments you will make in your salon. Beauty Brands Group recognises your furniture purchase as an asset to your business and stand behind the quality of our products with peace of mind warranties that ensure confidence.

Rest assured your important beauty tools stand up to their task with our 12-month and 24-month manufacturer's warranties. Take advantage of our 24-month Warranty that applies specifically to motor and control units of our electric beauty beds for added confidence and peace of mind.

Please read the user manual related to the product of purchase before using the product to ensure warranty remains valid.

A 12-Month Warranty applies for all Barneys brand furniture & equipment products including the following:

- Adjustable Beauty Beds,
- Mani & Pedi Adjustable Chair
- Salon Stools
- Facial Steamers
- LED Magnifying Lamps
- Beauty Trolleys

A 24-Month Warranty applies specifically to Adjustable Electric Beauty Beds:

Beauty Brands Group offers a 2-Year Manufacturer's Warranty on motors and control units for the following products:

B82214 - Barneys Kingsbury Electric Adjustable Beauty Bed White Upholstery

B82250 - Barneys London Electric Adjustable Beauty Bed White Upholstery

This warranty does NOT cover:

- Defects or faults that are the result of normal wear & tear
- Patterns, markings or natural characteristics of the material used
- Warranty does not apply to goods that have been altered by the user in any way
- ***This warranty is not transferable***

If your product is within the Warranty period and you believe it could be a manufacturing or material fault, contact the place of purchase or Beauty Brands Group. All products considered to be faulty must be returned for assessment to Beauty Brands Group Pty Ltd before the Warranty can be confirmed. DO NOT return products without prior approval. Once Beauty Brands Group has registered and approved return of your product it can be returned to BBG, check for our correct address details. Beauty Brands Group does not cover the cost of shipping. If Warranty is approved your product will be repaired or replaced as soon as is possible.

If return of your product has been approved for assessment please ensure that it is packaged carefully as items damaged in transit will not be covered by Warranty and Beauty Brands Group will not cover repair costs. Please photograph your product prior to packaging and forward to BBG along with your Warranty application.

IMPORTANT: Include a copy of your original invoice and current contact details with the goods returned. We strongly recommend using a shipping provider with ability to provide tracking, record the tracking number. Beauty Brands Group will not be liable for any products lost in transit.

Any repairs not covered under warranty need to be paid before your product can be returned.

If your product is covered under Warranty Beauty Brands Group will cover the return shipping cost(s). If repairs are not covered under Warranty you will need to pay for return shipping before the product can be shipped.

This Warranty is subject to the Australian Competition and Consumer Act 2010 (Australian Consumer Law). The benefits provided in this Warranty are in addition to other rights and remedies of a consumer under the Australian Consumer Law, and any other laws in relation to the products to which this warranty relates. The warranty period commences from the date that goods are purchased for a period of 12-Months.

BEAUTY BRANDS GROUP PTY LTD

www.barneysalonssupplies.com.au | 1800 676 522