

# LIMITED PROSLAT POLYASPARTIC FLOOR COATING WARRANTY CERTIFICATE



This document details the Proslat Garage Shop Limited Warranty for Proslat Polyaspartic Floor Coating purchased anywhere in North America and installed only by Proslat Garage Shop approved installers. This Limited Warranty extends exclusively to the first purchaser of the product.

Proslat Garage Shop warrants its polyaspartic coated floors against defects in material or workmanship, including installation, for the following periods depending on usage:

- 20 Years for residential garages
- 10 Years for balconies or other exterior applications
- 5 Years for commercial surfaces

This warranty is effective only from the moment that the invoice is paid in its entirety.

Proslat Garage Shop will repair any defective floor provided it was installed by an approved installer. Any Proslat polyaspartic floor coating repaired under the terms of this Limited Warranty inherits the remaining warranty period from the original purchase.

Warranty coverage does not include removal or re-coating of the entire floor area unless patch repair is insufficient as determined by a Proslat Garage Shop approved representative. Areas repaired under warranty could vary in colour and texture compared to the original installation.

Only polyaspartic applications are covered.

## What is Covered:

- Abnormal discolouration
- Delamination, chipping, flaking, or peeling of the polyaspartic coating surface under normal use
- All material and labour cost involved with the required repair

## What is Not Covered:

Proslat Garage Shop  
225 Boulevard Industriel, Chateauguay, QC J6J 4Z2  
1679 32 Ave NE, Calgary, AB, T2E 7Z5  
Info@proslatgarage.com; 1-888-801-1801; www.proslatgarage.com

- Damage due to structural deficiencies including but not limited to slab cracking from any movement, shifting, or expansion/contracting
- Damage due to modification of the coated concrete slab
- Gouging or other damage due to fork lifts, or dragging or dropping heavy materials
- Vandalism
- Wear and tear from normal usage
- Areas of less than optimal bond due to imperfections of the substrate
- Delamination due to hydrostatic pressure
- Delamination caused by the permeation of any foreign matter from below or within the substrate either before or after the Proslat Polyaspartic Floor Coating is applied, including but not limited to vegetation, oil, silicon, moisture of any type, pyrite, efflorescence, dissolved salts, calcium or lime
- Damage that results from improper misuse or abuse including but not limited to burns or exposure to fire, improper or lack of maintenance, cuts, scuffs, punctures from screws, nails or rocks, and mechanical impacts
- Damage due to acts of God, or accident
- Damage that results from chemical interaction, exposure to solvents, acids, or brake fluid
- Discolouration caused by liquids or rust
- Other elements beyond the scope of protection of this system nor causes not related to the system materials.

THE ABOVE LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY FOR PROSLAT POLYASPARTIC FLOOR COATING WHEN INSTALLED BY A PROSLAT GARAGE SHOP APPROVED INSTALLER. PROSLAT AND PROSLAT GARAGE SHOP DISCLAIM ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OR MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE OR OTHERWISE. IF YOU LIVE IN A JURISDICTION WHERE CONSUMER LAW PROHIBITS THIS DISCLAIMER, THE ABOVE LIMITED WARRANTY WILL NOT EXTEND THE TIME PERIOD OF ANY SUCH IMPLIED WARRANTY.

**Obtaining Limited Warranty Service:**

In case of a warranty claim, the owner will notify Proslat Garage Shop by calling toll free 1-888-801-1801 or in writing by email at *info@proslatgarage.com* within 30 days of the first appearance of problems covered under this warranty. The owner will provide free and unencumbered access to the area during normal working hours for warranty rework. Remedy is limited to direct repair of the Polyaspartic Floor Coating System.