



Return Form

Neptune & Co. wants you to have a great experience. Therefore, we'll happily accept a return for merchandise that is in new, unused condition. Products purchased from www.neptunenco.com may be returned and received by our San Francisco warehouse within 30 days of the order date for a full refund. Returns received by our warehouse after 30 days of the original order date will not be accepted and will not be shipped back to you.

In order to be eligible for a full refund, the merchandise must be in new, unused condition, must be clean and free of all pet hair and dirt.

Returned merchandise that requires cleaning, which includes the removal of pet hair and/or dirt, will be charged a \$5 cleaning fee.

Use the table below for your returned merchandise and complete all of the sections.

Item Number	Reason	Quantity

Return Instructions:

1. Complete the table above.
2. Enclose this Return Form along with the item(s) you are returning and provide your name, order number, email, and phone number.

NAME

ORDER NUMBER

EMAIL

PHONE NUMBER

3. Ship your return package by UPS, FedEx, or insured mail. Please keep your tracking number to confirm delivery.
4. Once received, Neptune & Co. will issue the credit for your return within 3-5 days.

Questions? Please email us at returns@neptunenco.com with any questions or concerns.

PLEASE SEND YOUR RETURN PACKAGE TO:

