

# WARRANTY INFORMATION

SunRay Saunas carry a 7-Year Warranty against defects in materials and workmanship. For warranty claims, please complete and detach the warranty registration card below and send it along with a valid sales receipt to the warranty claims department address below. You can also contact our warranty claim department at [warranty@sunraysaunas.com](mailto:warranty@sunraysaunas.com).

The 7-Year SunRay Warranty covers the entire structure of the sauna including the heating elements. The radio is covered by a limited 1-Year Warranty. If the warranty claims department determines that the sauna must be returned, it must be returned with a receipt showing date of purchase, purchase price, and the dealer from which the sauna was purchased. No warranty claim will be honored without a receipt.

Warranty claims will only be resolved with the repair of the current product or the shipment of a replacement product. Improper use or installation or damage resulting from acts of nature is not covered under the sauna warranty. No other warranties expressed or implied shall be in effect in lieu of the 7-Year Warranty and no responsibility is assumed for present or future damage due to misuse. SunRay indoor saunas are intended for INDOOR USE. Use of SunRay Saunas outside void the warranty.

Do not use lacquers, paints or abrasive cleaners in the sauna. Do not place the sauna on non-approved surfaces or in outdoor applications. Surface cracks are not considered defects in material or workmanship, as they are considered normal characteristics of all wood."

## SUNRAY SAUNAS

Attn: Claims Department  
2113 North Hamilton Street  
Suite B  
Richmond VA 23230