



Creating Bespoke Vintage Furniture Designs

We love designing completely unique vintage furniture tailored to you and your home, and creating statement pieces to be enjoyed and admired for years to come!

Here is how the commissioning process works:

- We'll give you an estimate of the costs of the work to create the piece to a certain type of style or design after talking to you about your requirements and inspiration for the design. That can include sourcing the vintage item for you, if required
- If you are happy to go ahead we take the payment in full via Vinterior or Etsy or 50% if working with me directly. This secures a slot in the schedule to do the work (currently 6-8 weeks). We'll give you the date once it's booked in
- If we are sourcing a piece for you we will work with you to choose the right one to buy before going ahead
- Next, we bring the piece into the studio to start working on the more specific details of the design and new fittings (unless we are re-creating a previous design exactly), which will be captured in a visual design mock up to help you see what the finished piece will look like
- We then finalise the design together and may revisit the costs if anything extra has been requested and/or agreed
- The final payment is made as the work gets underway and the turnaround time for the work is two weeks
- We can arrange for a careful courier delivery for you at the end or you are welcome to come and collect from our studio in Leeds.

Terms and conditions

- If the condition of the piece requires additional work or the work estimated takes longer for any unforeseen reason or you would like any extra changes or fittings then we'll talk to you about this and agree any further costs needed between us before going ahead
- If we are sourcing a piece for you the cost includes a dedicated 2 hours of searches, which is usually sufficient, but after that any more time needed will be charged at £20 per hour.
- If we are sourcing a piece for you the budget for sourced pieces is up to £100 including delivery to the workshop. If we find something outside of that that we think you'll love we'll discuss it with you and see if you want to go ahead and pay the additional cost or to keep looking
- For custom designs where we're creating something bespoke for you the cost includes design work to create one design, produce a mockup and make up to 2 rounds of amendments, which is normally perfectly ample to reach our perfect design together. If we need to keep designing though it's fine and it will simply be charged at £20 per hour.
- If a project is booked into the schedule and we are unable to proceed any costs to cover time spent sourcing / discussing designs any purchases made will be retained. If the project is less than 4 weeks to the start date the 50% deposit (or 50% of the Vinterior payment) is non-refundable
- Once work is underway any changes to the design or specifications may incur additional costs but if you have any concerns at all let us know as soon as possible so that we can make any changes for you as most importantly we want you to love your new furniture!
- The completion date is an estimate only and may take longer due unforeseen circumstances with the piece itself or other projects, but we'll keep you updated so you know where things are up to.
- Please be aware custom design orders cannot be returned or exchanged.
- Any pieces not picked up or delivery paid for and arranged within 15 days of completion will be charged a £20/day storage fee.
- Any pieces not picked up with 30 days of completion will be listed for sale to recoup costs.
- Once piece has been picked up/delivered, any damage after unpacking or once in residence is your responsibility. If you need any help with problems of course we will be on hand to if you need us!

All of our furniture is restored and refinished with a very high quality, long-lasting but we would like to note not to expect a machine/factory finish as we do it all by hand!

As we are working with Vintage furniture all the pieces supplied have had a life before so please do expect some signs of use appropriate to its age also.