

This 15 Year Limited Warranty for Deckz Decking, Cladding, and accompanying products applies to Residential Use only, under normal use and service conditions DECKZ CO LTD products shall be free from material defects in workmanship and materials, and shall not split, splinter, rot or suffer structural damage from termites or fungal decay.

Deckz Products are manufactured from selected materials, including natural wood fibers and recycled components, and they are designed to create an alternative to natural wood products, without the inherent flaws of natural wood products when used in the same way. This allows many years of use and minimum maintenance. Register online at www.deckz.co within 30 days of purchase to activate this warranty.

In this warranty the following terms will have their meaning set out below.

- **Buyer** means the first owner of the Goods following installation. The benefit of this warranty may also be transferred to the next owner of the Goods should they buy the property in which said Goods are installed within two years of the date of the original purpose.
- **Goods** means Deckz brand decking, cladding and supplementary products manufactured by Deckz.
- **Manual** means the Deckz Product Installation Guide version as applicable at the time of installation of the Goods.
- **Deckz** means Deckz Co Limited, registered company no 10856656.
- **Residential** means a single family domestic home.
- **Warranty** means the limited warranty given to the buyer by Deckz as set out according to the terms of this document.

1. Subject to the Buyer applying for Warranty registration by logging onto and submitting requested details at www.deckz.co within 30 days of purchase. Deckz warrants to the Buyer, that under normal Residential use conditions only, for a period of fifteen years from the date of purchase, the Goods will be free from material and manufacturing defects, will not split, and will not splinter, will not suffer from cupping, and will not rot from fungal decay that materially affect structural fitness for purpose as intended. This guarantee does not cover fading or expansion.

2: The Warranty is given by Deckz subject to the following conditions:

2.1: Deckz shall be under no liability under this Warranty unless the goods have been registered in 30 days of original purchase.

2.2: Deckz shall have no liability under this Warranty in respect of any defect arising from the re-installation of the Goods. For the avoidance of doubt this means that the Warranty is valid for the first installation of the Goods, and not in respect of any subsequent installation including but not limited to instances where the goods are transported to a new location or refitted.

2.3: Deckz shall be under no liability in respect of any defect in the Goods arising from any drawing, design, or specification supplied and/or incorporated by the Buyer; nor in respect of any failure to meet local building regulations.

2.4: Deckz shall be under no liability in respect of any defect arising from: willful damage or abuse; negligence by the buyer or any third party; abnormal use or conditions; failure to use the fixings recommended by Deckz; improper gapping; misuse or alteration or repair of the Goods without Deckz' written approval; use other than for purpose of external decking or cladding for normal Residential pedestrian usage; movement, distortion, or defect in, but not strictly limited to, any subframe, mounting base, stand, support, buttress, fixing, railing or otherwise howsoever caused; any surface markings caused by, but not strictly limited to, shoes, furniture or any other sharp, pointed or jagged objects; scouring; any Acts of God, lightning, hurricane, fire, flooding, earthquake, windstorm, or other natural disasters; environmental or air pollution and weathering conditions; damage caused by, but not strictly limited to, fire, hot coals from fire pits, barbecues, chimineas, and otherwise; changes in colour due to exposure to weather and atmosphere including sunlight, which may cause any surface amongst other possibilities to accumulate dirt; staining by foreign substances including but not strictly limited to, solvents and oils; wearing of detail or mouldings; breakages caused by improper loading or impacts over normal human Residential pedestrian traffic; failure to follow specific instructions as to storage, cutting, and sealing of the Goods. Deckz warranty does not cover fade or scratches. Deckz shall not be responsible for

or under any liability for installation methods carried out by the home owner or chosen installer. Deckz solely supplies the materials and is not responsible for decking, cladding or handrailing failure of any description.

2.5: Deckz meticulously checks all products before orders are dispatched and will not package or supply any defect boards such as products with scratches or imperfections therein. It is the buyers responsibility to check and inspect all products before the driver departs. Any reported damages such as scratches, dents or defects after delivery will not be covered by the warranty and will be deemed an invalid claim.

2.6: The above Warranty does not extend to product expansion or contraction or any subsequent items damaged due to this. The buyer must accommodate for upto 12mm expansion or contraction of all composite products manufactured by Deckz. All continuous and butting joints must be secured on individual construction joists. All joists should be no more than 400mm apart. All ends of cladding or decking products should be individually supported and connected. Failure to follow and comply will result in an invalid Deckz warranty.

2.7: The above Warranty does not extend to parts, materials, or equipment not manufactured by Deckz, in respect of which the Buyer shall only be entitled to the benefit of any such warranty or guarantee as it is given by the manufacturer to Deckz.

3: A claim by the Buyer which is based on any defect in the quality or condition of the Goods under this Warranty shall be notified to Deckz in writing, with photographs, proof of purchase, and detailed description of the defect and within the Warranty time limit. Deckz and its agents reserve the right to inspect the Goods on site (visit may be chargeable should the claim fail) or request a sample be sent of the alleged defective product. Where a valid claim in respect of any of the Goods in notified to Deckz in accordance with this Warranty, Deckz may choose to resupply the Goods (or the parts in question) free of charge, or at Deckz' sole discretion, to refund the Buyer the purchase price of the Goods calculated in clause 4 below, in which case Deckz shall have no further liability to the Buyer. For the avoidance of doubt Deckz shall not be liable for any costs, expenses or actions in relation to any installation, removal, disposal, and/or replacement of the Goods, including but not limited to delivery.

4: If the conditions in clause 3 above are met, Deckz may refund the following proportions of the original uninstalled purchase price of the quantity of goods found to be defective, depending on the length of time from the date of original purchase to the date of the claim being received by Deckz:

UP TO 2 YEARS:	100%
2 TO 7 YEARS:	50%
7 TO 12 YEARS:	30%
13 TO 15 YEARS:	15%
OVER 15 YEARS:	0%

5: Deckz shall not be liable to the Buyer by reason of any representation (unless fraudulent), or any implied warranty, condition or other term, or any duty at common law, or under the express terms of the contract of sale, for loss of profit or for any indirect, special, or consequential loss or damage, costs, expenses, or other claims for compensation whatsoever (whether caused by the negligence of Deckz, its employees or agents or otherwise) which arise out of or in connection with the supply of the Goods or their use or resale by the Buyer, and the entire liability of Deckz under or in connection with therewith shall not exceed the price of the Goods, except as expressly provided in this Warranty.

5.1: Deckz shall not be liable to the Buyer or user of Any Deckz products which result in injury or death. All installation guides are only a guide tool and are not in accordance with building regulations or in any way construction methods users should follow.

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