

RETURNS

If you should wish to return an item, you have 30 days to do so from the day you receive your package. When you return an item, it must be in unused condition and in its original packaging. If you wish to exchange the item for one in a different size, we ask that you purchase the desired size in the online shop and return the item normally.

Returns cost 3,99£ and will be deducted from your refund.

TO RETURN AN ITEM:

1. Please fill in the return form and enclose it in the package along with the return item.
We encourage you to use the original packaging to return the item, so together we can protect the environment.
2. Fill out an online return label from <https://return.coolrunner.dk/nu-denmark-uk/GB>
Please note that you must write the letter O in front of the order number. Print the return label and place it outside the package without covering the text and barcode.
3. Deliver the package to a post office. We recommend that you keep your postage receipt as proof that the package has been sent.

PERSONAL INFORMATION:

Name: _____

Phone: _____

Email: _____

Order no.: _____

I WISH TO RETURN:

NO.	STYLE NUMBER	SIZE	QTY
1			
2			
3			
4			
5			

If you have any questions, please do not hesitate to contact us:

Opening hours:

Monday-Thursday 08am - 4pm

Friday 08am - 2pm

Phone: +45 87 12 23 00

Email: office@nu-denmark.com

