

Complete this form and include it with the product/s you are returning. You **must** attach a copy of the purchase invoice with this form. No refunds or returns will be accepted without all paperwork.

DATE OF RETURN:

Name Phone		Email		
oice Numbe	er	Purchase Date		
	r credit must be returned to AJSP v		o goods can be returned after 60	
CODUCT DETAILS				
	Part Number	Description	Reason For Return	
QTY	r are realiser	Description	neason for netarn	
	0.5	EICE LISE ONLY		
		FICE USE ONLY		
RETURN	ACCEPTED REJEC	CTED		
REASON:				
STAFF MEI	MBER ACCEPTING RETURN:			

Phone: (07) 5537 9322 Email: craig@ajsp.com.au Web: www.ajsp.com.au



## **AJSP RETURNS POLICY**

- All returns **MUST** be authorised before goods are returned.
- All items returned for refund or exchange must be returned in the original condition with tags attached (unless faulty). Any packaged goods must be returned with the packaging in its original condition or your return may not be accepted (unless faulty).
- Any returned item which is not in an acceptable condition will be sent back at the expense of the customer, please ensure all items are in new & resaleable condition to avoid your any problems.
- Returns must be within 60 days from invoice date.

ALL RETURNED ITEMS MUST INCLUDE AJSP RETURNS FORM TO BE REFUNDED.

NO FORM, NO RETURN

ALL RETURNS WILL INCUR A 20% RE-STOCKING FEE

## **FAULTY ITEMS**

If you have a faulty item that you would like refunded, repaired or replaced, please contact us before sending the item back. If emailing regarding a fault, please attach pictures of the fault so the item can be assessed before a return is approved. In cases where a faulty item was received a pre-paid shipping label can be emailed to cover the return costs on the faulty item. Faulty items may be returned outside of the regular returns time frames.

## **Return Address**

Australian Jet Ski Parts 26/38 Kendor Street Arundel QLD 4214

Be sure to pay for TRACKING on your return parcel (Regular or Express)

If your parcel goes missing without tracking then there is no way to find it/refund you

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