

February 2024

**PETRO INDUSTRIAL** 

# SERVICE & MAINTENANCE



## PETRO SERVICE & MAINTENANCE SERVICE

We are a Projects Business by nature, offering tailor made, turnkey fuel storage solutions to our customers. PETRO's extensive capabilities allow for projects to be managed during the design, development, manufacturing, delivery and commissioning stages of a project.



We offer a wide range of parts and spares both online and over the phone.

## **ONSITE TANK MAINTENANCE**

Our after-sales service is second to none, with fuel tank maintenance services on offer to maintain your fuel tank's reliability and functionality.

## **ONSITE INSTALLATION**

Our fuel tank installation experts offer marketand commissioning.

## **DESIGN & ENGINEERING**

The in-house engineering and drafting team has the capability to prototype, develop and tailor projects prior to production.

## **MANUFACTURING** & FABRICATION

Direct factory integration, as well as on-shore manufacturing and fabrication, with no middle

## **FUEL TANK SUPPLY**

PFTRO Industrial is an industry-leading fuel tank supplier and industryleading provider of self bunded fuel tank solutions.

## **TANK FARMS**

We provide modular, scalable, intelligently designed self bunded tank farms, for the bulk storage of diesel, ULP, lubricants and other liauids.

leading onsite installation

## SITE COMPLIANCE

We are experts in site compliance during all stages of the project. Pre-installation, during installation and post-installation.



## **CATASTROPHIC** Allow our qualified PETRO maintenance staff to maintain and

service your investment and prolong it's longevity while you focus on running your business.

Any downtime or breakage on your equipment is profit down the drain. Keep your fuel clean and keep your machinery running.

We'll make sure everything is performing like it should. Your tank is like your vehicle, regular maintenance keeps the wheels turning or in this case, the fuel flowing.

- Inspect tank structural integrity and signs of damage
- Test tank contents for water
- Inspect all tank accessories and maintain as required
- Inspect & service pumping equipment and filtration screens in pumps and nozzles
- Check and calibrate flow meters flow rates up to 120lpm commercial
- Remove vent and perform operational inspection
- Tighten all bolts & fittings and inspect for leakage
- Clean/drain tank pump bay bund
- Calibrate tank gauging
- Full PETRO maintenance service report provided



## Certifications

We have been the first amongst our competitors to fully invest in our systems and processes and obtain independent, third party certification in accordance to the internationally recognised Quality Standard - ISO9001: 2015. We are proud to say that PETRO industrial has, and continues to pass all of the audits and scrutiny applied by SAI Global with flying colours. This leads to the certification of our Quality Systems and Processes.



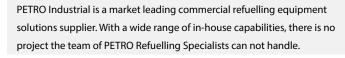
















## You are guaranteed quality when you purchase from PETRO Industrial

As the industry leader in the design, manufacture, assembly, supply and installation of Commercial Petroleum Equipment Globally, PETRO Industrial has again raised the bar. We are the first amongst our peers to firstly invest in our systems and processes and secondly obtain independent, third party certification to the internationally recognised Quality Standard – ISO9001:2008.

We are proud to announce that PETRO Industrial has passed all of the audits and scrutiny applied by SAI Global leading to the certification of our Quality Systems and Processes to ISO9001:2008.

## What does this mean to you?

## **First Time Every Time**

We recognize that you want us to get it right first time, every time. The only way we will achieve this is to document how we operate and ensure that we stick to these systems and processes developed.

## We are not a Fly-by-Nighter

The barriers to entry in our industry are coming down. Anyone can traipse up to China, engage a factory, and import equipment into the market. Would you rather deal with a fly-by-night company who probably won't be there to support the product into the future, or a strong, well managed company such as

PETRO who constantly invests in our people, our systems and our processes? We will be there to support our product with Technicians on the ground here in Australia, can our competitors say the same?

## We learn from mistakes

If we make a mistake we have a formal system in place to record this, and a process to ensure we don't make the same mistake twice. We will actively seek feedback from you and we will strive to further improve ourselves so that the customer experience with PETRO just keeps on getting better.

## They will be back

This is only the beginning of the process. We are in the process of training internal auditors to check, double-check and indeed triple-check our systems and processes. In addition, SAI Global will be back to independently audit us regularly to ensure we are sticking to the rules!!

Don't be tempted by the 'cheap stuff'. Compare us with the others. We have a strong balance sheet, we pay our bills on time, every time, we are run by the guys who originally kicked off marketing commercial petroleum equipment in our regions of operation and we invest strongly in our people, our systems and our processes. We will be there to support whatever we sell you - long term – will they be?

## Service & Maintenance

## PETRO On-Site Tank Maintenance Service.

We are qualified to stock, install and service new and replacement fuel equipment in hazardous areas.

## What does this mean to you?

We make sure your site is compliant with the relevant standards as the equipment is inspected, new equipment installed, or classifications changes.

- We do Hazardous Area Verification Dossiers.
- We do Hazardous Zoning & Audits.
- We have Hazardous Electrical Installation Certification.
- We are Qualified to do On-Site Sign Offs.
- We can ensure you are AS3000 and AS1940 compliant

## Refueling with contaminated fuel is catastrophic.

Allow our qualified PETRO Technician to maintain and service your investment and prolong it's longevity while you focus on running your business. Any downtime or breakage on your equipment is profit down the drain. Keep your fuel clean and keep your machinery running.

We'll make sure everything is performing like it should. Your tank is like your vehicle, regular maintenance keeps the wheels turning or in this case, the fuel flowing.



## PETRO SERVICE & MAINTENANCE SERVICE

## **On-site Service Checklist**

## & Customer Handover

**The Service & Maintenance Technicians are PETRO**'s frontline when it comes to working directly with our customers and are there to enhance the lifespan of the fleet.

While on-site, our service Technicians complete all necessary documentation to report back to the customer on the state of their equipment, replacements and events that took place during the service visits. On completion the On-site Service Checklist report is handed over to the customer supported with photos and notes. All replacements are updated automatically and will ensure a scheduled follow-up service.

While on-site, the PETRO Technicians confirm that the client is remaining compliant to all the AS1940 Standards, while our qualified Electrician are AS3000 Hazardous certified and can cordon off a site whilst work is being commenced.

All dispensing equipment, and safety signage is checked accordingly and documented. The integrity of the Tank and pumping equipment is tested by a Pneumatic Pressure test. The customer is presented with a Certificate of Calibration on completion along with the complete On-site Service Checklist.

PETRO has taken all measures during the Covid-19 Pandemic to equip our maintenance team with the all the appropriate tools and PPE to continue maintaining your equipment on site.



## The PETRO Maintenance Service plan

## includes but are not limited to:

- ✓ Inspect tank structural integrity and signs of damage
- ✓ Test tank contents for water
- ✓ Inspect all tank accessories and maintain as required
- Inspect & service pumping equipment and filtration screens in pumps and nozzles
- ☑ Check and calibrate flow meters flow rates up to 120lpm
- ✓ Complaint Watch this space!
- Remove vent and inspect for operation
- ✓ Tighten all bolts & fittings and inspect for leakage
- ✓ Clean/drain tank pump bay bund
- Calibrate tank gauging
- ✓ Full PETRO Service & Maintenance report provided
- ✓ 6 MONTH SERVICING PETRO can ensure compliance of all electrical items and soon to add flow equipment testing.

  (Test & Tag soon to expand)
- ✓ Training & Refresher courses for Safe Operation of equipment
- ✓ Placarding Make sure your signage is up to scratch including Pictorial Layouts of your site
- Record Keeping PETRO provides a comprehensive site report including all works done and recommendations made to ensure compliance. Helping you stay a step ahead.
- PETRO is expanding to become your one stop compliance shop building on our trusted and respected brand name throughout the industry.

## PETRO SERVICE & MAINTENANCE SERVICE

## **Previously completed**

## Services, Upgrades and Commissioned projects:

General cleaning of the equipment is necessary to enhance the lifetime of your consumable parts.





Be confident in the quality of fuel pumped into you machinery and equipment. The PETRO Technicians clean/drain your tank to ensure your fuel is clean, no water contamination and able to perform Polishing Fuel kits.





We stock all service vehicles with a wide range of day-to-day consumable replacement parts.





## **PETRO Contact Information**

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