

## **Jewelry By Johan, Inc.**

### **Liability Waiver for Setting Customer Provided Stones and or Customer Provided Materials (Wood, Antler, Lapidary, Meteorite, etc.)**

#### **Customer Provided Stones**

Jewelry By Johan will not be held liable for lost or damaged stones in transit. Furthermore, Jewelry By Johan will not be responsible to check the quality and grade of diamonds or gemstones upon receipt from you, the customer. Jewelry By Johan will treat/set all stones or diamonds based on the information given to Jewelry by Johan by you, the customer.

Although we will do everything possible to provide superior service, inevitably there may be situations in which there will be a loss or breakage of stone(s). Loss of stone(s) or breakage of stone(s) once in production will not be covered for replacement by Jewelry By Johan. It is the understanding of the customer that there is a slight possibility of loss or damage of stone(s) sent to Jewelry By Johan during production. Should there be a need to replace a diamond(s) or gemstone(s), Jewelry By Johan will convey the details of the loss or breakage to the customer named below, and the customer will arrange the shipping of a newly supplied stone(s) to complete the job.

#### **Customer Provided Materials (Wood, Antler, Lapidary, Meteorite, etc.)**

Jewelry By Johan will not be held liable for lost or damaged customer provided materials in transit.

When working with any customer provided material please note that we cannot be held responsible for the color of the end product, we are not able to change the color of any material.

Jewelry by Johan will not be able to warranty a product that was made with customer supplied materials. Any repairs or replacements would be at your expense. We will not be held responsible for anything that may happen to the material while it goes through production, due to the fact that we are not aware of its condition prior to the production stages.

Should there be a need to replace any materials, Jewelry By Johan will convey the details to the customer named below, and the customer will arrange the shipping of new materials to Jewelry By Johan to complete the job.

**JBJ**

**C/O (Your Name)**

**553 Hayward Avenue North**

**Suite 200**

**Oakdale, MN 55128**

Please sign and return to Jewelry By Johan via email [support@jewelrybyjohan.com](mailto:support@jewelrybyjohan.com) or enclose a copy with your stones or materials once you have reviewed and agreed to above conditions. We look forward to making your custom ring.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name Customer

\_\_\_\_\_  
Phone

**\*If you would like us to warranty or replace any of the materials or stones we can provide them for you instead of you providing them.**