

DATE	NAME:	CITY	STATE	PLEASE LIST ANY COMMENTS, CONCERNS OR SUGGESTIONS TO HELP US IMPROVE OUR CLASSES:
12/20/2016	AH	Franklin	IN	I ENJOYED THE CLASS, AND WILL ATTEND MORE IN THE FUTURE
12/19/2016	RM	Salt Lake City	UT	Other instructors were excellent as I HAVE EXPERIENCED IN THE PAST.
12/19/2016	LA	Gary	IN	Extremely satisfied with the professional way your company does business.
12/19/2016	RN	Brick	NJ	Very satisfied with your school, will tell everyone.
12/19/2016	JM	West Des Moines	IA	Don't think you can top a 10 on a 10 scale.
12/19/2016	DN	New York	NY	outstanding! professors were knowledgeable and approachable, courses understandable. all questions answered as we go. thank you
12/19/2016	CB	Carmel	IN	Gene Olivetti is the best! This is my second time attending his classes and I love how he interjects personal stories into the training and how he lets us interject our stories too. He is a pleasure to listen to and I always learn something new each time. Please tell him not to retire! I would probably go elsewhere for my CE courses if it were not for him and his teaching style.
12/13/2016	AR	West Lafayette	IN	I am extremely happy with these webinars. They are very informative and the instructors are lively and engaging. Thank you!!
12/12/2016	SK	Oak Park	IL	I enjoyed attending the live CE webinars and will definitely register for future classes. Thank you for the effort in putting together these courses and for having such outstanding teachers present the material.
12/5/2016	MC	Glens Falls	NY	Classes were informative, the content was relevant and a great refresher.
11/28/2016	BA	Mapleton	IA	THANKS, COMFORTABLE WAY TO SATISFY CE REQUIREMENTS
11/25/2016	JW	Hendersonville	NC	Great Teacher! Hope to get Mr. Baker for another webinar!
11/23/2016	HV	Otley	IA	I found the classes to be very informative and rewarding. I will use your training for all of my future CE needs. In addition, I have informed several of my colleagues about your classes.
11/23/2016	MA	Dunellen	NJ	Great experience. I'll be attending more of your web classes for sure.
11/22/2016	BM	Phoenix	AZ	THANKS AGAIN TO ALL AT ICT. I REALLY ENJOYED THE CLASSES !!!!!
11/21/2016	AY	Wilmington	NC	Continue to offer this convenient, effective, continuing education classes at such an affordable price.
11/15/2016	RW	Cincinnati	OH	Classes were interesting and very informative. Instructors were excellent. This is the only place I will go next time.
11/14/2016	MB	Hollywood	FL	Continue this wonderful service
11/3/2016	WG	Doylestown	PA	Great value and wonderful way to get my CE done.
10/28/2016	SL	Prospect	KY	Thank you. The instructors kept what could have been very dry boring material, interesting with a bit of humor.
10/28/2016	JA	Port Washington	NY	I did all my CE classes with you for the first time. Everything went very smoothly & was very enjoyable! I will definitely be returning. THANK YOU!
10/28/2016	AS	Jersey City	NJ	I have already recommended your services to numerous colleagues!
10/28/2016	RD	Franklin Square	NY	I wish I could take courses as my job! VERY satisfied! I look forward to next year to get my CE done!
10/26/2016	TB	Fort Dodge	IA	I love that you offer these classes. It works so well for me and my schedule! Thank you
10/24/2016	DB	Monticello	IN	All instructors added some of their personal experiences to make this a little more interesting and able to relate to these circumstances. Thank you for taking a dreaded task and actually turning it into an enjoyable learning and refresher course.
10/24/2016	MB	New Berlin	WI	I've already recommended ICT classes to friends and colleagues. The class content has been consistently solid, instructors interesting and registration, etc. is easy. Thank you!
10/17/2016	MV	Ashburn	VA	I was surprise and pleased that the instructors were so engaging. I very much enjoyed and learned from these classes. thank you
10/10/2016	JB	Eugene	OR	I will be doing all my ce hours this way Thank you
10/10/2016	GG	Princeton Junction	NJ	YOUR CLASS HAS BEEN THE BEST - THANK YOU
10/3/2016	AE	Cedarburg	WI	I'm new to "on-line" C.E. if I can do this, anyone can. Very easy to operate and good teachers and topics!
9/27/2016	MH	Indianapolis	IN	RON IS SO EFFECTIVE IN HELPING STUDENTS TO UNDERSTAND TOPICS
9/20/2016	LR	Urbandale	IA	Everything was great and will certainly use you again and will recommend you to my boss whose license is coming up for renewal
9/19/2016	MG	Eau Claire	WI	I am so happy I found this CE Program. I will share your information with others.
9/19/2016	JG	Brewster	NY	instructor was fabulous, like how he engages all of us into conversation.
9/14/2016	MH	Indianapolis	IN	RON IS SO GOOD AT GIVING THESE CLASSES!! INVOLVES STUDENTS AND KEEPS IT LIVELY
9/10/2016	AE	Cedarburg	WI	Very well done. I'm not "techno" and this was very easy to do. Thanks!
9/9/2016	LA	Atlanta	GA	Ron is always great! He makes the class as exciting as insurance can be and the time passes very quickly!
8/29/2016	TJ	Oneonta	NY	I felt these courses that I have taken so far have been very helpful and I took stuff away from the course. I like that the instructors bring in real stories and have passion for the subject.
8/28/2016	TW	Richmond	VA	Love this format. Takes all the stress out of keeping my license up to date.
8/27/2016	KK	Lake in The Hills	IL	All went very well. I will be doing all my next 24 this way. Thank you.
8/27/2016	MB	New Berlin	WI	Loved the format and the instructor. He made the class interesting and gave very relatable examples. I'm already planning on taking the rest of my CE's with your organization. This is a great way to satisfy my CE requirements within a very busy schedule.
8/27/2016	BD	Southern Pines	NC	I've already recommended ICT classes to just about anyone who is within earshot!
8/15/2016	TT	Mount Pleasant	NC	I am so glad I decided to try your webinars for my CE. I highly recommend your webinars & I personally can't imagine doing mine any other way now
8/15/2016	KD	Indianapolis	IN	I have already recommended this to other co-workers. Love this. Just like being live in class and less expensive.
8/13/2016	DZ	Saint George	UT	Carla was very personable and had lots of interaction- which was good!
8/13/2016	FC	Warner Robins	GA	thanks again from a repeat customer, see you again in two years
8/11/2016	MP	Hagerstown	MD	WELL DONE, THANK YOU. HELD MY INTEREST THE ENTIRE DAY
8/10/2016	CM	Avon	CT	Everything went very smoothly. You are true professionals. Thank you for making my job easier!
8/1/2016	AM	Wilmington	NC	I've always done CE in a live classroom setting. This is just as interactive and much more convenient.
8/1/2016	JD	Storm Lake	IA	You are the best. Save money on travel, food and lodging. Plus your instructors make interesting and little fun.
7/25/2016	TG	Des Moines	IA	This was my first webinar with ICT. I will sign up for more in the future
7/25/2016	HC	Statesboro	GA	Very easy way to get CE and very quick in processing and reporting my hours. Very pleased and will definitely recommend to others!
7/19/2016	DS	Baton Rouge	LA	Best format ever. Only way I'll ever get CE!
7/9/2016	RJ	Kennesaw	GA	Best E & O class I have ever attended.
6/29/2016	MC	Rochester	NY	This was an excellent experience. Classes were interesting and instructors very knowledgeable.
6/29/2016	RM	Milwaukee	WI	Excellent class & discussion
6/29/2016	JD	Milbank	SD	very good first time attending live webinar. enjoyed the class and instructor interaction
6/20/2016	RH	Bronx	NY	already recommended your classes to a friend
6/20/2016	TH	Indianapolis	IN	Carla is great at what she does! She is a keeper!
6/20/2016	JH	Readlyn	IA	Teacher was fantastic. Easy to listen to, and very well informed.
6/20/2016	CF	Providence	RI	very easy to sit through and participate. thoroughly enjoyed this.
6/18/2016	RS	Cleveland	TN	All Instructors have been very thorough, professional, and courteous!
6/18/2016	MM	New Albany	IN	THE LADY WHO TAUGHT FAMILY INSURANCE NEEDS WAS SO POLITE! SHE WAS AMAZING!
6/17/2016	SS	Alpharetta	GA	I have taken a few CE courses with Ron Baker as the instructor this year. I have enjoyed his real life stories and find the class topics educating.
6/17/2016	RS	Kenner	LA	Webinar Instructors: Carla Baxter & Ron Baker are TRULY MAGNIFICENT! I enjoyed the classes immensely. I will HIGHLY recommend ICT You Guys are AMAZING!! I just wished that I would get My other Life and Health License through You!!! THANK YOU GOD BLESS
6/17/2016	FF	Daphne	AL	Experience was much better than most webinars
6/17/2016	JR	De Pere	WI	Awesome Program ! I Love it !
6/13/2016	PJ	Des Moines	IA	Carla was GREAT! She was easy to follow along with and made the class fun! Thank you!

6/13/2016	AK	Evansville	IN	You make it so easy to register and attend all of your courses. The classroom material is always very relevant and the instructors always have really great real work examples to pull from to make the class interesting.
6/13/2016	TW	Indianapolis	IN	Love the webinar format -- so much easier to fit in all of my CE. Thanks!!
6/13/2016	PM	Plymouth	MN	Carla did an outstanding job, very interactive class.
6/12/2016	GB	Scurry	TX	Very good presentation. Informative and interesting.
6/12/2016	SB	Oshkosh	WI	First time I attended a webinar, actually got more out of it than I thought I would.
6/12/2016	AM	Davenport	IA	the clase was interesting and moved along fast and covered a lot of good material
6/11/2016	PQ	Hyde Park	NY	My class was run extremely well. Very, very professional
6/11/2016	TS	Saint Louis	MO	Great course and presenter!!
6/8/2016	AS	Seattle	WA	Great CE class at an extremely affordable price. And so convenient!!
6/1/2016	DF	Waukesha	WI	instructors are wonderful
5/29/2016	AC	Elgin	OK	Will use you again and tell all my friends that have insurance licenses.
5/25/2016	LR	Atlanta	GA	the most efficient way to satisfy CE requirements
5/24/2016	LR	Michigan City	IN	This was quite honestly very interesting.
5/16/2016	KS	Montgomery	AL	I will definitely do CE this way again next year. Very easy to attend as I travel each week.
4/29/2016	JC	Whiteland	IN	Great experience, so convenient! Thank you for saving me time in travel!
4/29/2016	MO	Bloomington	IL	Great job! Am using your company again.
4/21/2016	BM	Oglesby	TX	I have Recommend you to others!! will keep doing so!!
4/20/2016	PC	Valhalla	NY	Terrific way to earn CE credits. Easy, flexible scheduling. I was able to take courses at home and my office.
4/12/2016	BC	Baldwinsville	NY	My wife and daughter in law are now using you
4/11/2016	JD	Sauk City	WI	Glad I did it with you..
4/11/2016	LR	Ashburn	VA	was satisfied with the way it was conducted
4/11/2016	CW	Manlius	NY	Very pleased with the courses and the instructor.
4/11/2016	CS	Syracuse	NY	I have shared ICT's info with all of my co-workers.
4/11/2016	DK	Congers	NY	excellent class. would recommend to anyone.
4/11/2016	JS	Covington	IN	Great CE Service
3/22/2016	WS	Seymour	CT	I'm very impressed with the skill and knowledge of the instructor.
3/22/2016	KH	Elizabeth City	NC	Convenient, Informative and Great Instructor
3/21/2016	PC	Valhalla	NY	Could not have been more convenient
3/21/2016	BM	Waco	TX	Already recommend you to office workers!! I like a live instructor with stories it does help. THANK YOU!!
3/21/2016	SM	Cleveland	OH	Thank you for making the material interesting.
3/21/2016	SB	Eau Claire	WI	Best experience I have ever had!
3/21/2016	JH	Bloomington	IL	I don't do much participation with the CE courses, but really enjoy listening to them . I have learned a lot of good information
3/14/2016	BM	Brooklyn	NY	Ron and Carla are both excellent instructors who make the webinar very interesting and informative. Thank you
3/14/2016	JE	Staten Island	NY	Awesome learning experience, learned a lot!
3/9/2016	TG	Des Moines	IA	Very good class. I really like the instructor.
3/9/2016	JB	Dubuque	IA	Ron is an excellent instructor and his personal experience adds a lot to the classes
3/8/2016	ML	Myrtle Beach	SC	ITS THE BEST
3/8/2016	AL	Clemmons	NC	The courses were informative and the instructors were great. I will be back.
3/8/2016	FK	Catonsville	MD	Never had a CE web class in the past, Love it.
3/8/2016	SR	Concord	NC	GREAT INSTRUCTORS!!!
3/3/2016	LN	Des Moines	IA	Best and easiest way to earn CE's. I have recommended you to all my colleagues.
3/3/2016	DK	Tonawanda	NY	As a person who does not test well spending the time for the Live CE classes was extremely helpful!
3/1/2016	BY	Evansville	IN	Really appreciate the webinar setting
2/29/2016	JM	Springfield	OR	Ron Baker keeps course interesting and pleasure to be on his webinar.
2/29/2016	JZ	Minot	ND	Loved it! Loved that the class time was in the evening!
2/29/2016	LR	Des Moines	IA	Love taking classes in this manner. Thanks for offering and taking care of getting info to state for me.
2/29/2016	AC	South Bend	IN	no proctored exams! It was fantastic!!
2/26/2016	PM	Menomonee Falls	WI	You cannot improve upon perfection. Everyone at ICT is extremely so very helpful & highly customer focused.
2/25/2016	LS	Oak Creek	WI	I like that you combine classroom and webinar together and we can all learn from each other.
2/25/2016	TO	Crawfordsville	IN	great job !!! love it and will continue to use you for all my ce
2/25/2016	NA	Portsmouth	NH	I HAVE ALREADY RECOMMENDED A COWORKER WHO HAS ALREADY SIGNED UP
2/25/2016	BM	Mount Airy	NC	I really enjoyed the class, kept it very interesting, which does help. I'll be back soon for more webinars! :)
2/25/2016	TC	Chicago Heights	IL	I LIKED THE CASUAL ATMOSPHERE INVOLVING THE WEBINAR CE COURSES
2/25/2016	LA	Des Moines	IA	Ron Baker did an amazing job of explaining Flood Insurance! :) Thank you!
2/25/2016	FC	Nashville	TN	keep up the fine work. easy. quick.
2/25/2016	TK	Madison	WI	Great job - this is very convenient training and interesting also.
2/25/2016	DG	Pittsburgh	PA	Class was very interesting....Carla the instructor was a big part of my positive experience
2/16/2016	CM	Madison	WI	Thank you for adding the Saturday classes! I'll be attending more now that Saturday is offered..., it fits into my schedule better.
2/15/2016	SW	Greenville	NC	Carla does a fine job facilitating the live webinar. I will take all of my CEs from you from now on. PHENOMENAL experience!
2/11/2016	RL	Fort Benton	MT	subject was well done
2/9/2016	CD	Goshen	IN	The service and quick response to emails is amazing. Thank you!
2/9/2016	RS	Whitehall	WI	VERY EASY TO ENROLL, INFORMATIVE INFORMATION
2/8/2016	KB	Richmond Hill	NY	Was very satisfied and grateful that there was a live webinar since itis extremely difficult for meto attend in a classroom.
2/1/2016	JC	York	WI	I found your class- dare I say it- perfect!
1/30/2016	WK	Matawan	PA	Looking forward to the other courses I've signed up for...
1/26/2016	HH	Carmel	TX	you do not need any improvements. 28 years in the business I know thisis the way to go.
1/26/2016	SL	Indianapolis	KS	professional and personable
1/25/2016	VN	Baton Rouge	GA	This was my first experience with online CE classes and I have already recommendedICT to my co-workers.
1/25/2016	HB	Conyers	NJ	Best CE experience in 20 years
1/25/2016	MH	Kokomo	IN	Annuity Class Informative, different, which is good, another point of view is wonderful wayfor me to learn
1/25/2016	IE	Yonkers	IN	Ron was the instructor, had him before. He is very informative, makes it easyto listen to and understand.
1/25/2016	CM	Moundsville	LA	I satisfied my 24 hours of CE in 3 weeks, by attending multiple webinar.You provided my certificates to the state in a very timely manner..for all 6 classes, and I was able to renew on 12/31, just in time. I will definitely use your school again and recommend you very highly. You made it all very easy and I will only get my CE through ICT. Thank you!
1/20/2016	DG	Schenectady	ID	It was a very smooth process. You have excellent technology.
1/18/2016	BE	River Falls	GA	very convenient, very good teachers, very informative
1/18/2016	DH	Rochester	IN	This was a tremendous experience, I will continue to use them.
1/11/2016	RS	Philadelphia	NY	GREAT JOB, NO PROBLEMS, WILL ATTEND 3 MORE CLASSES.
1/11/2016	CM	Portland	WV	Please do not change anything Ron was Great, he is a great teacher

1/10/2016	DD	Lawnside	NY	Best Way to Take CE Course- Comfort of Home
1/7/2016	BW	Madison	IN	Thanks. I was satisfied & happy with the class.
1/5/2016	SO	Spring Valley	WI	enjoyed the class, will use you again and recommend you to friends
1/5/2016	JE	Burlington	IN	1st time taking webinar- Very easy and informative!
1/5/2016	MC	Portland	PA	you have best format. keep it up. now going forward this is mychoice.
1/5/2016	JL	Clyde	OR	Ron was great!
1/4/2016	CM	Chicago	NJ	Ron Baker very professional and very imformative information
1/4/2016	JT	Harlan	WI	Thank you! I will be taking more CE through you! :)
12/29/2015	BW	Davenport	IN	I appreciate being able to take your courses on line and without tests
12/27/2015	NW	Bloomington	IN	Excellent instruction.
12/23/2015	SK	Des Moines	NY	The instructor was great -- he kept the course interesting and was not monotone
12/15/2015	MP	Park Forest	IA	Great way to do CE
12/14/2015	PD	San Marcos	OR	Thanks for the class and the convenient scheduling process
12/9/2015	RH	Tampa	NC	Ron Baker is a great instructor.
12/9/2015	JW	Shawnee	OK	great instructor and material
12/9/2015	WP	Portland	NC	Thank you for being so quick to deliver ce credits and certificates
12/9/2015	BW	Dyer	IN	Instructor was very engaging and enthusiastic - Kept my attention!
12/9/2015	PT	New Braunfels	IL	I am extremely happy with the program. Will return in the future.
12/3/2015	MS	South Jordan	IA	Mr Baker was very engaging and kept my focus for 3 hours....not an easytask!
12/2/2015	PL	Topeka	IA	VERY GOOD PROGRAM
12/2/2015	JA	Park Forest	NC	I have referred you to many of my colleagues. You do a great job!
12/2/2015	HC	Atlanta	IN	It is fabulous to take these CE courses from home. Thank you,
11/24/2015	DS	Lynchburg	IA	Good job - Enjoyed it and plan on doing all my stuff withyou guys. Will tell more.
11/18/2015	RC	Independence	IL	Ron's classes were excellent and valuable.
11/17/2015	ST	Tualatin	CA	enjoyed both instructors that I had for my classes.....I enjoyed Carla leaving the webcamon so could hereand see her.....I will be using your classes again as needed.....I think Canda is a great first person contact and was very helpful as my classes had always been live classroom before and she made me feel comfortable to go ahead and sign up....thanks!!
11/17/2015	JG	New York	FL	Ron Baker & Gene Olivetti were excellent instructors. They gave personal experiences that helpedme relate tothe class I was attending. I look forward to taking more classes in the following years to renew my license.
11/11/2015	TB	Atlanta	OK	I will be attending more.
11/11/2015	MJ	Indianapolis	IN	This webinar was very well done
11/11/2015	TH	Whitehall	IA	Excellent job!! Thanks for the service you provide!
11/11/2015	SD	Chicago	IN	This was so convenient and informative! Thank you!
11/10/2015	MN	Portland	PA	THANKS!! VERY INFORMATIVE AND HELPFUL!!
11/10/2015	JN	Burlington	TX	I THOUGHT THE WEBINAR WAS VERY INFORMATIVE. I ENJOYED IT.
11/10/2015	JL	Mcminnville	UT	It was far better than I expected. Instructor was excellent and kept the classinteresting.
11/10/2015	EK	Spartanburg	KS	Excellent instructor. Great material provided. Overall, great experience (this was my first class thruyou)
11/3/2015	CW	Broomfield	IL	You're doing a great job.
11/2/2015	FC	Boulder	OH	I am so impressed that I've already been recommending your online courses to others.I'm extremely satisfied with the content, ease of attending online courses and the knowledge of the instructor. It's amazing to me that an instructor can keep the momentum going for an entire class that is up to 6 hours long. He's a very effective instructor and the course content is perfect.
11/2/2015	WB	Wilmington	GA	Our associates like the convenience of the webinars!
10/30/2015	MW	Stevens Point	WI	I have already told friends about the classes. I really enjoyed Gene.
10/21/2015	EC	Cedar Rapids	VA	It was really well planned and executed! After 35 years in this business- C.E. requirements are a boreand a bother - you guys do what you have to do in the best way that it can be done - THANKS!
10/13/2015	LB	Knoxville	IA	As a remote employee, in another state, I LOVE having this as an optionfor my CE Classes. You make it convenient when attending a class in person is very difficult. Thank you!
10/11/2015	RW	Brighton	OR	I was very satisfied and happy to have found you guys online!
10/11/2015	DG	York	NY	The best class I have ever taken in my 32 years of CE. Itwas the most interesting one and I had to sharewith everyone in the office the best class ever!!!!
10/11/2015	LA	Beaver Dam	GA	Both facilitators so far have been great. Kept my attention. I like it muchbetter than reading an eLearning session and having to memorize things for an exam. This is much more to my learning style.
10/7/2015	RW	Thomasville	IN	Loved the instructor!
10/7/2015	RN	Greensboro	IN	Excellent-- see you in 2018
10/7/2015	LB	Atlanta	NE	I've already forwarded the link for a friend who was interested in her CEclasses. Enjoyed the format andflexibility of class.
10/6/2015	DG	Irving	PA	thank you and i will look forward in having more classes with you
9/24/2015	TL	Kirkville	IL	Great class experience. Great way to get my CE. Thank you
9/23/2015	MO	Mifflintown	OR	Instructor was good - Kept the class rolling and had some good stories to break up the boredom!
9/23/2015	RD	Baton Rouge	WI	This was the most interested CE class I've participated in in a very longtime. Thanks.
9/22/2015	GE	Rockville	OR	Evening and Weekend classes are great!
9/21/2015	MC	Knoxville	SC	Keep doing what you are doing!
9/21/2015	NP	Houston	CO	This was so convenient for me and the time flew by - love it!
9/17/2015	KD	Hartford	CO	Live webinar CE is awesome! It's the only way I will get my CECredits from now on. I wish I would haveknown about it sooner.
9/17/2015	AY	Chicago	NC	I enjoy the classes, Ron is very good.
9/13/2015	JJ	Oxford	WI	Very knowledgeable instructor combined with experience. Will take further CE classes through ICT.
8/31/2015	MW	Grants Pass	IA	It was a pleasure to sit through. Time flew by. Great Job!!!
8/26/2015	AS	Portland	TN	The class was very informative and convenient.
8/26/2015	DW	Indianapolis	CO	Good content, kept it interesting - thank you!
8/25/2015	FR	Hillsboro	NE	Great way to complete CE credits. I loved being able to take the classin the comfort of my own home. Iactually learned quite a bit too!
8/25/2015	RE	Madison	WI	Outstanding, Top Notch, Porfessional, Very Organized. Wish I had found you all years ago.
8/25/2015	DH	San Francisco	NC	Enjoyed your CE classes immensley. I will be back and refer you to myfriends also.
8/25/2015	JB	Peoria	NC	I think everyone there does a fantastic job. I enjoy these classes very much& learn alot from each class I take
8/17/2015	TP	Grinnell	GA	Carla was a great instructor
8/17/2015	LC	Louisburg	TX	Keep up the great work!!
8/14/2015	TS	Beaverton	MO	It was a good experience.
8/11/2015	MR	Saint Paul	PA	Carla did a great job of balancing interesting examples with classroom material.
8/11/2015	AI	Topeka	LA	Thank you for these CE webinar opportunities. Very effective and educational.
8/11/2015	JF	Madison	MD	Very knowledgeable instuctor who made content interesting. I've been recommending your courses to mypeers.
8/11/2015	AS	Bloomington	TN	Keep up the good work!
8/10/2015	JB	Smithville	TX	I have just had a knee replacement and ICT has made it so nicefor me to be able to receive my credits hours at home . THANK YOU ICT

8/10/2015	LC	Cincinnati	CT	Ethics is usually very boring. The instructor actually made this very interesting.
8/3/2015	DS	Peoria	IL	LOVED THE CONVENIENCE, I WOULD DO IT THIS WAY AGAIN!
8/2/2015	SP	Brandon	WI	This was an outstanding class. it was so very interesting
7/31/2015	RB	Lafayette	OR	The instructor was very personable and presented information in a very applicable way.
7/29/2015	RC	Tempe	OR	I am very pleased, I am glad that I found your company
7/28/2015	GT	Madison	IN	The Family Insurance Needs Course was very interesting & informative. I have never taken any course like this before. Your classes are never boring & the instructors always make it interesting.
7/28/2015	GP	Newport	MO	Your instructors are very knowledgeable and present the material in a professional way!
7/28/2015	JT	Waterloo	NV	Keep doing what you currently are. Very informative, effective, and fun. Thank you!
7/28/2015	KA	Alberville	IL	I took the course on Understanding Social Security - very informative and interesting
7/27/2015	TC	Bloomington	TN	Completely happy with all aspects of the class. In fact, enrolled in 5 more classes
7/20/2015	BC	Covina	TN	Great job!
7/20/2015	JV	Cumming	WI	Easy to register, class was informative, educational, and fun !!! Thank You
7/20/2015	SG	Durant	CA	Thank you for making my time be well spent!
7/20/2015	SB	Indianapolis	AZ	You're doing a great job.
7/17/2015	LR	New York	IA	Really appreciated the ability to be mobile.
7/16/2015	DJ	Owasso	NC	Very informative, easy to listen to, easier than I thought it would be. Thankyou.
7/6/2015	SH	Urbandale	OR	You guys are doing a great job, I wouldn't change anything Thanks !!!!!
7/6/2015	GS	Des Moines	MN	Always great classes, very informative and interesting
6/29/2015	LS	Durant	KS	Overall it was great and instructor gave personal stories which made it interesting
6/29/2015	SE	Lithonia	WI	Thank you for making it easy.
6/29/2015	RC	Chicago	IL	Appreciate you all and what you do, Very informative webinar...Thanks!
6/23/2015	MH	Edenton	MO	This is the best way to do CE...at home! Information was very informative.
6/22/2015	BI	Grayson	OH	These webinars are an awesome way to get in class credits.
6/22/2015	RT	Durant	LA	Very impressed with this means of accomplishing CE credit.
6/16/2015	BD	Des Moines	NC	Great classes and I referred my district manager to you. Thank you.
6/15/2015	BV	Lake City	IA	Thank you... it couldn't get any easier than this!
6/5/2015	SB	Bloomington	AZ	I enjoyed the classes and will definitely obtain future CE credits in this manner! Thank you!
5/29/2015	JB	Milwaukee	MS	Well done ! Interesting, even after 16 yrs. in the business.. :)
5/29/2015	RT	Madison	LA	Very well organized and well done.
5/26/2015	TG	Hannibal	NJ	Class was great, topic was interesting and it was so nice to be able to stay at home and take the course.
5/26/2015	DK	Peoria	AZ	First CE Webinar. Very well done and very good instructor
5/21/2015	FC	Waterford	IA	Great setup - I tell all my co-workers! Thanks!
5/20/2015	MT	Indianapolis	WI	This was a great class!
5/19/2015	RW	Glendale	KY	Overall the webinar approach was easy and this was great for learning and getting CE Credits for license
5/19/2015	TS	Durant	IA	I had a great experience. The instructor was very knowledgeable.
5/15/2015	BR	Augusta	AL	Great course! I really enjoyed the real life case studies. Kept my attention!
5/12/2015	SH	Springfield	IL	I loved this experience & will come back again as well as recommend to others.
5/11/2015	JG	Owasso	OK	So easy! Instructor kept it interesting. Great way to get credits!
5/10/2015	EC	Brazil	CA	I really enjoyed this 6 hour CE class. By far better instructor than what I've encountered previously. Stayed on point and very helpful in learning.
5/9/2015	BW	Lancaster	GA	Very informative idea. Enjoyed the webinar...a great concept for continuing education credits.
5/9/2015	SR	Chicago	KS	For many years I have accomplished my CE through either workbooks and tests or online reading and tests. I have dreaded doing this every two years, and found some of the information in the past either so elementary or just plain boring. When I attended your webinar class you made it simple, informative and enjoyable. I feel like I walked away with some valuable information. Gene's humor and stories kept things lively and entertaining. I'm excited at the prospect of using you again.
5/9/2015	SG	Greenwood	OK	I was very pleased; the time zoomed by and the content was very well done!
5/2/2015	KC	Brazil	IN	Great class with an informative instructor for a good price!
5/1/2015	DC	Indianapolis	NY	Ed Roberts did a phenomenal job of making 8 hours of web class interesting. He engaged the class and kept on point.
5/1/2015	SG	Erie	OK	Gene was one of the best CE instructors I've ever had. I loved how he ran the course. I really learned a lot from him.
5/1/2015	ZH	Ligonier	OK	really enjoyed the class. Wonderful instructor-made a dry subject interesting
5/1/2015	DW	Mount Laurel	IA	Everything was great and I will use you every year !
5/1/2015	RA	Waterloo	IA	This was a fantastic first time experience. I will be calling again to register for more webinar classes.
4/28/2015	SG	Fremont	OK	Great Class. I wouldn't change a thing. Thanks for all your help.
4/27/2015	FM	Beaverton	GA	Great course, I would recommend your company to anyone looking for CE. Very Professional.
4/25/2015	DL	Indianapolis	IL	Very happy with class will continue to use this program.
4/24/2015	JB	Sandy	NC	I love this webinar training, low stress, no tests, but still great content.
4/22/2015	DC	Urbandale	GA	These guys are a class act, intelligent, interesting, and the most professional in the market.
4/22/2015	JB	Chesterfield	IL	This is the only way I will ever do CE from now on! Very Satisfied with the whole experience!
4/22/2015	SG	Temple	OK	Keep doing what you are doing!!!
4/22/2015	CB	Minneapolis	IA	Very professional, knowledgeable, very considerate.....5 stars!!!
4/22/2015	CA	Blackwood	SC	Really Appreciate Ron Baker's real life experiences to make the class more interesting!
4/20/2015	CC	Chicago	IL	I've been recommending ICT to all of my colleagues
4/20/2015	SF	Mount Laurel	WI	Really great to be able to do this online
4/20/2015	SW	Alpharetta	WI	I felt the class was excellent and the study suggestion helped tremendously.
4/20/2015	JP	Waterloo	MO	Great way to do ce. Really enjoyed the classes.
4/18/2015	SB	Connerville	AZ	Excellent customer service -- they talked me through setting up the webinar on my iPad. Thanks so much!
4/18/2015	RP	Stockbridge	WI	Appreciate it all very much
4/18/2015	KC	Madison	IN	Really enjoyed the class. Got some things out of it and learned some good tips.
4/18/2015	GZ	Covina	AZ	This is a great option to have.
4/17/2015	SG	Kansas City	OK	This was the first time I experienced a CE Webinar and it was very good.
4/13/2015	JG	Des Moines	GA	awesome, very satisfied with the entire protocol, Canda and Todd were very helpful, patient and courteous.
4/10/2015	CD	Austin	MO	This was the easiest flood update I've ever taken, good job!
4/10/2015	GP	Hanock	WI	Ron Baker was interesting and made class enjoyable.
4/6/2015	ZH	Reno	OK	Very convenient- will be back for future CE webinars
4/3/2015	JA	Valparaiso	IN	Love the ease and convenience. will be highly recommending to my district agents and staff.
4/3/2015	DW	Marietta	PA	I loved the on-line webinar class! It was a great and easy way of fulfilling CE credits.
3/30/2015	VH	Bountiful	IL	I was extremely pleased with the class.
3/30/2015	HK	Grants Pass	IN	Great teacher, great class! I enjoyed it & look forward to my next 2 webinars!
3/27/2015	JA	Denver	IN	Keep doing what you're doing!

3/27/2015	BJ	Grabill	IN	Thank you.
3/17/2015	AB	Portsmouth	PA	No improvements needed for the two classes I took! Ethics & Legislative for OK
3/16/2015	PM	Batesville	PA	I think these webinars are awesome!
3/14/2015	RA	Snellville	NJ	Just what I was looking for. Thanks.
3/8/2015	BH	Lafayette	IA	The instructors were great and able to grab your attention and keep it. I really enjoyed all of my classes.
3/2/2015	EC	Cincinnati	CA	Is was a very good class. I look forward to taking more in the future.
2/25/2015	EY	Dallas	OR	Will return for more of my CE after first of year. Thank you.
2/24/2015	PB	Richmond	IN	It was GREAT and fit perfectly into my schedule. I will definitely be back to take pre-license for P&C.
2/24/2015	JC	Middleton	UT	This is a great way to take continuing education credits.
2/24/2015	GS	Davenport	GA	Well done and convenient. See you in 35 months.
2/24/2015	JJ	Eau Claire	IA	Very satisfied, just what I wanted.
2/24/2015	GT	La Crosse	MO	Very good Webinar Course and the Instructor was great! Thanks
2/24/2015	DF	Bolivar	TX	Great job! Keep it up!
2/18/2015	RS	Eau Claire	MN	My first class....will definitely be taking more!!
2/17/2015	CD	La Crosse	NJ	Gene was GREAT and kept the class very interesting. (CE can be very boring!)
2/16/2015	CA	Sharon Hill	IL	good way to get ce
2/14/2015	TJ	Oklahoma City	NJ	Great class!
2/9/2015	MC	Fort Wayne	GA	Great job! Keep it up!
2/8/2015	BH	Lafayette	IA	Keep up your excellent work
2/3/2015	BA	Henderson	IN	Keep up the great work!
2/3/2015	RH	West Lafayette	GA	Great experience...I've already referred 2 other co-workers
2/2/2015	AM	Centerville	WI	This was my first webinar ce courses enjoyed it
2/2/2015	DJ	Mahomet	KS	Speaker was very engaging & kept my attention.
1/21/2015	EC	Bloomington	CA	Very Pleased
1/20/2015	VW	New Orleans	MO	Keep up the great job you're doing! A real time-saver!!
1/20/2015	MJ	Stow	IA	Great job!
12/19/2014	SM	Wilmington	TX	Enjoyed the class, Gene was very knowledgeable, and I passed the test, so whatmore could I ask for?
12/16/2014	PH	Overbrook	WI	Everyone was professional and helpful. Thanks
12/4/2014	BB	Davenport	NV	it was my first class. really enjoyed it.
11/24/2014	PM	Bloomington	IN	Thanks for the classes!
11/7/2014	WW	Chicago	GA	Good job!
11/3/2014	RM	Cincinnati	UT	Thank you very much! Will be back again!
10/18/2014	SP	Wilmington	OH	Great! Keep up the good work! I will be using you again.
9/27/2014	VM	Madison	OR	Great class - thank you!
9/19/2014	MS	Shreveport	CO	Great job!
9/16/2014	RW	Bloomington	IN	Great experience....thanks
9/2/2014	DJ	Chandler	NH	Very happy the way it was run.
8/20/2014	EG	Albia	IN	I have told all my colleagues about these courses
8/16/2014	JP	Madison	GA	you are doing a very good job. one of the best i have beento.
6/3/2014	EE	Franklin	IN	This is a great format for me - I can take online CE, butthen I need a disinterested third party to proctor. The live webinar eliminates that problem for me. Thanks!
5/20/2014	TB	Itasca	OH	The instructor did an excellent job and had great materials.
5/5/2014	CC	Evansville	TX	Gene is a great instructor & entertaining. He makes insurance ce interesting which isa huge compliment..)
4/28/2014	LL	Kokomo	KY	I will take additional classes - thank you!
4/12/2014	SE	Des Moines	WI	good material and examples. good use of time. thank you
3/27/2014	AG	North Liberty	IA	Wonderful, great speaker, interesting, easy, will do again and recommend to others.
3/27/2014	DM	Madison	WI	Loved the whole concept.
3/17/2014	RS	Belmond	WI	Great way to take courses by watching online. Will definitely recommend to othercolleagues who need CEcredits.
3/17/2014	BW	Branson	IL	you guys do great and as I told todd on phone I will recommendyour course to other agents I know
3/17/2014	JG	Indianapolis	MO	very user friendly and effective training
3/17/2014	DM	Indianapolis	WI	easy and great
3/11/2014	RS	Indianapolis	WI	Very informative. I took Understanding Principles of Insurance & it was good refresher course.
3/10/2014	JH	Lees Summit	PA	Always enjoy Gene Olivetti and how he relates the class to practical use
3/10/2014	GR	Humboldt	OK	1st time doing the Webinar and i was very pleased with the results. NiceJob Todd
2/25/2014	TS	Indianapolis	IN	Very pleased! Great instructors!
2/25/2014	BR	Rio Rancho	IN	very good!
2/24/2014	SK	Indianapolis	NV	Good value for the money. No exam hassle and filing w/ Ins. Dept.greatly appreciated.
2/20/2014	GW	Berea	IN	Good class.
2/17/2014	BM	Okeene	IA	You have a GREAT instructor in Gene Olivetti. Such enjoyable classes via webinar,he made me feel likel was right there in the classroom. Perfect way to get my CE credits done. I will use your webinar again in the future! Thank You!!
2/17/2014	JN	Wichita	IL	Great job!
2/17/2014	LB	Saint John	IL	Enjoyed the webinar, very well done.
2/11/2014	CF	Valparaiso	LA	I LIKED THE INSTRUCTOR A LOT. THE MOST INTERESTING CE CLASS I HAVE TAKENSO FAR.
2/8/2014	TL	Greenwood	OH	Great Job! I wouldn't change a thing.
2/4/2014	BP	Columbus	DE	Overall good program
2/1/2014	KB	Marceline	KS	I loved the location, the comfortable chairs, good coffee, and the instructor was excellent.
1/31/2014	JP	Bloomington	IA	all o k
1/18/2014	KW	Columbus	IN	I was satisfied. I have been an instructor of insurance classes. Theclass was better than most partiicpants expected.
1/3/2014	DG	Park Forest	IN	Mark Line did a good job
1/2/2014	CM	Warsaw	IL	Great program and incentives (Pass this Week)!
9/11/2012	SF	Indianapolis	IN	Overall good program
9/10/2012	MS	Carmel	IN	I loved the location
9/10/2012	RP	Ladoga	IN	all o k
8/29/2012	CJ	Terre Haute	IN	I was satisfied. I have been an instructor of insurance classes. The class was better
8/29/2012	BA	Indianapolis	IN	Mark Line did a good job
8/21/2012	KW	Indianapolis	IN	It was a great class and the instructor made it very interesting.
8/13/2012	DF	Noblesville	IN	Great program and incentives (Pass this Week)!
8/13/2012	TH	Indianapolis	IN	no concerns enjoyed class
7/27/2012	CD	Pendleton	IN	well done by Gene.
7/12/2012	CS	Indianapolis	IN	Be sure and keep Mr Olivetti as your instructor.

7/12/2012	RW	Carmel	IN	Had planned to just do self study but glad I didn't. Very beneficial.
7/12/2012	BB	Indianapolis	IN	I passed first try!
7/12/2012	RB	Fishers	IN	The coffee was great
6/4/2012	AM	Valparaiso	IN	Good Job!
5/23/2012	CL	Indianapolis	IN	Rick was great! He took a typically boring class and added insight and humor to make
5/18/2012	MT	Noblesville	IN	It was the most enjoyable CE experience I have been through. I plan on coming back on
5/18/2012	JG	Portage	IN	I really enjoyed the class!!!!
5/18/2012	RF	Fishers	IN	None
5/18/2012	SH	Kokomo	IN	My experience was very good and I don't believe you can improve.....it is CE training
5/17/2012	SU	Fishers	IN	The instructor was great!
5/16/2012	LK	Sheridan	IN	This class was very helpful and us students enjoyed the last day. We played a jepordy
5/16/2012	TF	Fishers	IN	Rick did a great job. He's a great trainer.
5/16/2012	SJ	Indianapolis	IN	Great class!
5/11/2012	CG	New Albany	IN	Rick did a great job. He was able to keep out attention and made it fun. If I don't p
5/10/2012	BG	Tipton	IN	Glad you offer this and I did not have to do on-line courses. :)
5/10/2012	AK	Sellersburg	IN	Neil did a GREAT job
5/8/2012	TA	Anderson	IN	I thought it was very successful and truly enjoyed Rick as an instructor
5/1/2012	GR	Indianapolis	IN	Great experience
4/30/2012	TG	Clarksville	IN	Carla is top notch instructor. Rick was great with his insights and examples as well
4/30/2012	TF	Fishers	IN	not a bad course
4/30/2012	MS	Rushville	IN	Neil was a fantastic instructor! I genuinely appreciate the opportunity to learn from
4/27/2012	DT	Bedford	IN	Great class
4/26/2012	RR	Whiteland	IN	TED WAS GREAT....HE MADE IT "UNBORING"
4/26/2012	CR	Noblesville	IN	Ted did a great job.
4/22/2012	RR	Whiteland	IN	Carla was a very good instructor. Gave a lot of good examples.
4/19/2012	US	Indianapolis	IN	The classes were fine and instructor did a great job.
4/19/2012	LD	Indianapolis	IN	Room was nice and adequate for housing participants. Instructor did a wonderful job.
4/19/2012	RS	Indianapolis	IN	Taken many classes fom Gene
4/19/2012	DI	Carmel	IN	Carla was an excellent instructor and kept with the schedule and material.
4/19/2012	MS	Munster	IN	Great class
4/11/2012	SM	Greenwood	IN	Awesome class - hope to be back again this summer to do P&C
4/1/2012	FM	Greensburg	IN	Enjoyed the class. Was set up in a manner to learn and be comfortable.
3/30/2012	PH	Brownstown	IN	Overall Mark did an excellent job teaching the class. I have worked in the insurance
3/29/2012	DP	North Vernon	IN	great class
3/27/2012	SM	Elwood	IN	examinator was a good tool
3/23/2012	MF	Washington	DC	Rick did a great job
3/12/2012	SC	Gary	IN	This was a great class. Our office may be hiring an additional person and if they nee
3/9/2012	DG	South Bend	IN	Rick was very knowledgeable & kept our attention
3/8/2012	MG	Lacrosse	IN	Rick is probably the best CE instructor I've ever had.
3/8/2012	JC	Portage	IN	Mark was a great instructor! I feel very knowledgeable and ready to ace the exam.
2/27/2012	JW	Rockville	IN	I passed! :)
2/24/2012	KB	Terre Haute	IN	Everything was great. Both Carla and Canda were very nice and helpful.
2/21/2012	SE	New Albany	IN	Marlene was the best instructor I could have possibly had
2/10/2012	JB	Hammond	IN	I really liked Gene - he was a good presenter and kept it interesting.
2/9/2012	RV	Indianapolis	IN	New chairs with some cushion
2/2/2012	JS	Carmel	IN	Was very enjoyable. Gene is a great instructor!!!
2/2/2012	MS	Rushville	IN	The instructor was wonderful. I've taken many CE classes
2/1/2012	ZS	Lafayette	IN	The instructor was outstanding. Kept the classroom attention 100% for 7 hours!!!
1/27/2012	BS	Dyer	IN	None - loved working with Gene.
1/20/2012	CG	Crown Point	IN	Rick was a greater instructor who proved his knowledge of all class material.
1/20/2012	MW	Indianapolis	IN	None - it was a good
1/20/2012	DC	Indianapolis	IN	Gene was great.
1/19/2012	JC	Indianapolis	IN	that man instructor is the wittiest most educator instructor that I have ever had the
1/19/2012	JT	Greenwood	IN	Gene did a great job of keeping the class interesting and relating it to our experien
1/19/2012	GS	Munster	IN	Gene Olivetti was the best instructor I have had in any CE class. He was very informa
1/13/2012	BS	Dyer	IN	No issues
1/12/2012	JB	Indianapolis	IN	very informative
1/5/2012	KW	Muncie	IN	Good classes and good instructor
12/22/2011	CK	Ft. Wayne	IN	Rick was a greater instructor who proved his knowledge of all class material.
12/22/2011	SH	Indianapolis	IN	Neil did a great job of presenting the material & answering questions.
12/16/2011	JH	Hartford City	IN	THE BACKGROUND OF THE INSTRUCTOR WAS VERY BENEFICIAL TO THE CLASS
12/16/2011	KD	New Albany	IN	Best CE class I've ever taken in my 10+ yrs in the insurance business. Carla was outs
12/9/2011	AM	Ft. Wayne	IN	CARLA WAS A WONDERFUL INSTRUCTOR
12/8/2011	JF	Indianapolis	IN	Enjoyed very much: Carla is a very good instructor
12/1/2011	DW	Greenfield	IN	Rick was great! He told some stories (some funny) and it helped make the class go by
11/23/2011	JS	Indianapolis	IN	I thought it was very successful and truly enjoyed Rick as an instructor
11/18/2011	AS	Indianapolis	IN	Great experience
11/12/2011	WB	Indianapolis	IN	VERY PLEASED WITH ENTIRE DAY
11/10/2011	RS	Westville	IN	Neil was a fantastic instructor! I genuinely appreciate the opportunity to learn from him.
11/3/2011	MP	Chicago	IL	Taken many classes fom Gene
10/28/2011	FI	Bloomington	IL	everything was very nice excellent instructor !!!
10/13/2011	JH	Northy Liberty	IN	Awesome class - hope to be back again this summer to do P&C
10/13/2011	SR	Newport	KY	Will recommend to co workers.
9/16/2011	JY	Greenfield	IN	Our instructor was the best I've ever had! He made the class enjoyable and interesting!
9/10/2011	DS	Kokomo	IN	Rick did a great job
9/8/2011	JD	Crown Point	IN	Mark was a great instructor! I feel very knowledgeable and ready to ace the exam.
8/26/2011	MA	Indianapolis	IN	I passed! :)
8/19/2011	KB	Seymour	IN	Marlene was the best instructor I could have possibly had
8/12/2011	MT	Indianapolis	IN	I really liked Gene - he was a good presenter and kept it interesting.

7/14/2011	RS	Carmel	IN	Gene Oliveti was the best instructor I have had in any CE class. He was very informative and made the class interesting
7/7/2011	DT	Anderson	IN	Neil did a great job of presenting the material & answering questions.
6/29/2011	AS	Camby	IN	Rick was great! He told some stories (some funny) and it helped make the class go by faster.
6/27/2011	LK	Warsaw	IN	One of the best classes I've attended!!
6/15/2011	SS	Normal	IL	well run class - engaging and informative instructor - time well spent!
5/17/2011	MH	Carmel	IN	MR. OLIVETTI DOES A WONDERFUL JOB OF DELIVERING THE INFORMATION WHILE KEEPING IT INTERESTING
4/29/2011	AM	Butlerville	IN	Keep up the good work!
1/7/2011	MF	Lafayette	IN	Great class!
1/7/2011	MH	Plainfield	IN	Great class-really, and I wanted to mention to you that I have used one facet of information that what was discussed yesterday (as recent as today, in fact) to educate insureds on the importance of having the personal Injury liability endorsement added to an HO3. Thanks, and see you in February! Also, I will be letting others know of the services provided. It was a good day of training.
1/7/2011	KC	Lafayette	IN	To be honest, I wasn't looking forward to a day long con ed class, but need the hours. I was very pleasantly surprised. You did a great job of keeping the class interesting by using relevant real-life examples. Thanks.
1/7/2011	DB	Lafayette	IN	I thought the class was very interesting and the day went by quickly. I'm already planning on attending the February class.
1/7/2011	GP	Lafayette	IN	Great job again yesterday. I have enjoyed both of my sessions. I think you and the Service Master group make a pretty good combination.
1/3/2011	JM	Syracuse	IN	Just wanted to let you know that I passed my exam. I had to wait a couple of weeks to take the test because of different reasons but none the less I passed the first time I took the test.
12/30/2010	CH	Mooreville	IN	Passed my P & C exam today with 79. It was more difficult than I thought it would be and a lot harder than my Life, Accident & Health one several years ago. Your class was good & I enjoyed it. I think the thing to stress more is to be sure to learn the concepts and not just know the answers on the practice questions. And you did mention that fact but it needs to be stressed a lot. There were several things on the test that I did not even remember studying and just guessed. Your CE classes were good too. I look forward in doing them again in 2 years. Happy New Years.
12/27/2010	ZC	Indianapolis	IN	I passed my exam. It was a lot more difficult than the life and health exam
12/27/2010	MJ	Indianapolis	IN	I apologize for not e-mailing you sooner. I passed my exam on the first try. Your class was extremely helpful. Thank you and I hope you had a wonderful Christmas.
12/22/2010	CB	South Bend	IN	I just passed! Dave was great. Thanks, I will recommend your class.
12/20/2010	BW	Bloomington	IN	I am proud to say that I did indeed pass the producer's license exam on the first try. I am definitely sure that, ultimately, the class was vital to my success... I was able to pass with a 75%. The class was extremely helpful in many ways. Firstly, It was nice to have the material interpreted by someone who is interesting enough to listen to and therefore hold my attention. Learning the material alongside my peers was helpful in that they asked questions that I may not have considered previously. But most of all, listening to your examples from experience made the material much more applicable to real life. This is invaluable because many questions asked on the exam require a judgment call to determine the best advice for the insured. I believe this aspect of the class cannot be acquired by simply reading the material. Thank you again, and I hope to see you again perhaps for my future CE.
12/20/2010	ZV	Hammond	IN	I would like to inform you that I have passed my licensing exam and I am now going through the process of obtaining my license. The class was very informative and it was very helpful to me that the class lasted so long each day. It really helped the information sink in. I also though David Irwin was a great teacher and gave great tips for preparing for the exam.
12/13/2010	MV	Evansville	IN	I enjoyed the course. I thought it was both informative & entertaining. Thank you Rick, Clayton's, Leffler's & TRCI.
12/11/2010	DA	Anderson	IN	I *passed* the L&H exam (92%)!...You successfully taught another student.
12/11/2010	ZC	Indianapolis	IN	I passed my test.
12/10/2010	KS	Monticello	IN	Thank you to all who were a part of the CE course yesterday. It was a nice place to have the meeting and the instructor and staff were a delight throughout. I appreciate everyone making the visit personal, from Rick's family stories to the tour of the building and the staff taking the opportunity to mix in with the class during lunch. I don't do much in personal lines anymore, so this was more of a CE opportunity for me, but turned out that I saw some former work mates and did enjoy getting know ServiceMaster's business as well as the open discussions about various subjects. I wouldn't change anything about how the day went, other than I would probably attend a course designed for Commercial Insurance. Thanks again to everyone and have a Safe and Happy Holiday Season.
12/10/2010	JF	Lafayette	IN	Yesterday's class was just a great as last month's! Everyone seems to appreciate the efforts that both the Service Master team and Rick (Insurance Career Training) puts into the classes. The information is good and the price and location is a bonus! It's great to not have to drive to Indy and leave the location to find lunch. I will renew my license this month and I hope that the classes continue. I plan on coming this spring to get my hours for the next renewal.
12/10/2010	SH	Lafayette	IN	The class was great and informative.
12/10/2010	WC	Lafayette	IN	I thought the class was very informative and interesting even after lunch no one fell asleep. The location was convenient even after 22 years in the business I learned several new things. Thanks and I am looking forward to next months class.
12/10/2010	GP	Lafayette	IN	Rick, I thought the class was excellent. You kept a good pace through out the day. I think it is great that Service Master sponsored this and look forward to my next class in January. It appears they have a first class operation there in Lafayette.
12/9/2010	PH	Marysville	IN	Matt; Thanks for all your efforts on my pre-licensing course this week. Today I did pass the state test. You were a great teacher.
12/6/2010	MB	Indianapolis	IN	Mr. Weston, This is Marcus Banks, Just letting you know I have passed my P&C test, thanks for your help.
11/20/2010	RA	Anderson	IN	Hi Rick and Canda, I took the P&C exam today and passed (84%).
11/18/2010	LD	Mishawaka	IN	Thank you! The class was great, Mr. Neil Stinson keep us awake, that's good!!! I will be taking the exam on Monday the 22nd of November at 12pm in Lafayette ivy tech.
11/16/2010	CB	Sellersburg	IN	Sorry for not e-mailing you. I did take my exam and passed. I got a 73. It wasn't pretty but it got the job done. The class helped me to know which areas to focus on most. The online quizzes were how I studied.
11/15/2010	TK	Indianapolis	IN	I took and passed the exam....yeah-h-h!
11/12/2010	SL	Ft. Wayne	IN	You beat me to the punch; I was actually going to e-mail you this morning to tell you that I did enjoy the class and I hope Paul Davis will host Continuing Education seminars through your company in the future.
11/12/2010	SC	Marion	IN	Thanks! It was enjoyable and you do a great job! Thanks!
11/8/2010	TA	Dillsboro	IN	Well Rick this time was much better than the p&c, there were no family emergencies and no retakes to pass. I passed with an 83 today. Thank you again for your teaching and I have always been a person that retains what they see and your knowledge was the key! Thanks again!
11/5/2010	KO	Lafayette	IN	I TOLD MY WIFE AND OUR STAFF THAT THE CE SESSION WAS LIKE ATTENDING SUNDAY SCHOOL 7 TIMES. YOU WERE INFORMATIVE AND FUNNY AND THERE WAS QUITE A BIT OF INTERACTION. AND I COULD DRINK COFFEE AND EAT WHEN I WANTED TO. BUT IT WAS 7 HOURS. I WILL PROBABLY BE BACK FOR THE DECEMBER MEETING. I NEED THE CE HOURS. I THOUGHT YOU DID A GREAT JOB AND IT WAS INTERESTING.
11/5/2010	SA	Lafayette	IN	I enjoyed the class yesterday. It was great for the class to be local and I learned a few things from it. I look forward to more classes there! Thanks.
11/5/2010	JF	Lafayette	IN	I wanted to let you know that the class yesterday was a good experience. I actually shared the class information with our other location and Marica attended with me. I also forwarded the e-mail several other times to other friends/relatives in the insurance industry. My license expires next month - so once its renewed I hope to come back and get CE credits for my next renewal. Thanks to you and Service Master!
10/23/2010	TH	Indianapolis	IN	PASSED. THANKS FOR THE CLASS...WILL PROBABLY SEE YOU FOR MY SECURITIES CLASS.
10/13/2010	BH	Indianapolis	IN	"The class last week was very informative and helpful. Rick does a great job of taking a lot of information and condensing it into an easy to understand format. Rick's style is easy to follow and allows for learning through questions, life experiences and insight. I wish the class could have lasted longer as I was enjoying the experience! For someone completely new to the field of insurance, Rick's teaching style made my initial experience in insurance worthwhile and educational. With Rick's help I passed the Life, Accident and Health exam on the first try."
10/9/2010	TH	Indianapolis	IN	PASSED L&H.....BARELY, BUT PASSED...SEE YOU MONDAY TO PICK UP P&C.
10/9/2010	MC	Indianapolis	IN	Yea! I passed. Absolutely the class and your discussion enabled me to pass.

9/25/2010	KS	Indianapolis	IN	Wanted to let you know that I did pass my exam this morning. Not as good a grade as I got on my L&H but plenty good enough, 81%. I thought that the actual exam was easier than the course study information. One thing about the practice tests is that after you take them a few times you do get a number of repeats so these become no brainers. I do believe the P&C is a bit tougher than the L&H overall... That is over, now on with the training.
9/17/2010	CR	Indianapolis	IN	The test went well, and I passed the first time. I found the practice quizzes and the practice exam on the simulator very helpful. I liked reviewing with them better than rereading the book because they pinpointed exactly what information I needed to know. The real exam actually used a few of the questions from the simulator almost verbatim. Thanks for all of your help. I can confidently say that I probably wouldn't have passed the exam the first time if it weren't for class.
9/17/2010	BO	Noblesville	IN	Passed the exam. Thanks for the help.
9/17/2010	JS	Portage	IN	I took the test and passed it the first time. I already applied for my resident state license and was approved. Thank You!!
7/12/2010	JB	Seymour	IN	I wanted to again say thank you for your teaching last week. I literally didn't crack a book until Wednesday morning and easily passed my exam on Friday morning. 88%! Many of the things you stressed were on the exam. The 2 hr. intense review at the end of the class was very helpful. Many of those topics were tested. I hope my fellow classmates saw similar success. You were fantastic. Thank you.
7/12/2010	VP	Indianapolis	IN	As you can see I did it! 74 % and I never took one practice test. I did take your advice and reviewed those top 5 areas in the book along with my notes. No real issues on the test. Low areas were life policy options and life provisions. I did 4 out of 7 on annuity section not bad. I will use this same study approach on the P&C retake.
7/9/2010	CH	Indianapolis	IN	I wanted to let you know that I passed the state exam today with a score of 70%. Thanks for your help.
6/27/2010	KC	Zionsville	IN	I was in your most recent P & C class last week. I am happy to report that I took and passed the test this past Friday afternoon in Lafayette! Thank You for helping us focus on the important areas to study. I truly believe this class helped save many hours that it would take to self-study. There would have been many areas that I would have had spent too much focus instead of focusing on the important sections. The test seemed a little easier than the simulation exams I was taking. Your breakdown of where the questions came from was right on the money. I appreciate the fun and friendly atmosphere that you taught us and the free drinks at the Lake Loon Lodge!
6/26/2010	CL	Indianapolis	IN	I passed! 75%, but passed. What a load off. Thanks again for the help.
6/12/2010	CL	Indianapolis	IN	I actually took my test Yesterday! I PASSED. Thanks for your help. I will see you in your P & C Class.
5/25/2010	SM	Indianapolis	IN	Thanks for the encouragement, I took the test today and passed!!!! Now for the Life & Health!!!! Have a great one!
5/19/2010	CS	Ft. Wayne	IN	I'm so sorry I haven't contacted you before now. I took my test last Thursday and passed on the first try! The person at (work) asked who I took the classes with because he said that speaks volumes for you guys, me (and many others I'm sure) passing the test on the first try. I have already applied and been granted my license as well. Last week was a whirlwind with studying, the test, and some personal things going on, which is why I'm just now informing you. Thanks for a great class last week. I have already personally recommended you guys to a colleague's wife. I would not have passed the test had it not been for the class and a great instructor!
5/19/2010	AS	Indianapolis	IN	I passed my test the first time with an 81%. Was there any doubt in your mind I would pass?? :)
5/17/2010	TB	Alexandria	IN	I took the test today and passed with a 73! :-) I was so sure I would have to take it again; so what a surprise. I have been studying and studying since our classes last week and still thought I wasn't ready but I took my time and did as you said. I think what saved me was what we learned in class and how simple you made it sound. It really stuck in my head plus a lot of the questions were what you asked so all in all it wasn't as bad as I thought. Thank you so much! What a relief!!!
5/10/2010	JL	Indianapolis	IN	FYI, I passed the Life & Health exam this past Saturday morning - 84%. Thanks for all your help!
5/7/2010	DS	Zionsville	IN	I passed the exam yesterday with a score of 90%. Thanks again and all the best to you in your business!
3/19/2010	MG	Indianapolis	IN	I just wanted to let you know I passed my test Thursday. Your class was very enjoyable. I was worried about being in class for 8 hours on Mon. and Tue, but you kept it interesting and moving along. I never lost focus. I will highly recommend your class to everyone!
3/16/2010	KH	Indianapolis	IN	My email has not been working so was not sure if you got my message. I took the test last Wednesday and passed!! Wanted to thank you for the great class. I am disappointed I was not able to take your class this week but did not work out in my schedule.
3/9/2010	ZG	Lafayette	IN	I am so sorry, I keep forgetting to e-mail you and tell you I passed the test a couple of weeks ago on my first try. Thanks for everything!!!
2/24/2010	CP	Greencastle	IN	I took and passed the P&C test Tues in Greencastle. A little disappointed in the 72 score, however, I didn't have near the time to devote to study that I did on the L&H, as I had just started my new job the week prior and had to work every day from Thur - Mon. In any case, I passed and you did fine. The only real weakness I discovered was that many of the questions are of the "under HO section d, or Auto policy part c, etc" and I just didn't know them. I took the advise, only marked about 12 or 13 for review and just answered the ones that I KNEW. I plan to apply for the license tonight and next week after it arrives I'll begin to investigate a slow but steady migration to the insurance business.
2/24/2010	BD	Pendleton	IN	Just a note to let you know that I do enjoy attending your (CE) classes. Fun & informative. Also, thank you very much for lunch on Monday - it was delicious.
2/22/2010	JS	Wilkinson	IN	I wanted to drop you an email and let you know I passed my exam this morning. I did not do as well as I wanted but am still pleased that I passed. Thank you so much for your help. I will likely see you again at some point for Life and Health!
2/22/2010	DR	Noblesville	IN	You got it....I squeaked thru' with a 75 pass score! Thanks for your training last week...the final review session really helped to ice the victory!! I did real well on the practice tests over the weekend...did the final one and scored over 80, so felt good today. Questions were worded differently - quite a few "math" examples of adding limits of coverage, etc. I scored high on all the concepts/rules/insurance reg's as you advised, which I think got me thru. Now.... I just wonder what I'll do with it.....hmmmm!!! Be well...
2/20/2010	TS	Indianapolis	IN	I passed both exams on the first try!!! YES, WAY TO GO!!!! Thanks so much for all of your efforts. You did a great job teaching the class and your examples were right on the mark. In the beginning of the class, I didn't have much confidence as the number of exam questions, the amount of time given for completion and my preoccupation with other classes made the exams seem impossible to pass on the first try, but your techniques proved very successful. I really found drawing diagrams, pictures and your acronyms most beneficial.
2/15/2010	MG	Greenwood	IN	I attended your P&C class in January. I just now got around to taking my test on Friday and wanted to let you know I passed on the first shot in Columbus.
2/5/2010	CP	Greencastle	IN	Took the exam in Greencastle this morning. In at 8:45, out at 10:30. Score: 83 applied through SIRCON just now for the license. Hope to see you on the 15th for P & C. THANK
2/4/2010	KS	Warsaw	IN	Guess what! I passed! Thank you for everything. It was so much easier this time. Your tips and advice really stuck into my head. At first I figured this class might be just review and maybe straighten me out on some subjects. The class instead offered more than that. You did a great job presenting the materials and keeping the class fun. I'm now looking forward to the training in March. I hope things go well for you and once again, thank you for helping me pass and get started with my future.
1/23/2010	HH	Indianapolis	IN	Woohoo! Passing score - 87%. Full report is attached.
1/22/2010	KA	Covington	IN	I took the exam this afternoon and passed with a 69. My score wasn't quite what I expected, but passing is what counts! I wanted to thank you for the great job you do teaching the classes. Take care.
1/22/2010	CH	Valparaiso	IN	I am e-mailing you to let you know I took my P&C test this morning and passed on my 1st attempt with a 79%. I did have to drive to South Bend to take the test as the first available in Valparaiso would have been on Jan. 28th. I also wanted to thank you for the great job you did in teaching the class and preparing us for the test. You made the experience interesting and enjoyable. I still have to get my Life & Health license. I know your school is offering class Feb 1-3, are you going to be teaching that class?
1/8/2010	ZG	Lafayette	IN	I want to tell you the good news...(We) both passed our test this morning! Thanks for everything that you did. You are a great teacher!!!! We want to make sure we get you when we test for P & C. Have a great week-end, and thanks so much for everything!
12/24/2009	JB	Brownsburg	IN	I passed!
12/24/2009	EL	Terre Haute	IN	I just wanted to let you know I took the P&C test this morning and passed with a 79%. Not as high as I had hoped, but considering the time frame I was working with, I was glad to pass...and have this out of the way for Christmas. I may have more feedback next week regarding the exam and the class, but until then - thank you for your steadfast commitment to keeping the classroom training energetic and on-topic. Again, your enthusiasm for what you do is obvious! :o) Thanks again for your knowledge and insight. I would readily recommend YOUR class to anyone seeking the same test results.

12/13/2009	CN	Valparaiso	IN	I passed the first time (yeah) - finally done with these exams. I guess now I have to go to work! Thanks again for your help and have a great holiday with the family. I will get back to you about feedback etc., I am sleep deprived!
12/11/2009	EL	Terre Haute	IN	I just wanted to let you know I passed with an 86% this morning, no worries. Again, thank you for your enthusiasm and passion for what you do. It makes learning much more contagious when the instructor is just as excited about the topic as the student. I'm looking forward to the Property/Casualty course in another week. See you then!
12/7/2009	PH	Muncie	IN	I passed the P&C first time out today. I probably would have done better last week, but work and the holiday got in the way. I passed with a 78%, not as good as I would like, but at least I passed. Thanks for your help in class.
12/1/2009	ZG	Indianapolis	IN	Just wanted to let you know that I took the exam today...and passed!!!! Thank you so much for all your help. You did a wonderful job (like helping us remember what the "C" in NAIC stands for!). You were right on target with the exam. And by the way, you were absolutely right in telling us to memorize that chart with the HO policies. It was extremely useful. I didn't get an excellent score, far from it, but as you said, Who cares? I just wanted to see "pass" !! Again, thank you so much and continue to teach this course. You are wonderful at it. I hope one day to be half as good as you.
12/1/2009	WH	Indianapolis	IN	I passed the exam today with a score of 85%. If you had asked me what I thought my results were I would have gone with around 60-65%. I felt like I was guessing on half of the questions. Apparently I knew more than I thought. Needless to say I am happy & relieved. Thanks for getting me ready. The class was invaluable and surprisingly a lot more enjoyable than I thought it would be. You would make an excellent teacher if you ever decide to get out of the insurance profession.
11/20/2009	RW	Fishers	IN	Just wanted to let you know I took the Life and Health exam last Thursday and passed with a 79%. I have to tell you I did not get that high of a score on any of the full tests I tried on-line. The test seemed very easy. I would have been shocked if I didn't pass.
11/12/2009	JR	Kokomo	IN	I wanted to let you know that I passed the test on my 1st try! You rock and I thank you for your knowledge and excellent teaching skills, you are the reason that I did this on my 1st try! Thanks Again!
11/12/2009	PH	Muncie	IN	test. I PASSED on Monday with an 86% and will be sending my documentation out today for my license. I am looking forward to the P & C classes on the 23rd - 25th so I can get started on my future. Thanks again for your guidance for the test and hope that I do as well, if not better on the P & C test.
11/6/2009	SB	Indianapolis	IN	I PASSED!!!! I just wanted to say thank you and tell you what a great teacher you were! I will recommend to anyone how is thinking about this career to take your class. You were great thanks again.
10/28/2009	DJ	Parker City	IN	I almost forgot you - ;). Anyway, I did successfully pass the Property and Casualty exam on Monday morning. What a relief!! Thank you for all your help. Your teaching is dead on in determining the testable materials - couldn't have done it without you!! Thanks again!!
10/28/2009	HG	Indianapolis	IN	Gene did an incredible job with the CE classes. He took something that could have been boring and made it fun and interesting. It was great to hear his insights and stories. Please let me know when you are having any more of these classes.