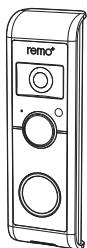


remo⁺
RemoBell[®] W

Quick Start Guide



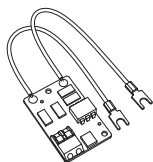
WHAT'S IN THE BOX



REMOBELL® W



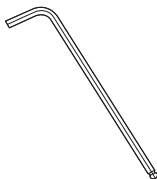
BRACKET



POWER KIT



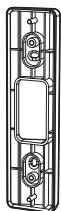
**SECURITY
SCREW**



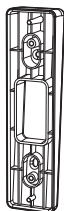
**BALL END
HEX L-KEY**



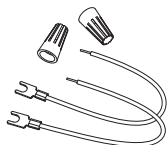
**MOUNTING
SCREWS AND
ANCHORS**



**15° ANGLE
MOUNT**



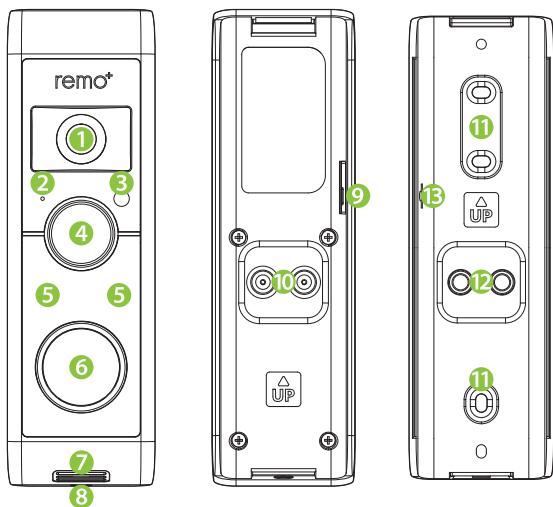
**5° WEDGE
MOUNT**



**EXTENSION WIRES
AND WIRE NUTS**

* For brick or stucco surfaces, you'll need a drill and drill bit.

MEET REMOBELL® W



FRONT*

- 1 Camera lens
- 2 Mic
- 3 ALS sensor
- 4 PIR sensor
- 5 IR LED
- 6 Bell button
- 7 Speaker
- 8 Security screw hole

BACK

- 9 Reset button
- 10 Power terminal

BRACKET

- 11 Mounting holes
- 12 Power terminal
- 13 Reset hole

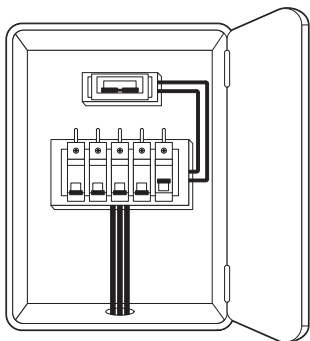
* Remove the scratch protection sticker before use

BEFORE YOU BEGIN

Check your doorbell voltage and chime.
RemoBell® W only works with a voltage of 16-24VAC.

Go to your breaker box and turn off the power to your doorbell.

WARNING: If you are not sure how to turn off the power to your doorbell from your breaker box, please consult a licensed electrician.

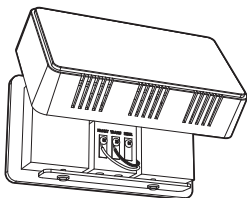


- If you have a mechanical chime, go to **POWER KIT INSTALLATION** on page 5.
- If you have an electronic chime, please refer to its manual for instructions.

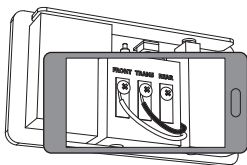
WARNING: Before installing your RemoBell W, please confirm the type of chime system in your home (Mechanical or Electronic). If the improper chime type is selected it may cause the doorbell to malfunction, resulting in device failure or fire. If you do not know the type of chime system you have, please consult a licensed electrician.

POWER KIT INSTALLATION

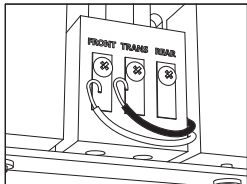
1. Remove the cover of your mechanical chime.



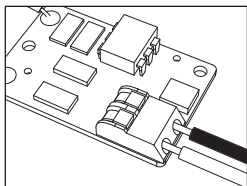
2. Take a picture of the wiring for reference during installation.

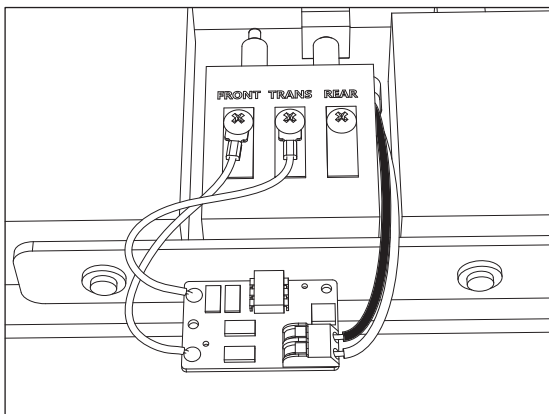


3. Loosen the screws and remove the wires.



4. Straighten the wires that were just removed. Then insert the two wires to the connector on the provided power kit in any order.

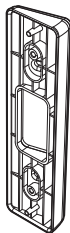




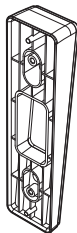
5. Connect the Power Kit wires to the chime terminals in any order and tighten the screws.
6. Place your Power Kit so that it doesn't interfere with moving parts or muffle the chime. You can use the adhesive backing to hold it in place.
7. Once you have attached the Power Kit successfully, move on to **DOORBELL MOUNTING**.

DOORBELL MOUNTING

1. Remove your existing doorbell and disconnect the wires.
2. Based on your doorbell location, adjust the camera's viewing angle by choosing the appropriate Mount type.
3. If you use the Angle Mount or the Wedge Mount, follow **Option A**.
If you are only using the Bracket, follow **Option B**.



15° Angle Mount

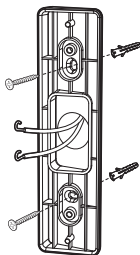
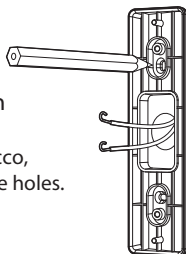


5° Wedge Mount

Option A

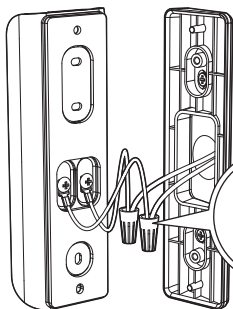
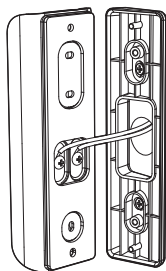
- 4-1. Place the Mount onto the wall and mark the screw placement in the mounting holes.

* For hard surfaces like brick and stucco, use a drill and 5mm drill bit to make holes. Then insert the Anchors.



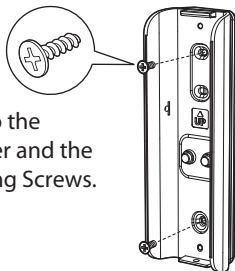
- 4-2. Secure the Mount onto the wall using a screwdriver and the longer enclosed Mounting Screws.

4-3. Connect the existing wires to the Power Terminal on the back of the Bracket.



(Optional) If the existing wires are short, use extension wires and wire nuts to extend the wires.

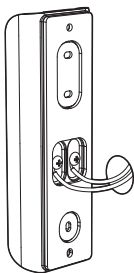
Insert an exposed end of the extension wire and one chime wire into the Wire Nut, and twist it tightly. Repeat with remaining wires.



4-4. Secure the Bracket onto the Mount using a screwdriver and the shorter enclosed Mounting Screws.

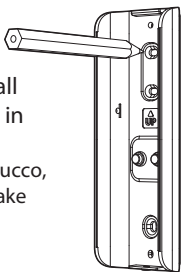
Option B

4-1. Connect the existing wires to the Power Terminal on the back of the Bracket.

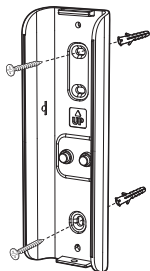


4-2. Place the Bracket onto the wall and mark the screw placement in the mounting holes.

* For hard surfaces like brick and stucco, use a drill and 5mm drill bit to make holes. Then insert the Anchors.



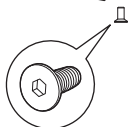
4-3. Secure the Bracket onto the wall using a screwdriver and the longer enclosed Mounting Screws.



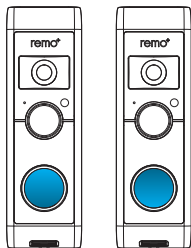
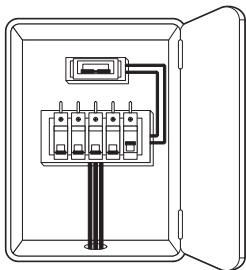
5. Once secured the Bracket, slide the RemoBell® W from the top of the Bracket, then firmly push the device in.



6. Tighten the Security Screw into the Security Screw Hole to secure the device to the Bracket.



7. Now go and restore power on the breaker box. If the LED light is flashing up and down, then proceed to **DOORBELL SETUP** (Page 11). If not, turn off your power and check the doorbell wiring is put in correctly.



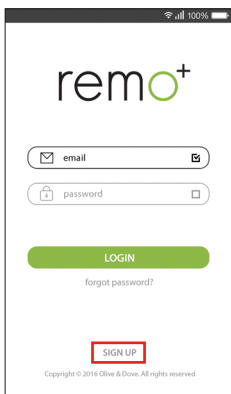
DOORBELL SETUP


CREATE AN ACCOUNT

1. Make sure your mobile device is connected to your home's 2.4GHz Wi-Fi. (5GHz not supported)
2. Download and launch the RemoPlus app.



3. Press "Sign Up" at the bottom of the login page.

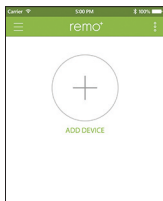


4. Enter your email and create a password. Then press "Sign Up". For Help, press the  at the top right corner. Once you have signed up, you are ready to register your device.

REGISTER REMOBELL® W

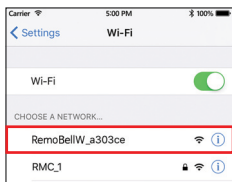
1. Have your Wi-Fi network password available.

2. After logging into the RemoPlus app, press "+" on the home screen to add your device, and select your time zone.



3. Switch to your phone's Wi-Fi settings, leaving the RemoPlus app open. Please DO NOT CLOSE THE APP.

4. Connect to the network **RemoBellW_xxxxxx**. If you see "internet is unavailable," tap "okay."



5. Once you're connected to the **RemoBellW_xxxxxx**

network, switch back to the

RemoPlus app and press "Continue".

If you can not connect with your RemoBell W Wi-Fi, make sure you connect to your home Wi-Fi and retry the setup process by logging into your account and pressing "Add Device".

6. Select your home Wi-Fi network, enter the password, then press "Continue". Your app will then complete the registration. This may take up to 3 minutes.

FAQ

Forgot your password?

1. Press "Forgot Password" on the login page.
2. Enter your account email and click SEND.
3. Check your email (including spam folder) for the temporary password.
4. Open the RemoPlus app and log in using your account email and the temporary password.
5. Create a new password.

How many users can access the RemoBell® W?

You can view RemoBell® W from up to 5 iOS/Android devices:

1. Open the RemoPlus app from your choice of device.
2. Log in using the same account email and password.
3. Enter a different profile name (this will show in the Viewers list).

Menu > Viewers > Click on Viewer XXXX >
Type in your preferred viewer name

Is a Cloud plan required?

The Cloud plan is not required. You will still be able to receive alerts, see and communicate with your visitors, and access your activity log.

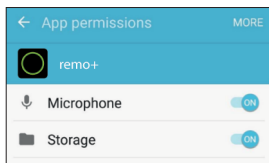
We do, however, highly recommend the Cloud plan. Without the plan, all activity MUST be viewed in real time. Videos will not be saved and cannot be accessed by the user or the RemoPlus team. With the Cloud plan, you can save video recordings and refer to them in the future. Video recordings are protected with bank-level security.

TROUBLESHOOTING

Can't see the videos on your Recent Activity?

For Android users, allow all permissions to the RemoPlus app:

Settings > Applications
Manager > Permissions >
Storage



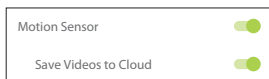
Check your Settings
in the RemoPlus app:

Menu > Devices >

Your Devices > Turn on Motion Sensor >

Turn on Save Videos to Cloud >

Press the RemoBell® W bell button to save the settings

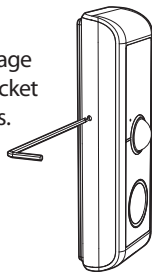


Can't find your home Wi-Fi during the setup process?

If you cannot get past step 5 on "Register RemoBell® W" on the QSG, make sure you connect to your home Wi-Fi and retry the setup process by logging into your account and pressing "Add Device".

How to reset your RemoBell® W

1. Push the Hex-L key included in the package into the reset hole on the side of the Bracket and press the Reset button for 5 seconds.
2. Wait until the LED light flashes up and down, then go back to the app and delete your registered device.
3. Then go back to page 12, step 2 to re-register your RemoBell® W.



ELECTRICAL SHOCK WARNING:

DO TURN OFF POWER on the breaker box before RemoBell® W installation. Serious electrical shock, injury, or death may occur if left on.

DO NOT TURN ON POWER until RemoBell® W installation is complete.

Contact a licensed electrician if you need any assistance with power or wiring.

SUPPORT

We're happy to help!

support@remoplus.co

(888)-985-1849

Mon-Fri 8am to 5pm PT (except holidays)

LIMITED WARRANTY

1. LICENSOR DOES NOT WARRANT THAT THE FUNCTIONS CONTAINED IN THE LICENSED PRODUCT AND HARDWARE WILL MEET LICENSEE'S REQUIREMENTS OR THAT THE OPERATION OF THE SOFTWARE AND HARDWARE WILL BE UNINTERRUPTED OR ERROR-FREE. LICENSOR DOES WARRANT THAT THE MEDIA ON WHICH THE SOFTWARE IS FURNISHED AND THE HARDWARE WILL BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP UNDER NORMAL USE FOR A PERIOD OF ONE YEAR FROM THE DATE OF DELIVERY ("WARRANTY PERIOD"). THIS LIMITED WARRANTY IS VOID IF FAILURE OF THE MEDIA ON WHICH THE PRODUCT OR SOFTWARE IS FURNISHED HAS RESULTED FROM ACCIDENT, ABUSE, OR MISAPPLICATIONS.

2. EXCEPT AS PROVIDED ABOVE, THE LICENSED PRODUCT IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE LICENSED PRODUCT AND HARDWARE IS WITH LICENSE.

FCC COMPLIANCE STATEMENT

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Grant of Equipment Authorizations of this device and transmitters installed in this device can be found at FCC website by entering the FCC ID number on the device.

RF EXPOSURE WARNING STATEMENT

The antenna used for this transmitter must be installed at least 8 inches (20cm) from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

FOLLOW US ON

