KIDS RACING RETURNS FORM

D - Unwanted

E - Other

Name:					
Address 1:					
Address 2:					
Postcode					
Phone:					
email:					
order number:					
order date:					
date returned:					
Please tell us the reason for your return - use the codes below					

PRODUCTS BEING RETURNED							
PRODUCT/CODE	QUANTITY	REASON FOR RETURN	EXCHANGE Y/N*	REFUND Y/N			

C - Wrong items

received

PRODUCTS REQUESTED FOR EXCHANGE*			OFFICE USE ONLY	
PRODUCT/CODE	SIZE/COLOUR	QUANTITY	Approved	
			Refund date	
			Refund amount	
			Refund type	
COMMENTS				

RETURNS KIDS RACING Unit 7A, ELM COURT PEEBLES SCOTTISH BORDERS EH45 9BU

A - Product not as

expected

B - Incorrect

size

Please cut out and send to address on left. It is your responsibility to ensure that the item is returned to us in a safe and secure manner, we suggest that you use a recorded postal/courier service. Please ensure that the service you use covers the value of the goods in the parcel. Return shipping costs are non-refundable. If the item is being returned due to our error then any postage will be reimbursed upon assessment. UK only - first exchange will be sent out free of charge. Once we receive your parcel we will inspect and process your return within 24 hours. Refunds can take up 3/5 days with your bank to appear in your account. You will receive an email update upon the completion of your return/refund/exchange.

*If you wish to exchange an item for any reason the quickest and simplest way to do this is to place a new order for the item you want and return the other item for a refund.